# ROYAL® POS1500 Connect Series



The ROYAL CONSUMER PRODUCT SUPPORT HOTLINE gives you the opportunity to call for operational assistance and problem resolution. Please call toll-free:

Customer Service: 1-800-272-6229 (USA) 52-559-138-3300 (in Mexico) To Order Supplies: 1-888-261-4555

**NOTE:** the software is improved in each update in the online manual.

# Contents

INTRODUCTION	5
INCLUDED IN THE BOX	5
Using this Manual	5
Getting Started	5
Specifications and Safety	6
Maintaining the Point of Sale	8
Hardware Setup	8
Removable the Cash Drawer with Lock	
Paper Roll	9
SOFTWARE INTRODUCTION	10
INITIAL SETUP	11
USERS	18
PRICE LEVELS	20
MAIN MENU	22
IDENTIFICATION	24
Setup	
Introduction	
Main Settings	
Languages	
Licensing	
Software License Upgrade	
Download Demo Database	36
Regions	37
Models	38
Peripherals	39
Basic Company Data	46
Company Data	46
Currencies	49
Taxes	51
Tender Media	54
Users	56
Change ADMIN Password	59
Advanced Setup	61
Modifiers	61
Packs	63
Preparation Areas	66
Items & Price Levels	68
Items	68
Price Levels	84
Advanced Price Levels	89
Consumer Areas	91
Consumer Areas & Tables	
Miscellaneous Setup	96
Discounts	96
Customers	98
Additional Parameters	101
Tips	
Utilities	
Data Import	

Data Export	110
Delete Sales Data	112
Delete Databases	
Backup Copy	
SALES	125
Screen Layout	129
Keyboard buttons description	135
Search Screen	
Payment Screen	
Item Sales Operations	
Opened Receipts and Tables	
Table screen description	165
Table operations	
REPORTING	
Introduction	
Fiscal Documents	
X Report	175
Z Report	
Electronic Journal	
Basic Statistics	
Receipts List	
Monthly Sales	
Item Sales	
Department Sales	
Tender Media Sales	
User Sales	186
Tax Sales	
Fiscal Sales	
Tax Daily Sales	
Tips Report	
Advanced Statistics	
Yearly Sales Comparison	
Monthly Sales Comparison	
Customer Debts	
Profit per Period	
Customer's Sales	
Receipts per Customer	
Comps Report	
Employees clock-in/ clock-out	
Programming List	
Departments List	
Items List	
Customers List	
Price List	
Daily cash	
Edit Cash Movements	211
RO VERSION	213
SET UP	
Advanced Setup	214
Matrix	
Groups	
Items & Price levels	
Items	
Consumer area	
Consumer area & floorplan	
Miscellaneous setup	226

Suppliers	226
REPORTING - ADVANCED STATISTICS	228
Price Levels Comparison	
Average Receipt	
Hourly Sales	
Pending Store Credits	232
Item Group Sales	233
Cancelled Receipts	234
Cancelled Lines	235
REPORTING - PROGRAMMING LIST	236
Suppliers List	236
DOCUMENTS	237
Introduction	237
Purchase Documents	240
Purchase Orders Proposal	240
Purchase Orders	245
Purchase Delivery Notes	250
Stock Documents	256
Inventory	256
Inventory List	259
Stock Movements List	260
Low Stock Minimums List	261
SERVER VERSION	262
NETWORK SETTING	262
CLIENT DEVICES	267
Set up	267
Features	270
LIMITED WARRANTY	271

#### INTRODUCTION

#### Included in the Box

- Instruction Manual
- Licenses, Services and Optional Hardware Brochure
- 1 POS1500
- 1 Thermal Printer (inside POS)
- 1 Thermal Roll
- 1 Cash Drawer
- 1 Set of Drawer Keys
- 4 pcs of Coin Separator

#### **Using this Manual**

Your point of sale manual is organized for easy reference. The front portion contains general information on all the features and functions of the point of sale. Use the TABLE OF CONTENTS to locate a particular item.

## **Getting Started**

Before you begin to operate the point of sale, check HARDWARE SET UP and MAINTAINING THE POINT OF SALE for installation information.

#### SAFETY NOTICE

The main outlet for this cash register must be located near the unit and easily accessible. Do not use this cash register outdoors, in the rain or near any source of liquid. This equipment is not suitable for use in locations where children are likely to be present. This equipment should be connected to a main socket outlet with a protective ground connection.

#### **Specifications and Safety**

MODEL: Royal POS1500 Point of Sale

DISPLAYS: 10" Touch Screen with 1280 x 600 resolution and 2-line customer display

PRINTER: Thermal printer

PAPER SUPPLY: 57/58MM (2 1/4") 85' roll (ROYAL brand part # 013127)

INTERNAL STORAGE: 6 GB

RAM MEMORY: 1 GB

TECHNOLOGY: Android App

DIMENSIONS: 14 <sup>3</sup>/<sub>4</sub>"D x 13 1/2"W x 6 1/4"H (with cash drawer)

WEIGHT: 3.8 lb (10.4 lb with cash drawer)

#### **WARNING**

FEDERAL COMMUNICATIONS COMMISSION (FCC) RADIO FREQUENCY INTERFERENCE STATEMENT INFORMATION TO THE USER:

CAUTION: Changes or modifications to this unit not expressly approved by the party responsible for this compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. If applicable, connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio / TV technician for assistance.

Connection of peripherals to this unit requires the use of grounded, shielded cables to ensure compliance with the Class A FCC limits.

# FEDERAL COMMUNICATIONS COMMISSION (FCC) RADIO FREQUENCY INTERFERENCE STATEMENT INFORMATION TO THE USER

#### IN CANADA:

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatuses set forth in the Radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique edicte par le ministere de Communications du Canada.

#### **PROPOSITION 65 NOTICE**

The following is given in accordance with California Proposition 65:

**WARNING**: This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. *Wash hands after handling*.

#### **Maintaining the Point of Sale**

- Never cover the point of sale when turned on. Doing so will prevent proper cooling of the electronic components.
- Cover the point of sale when not in use to protect components from dust. The point of sale should be turned "OFF" when covered and not in use.
- Take care to keep all liquids away from the machine to avoid spills which could damage electronic components.
- To clean, use a soft, dry cloth. Do not apply organic solutions such as alcohol.
- Your point of sale should be kept in areas free from dust, dampness or extreme hot or cold temperatures.
- If stored in extreme temperatures, allow the temperature inside the register to reach room temperature before turning it on.
- DO NOT attempt to pull the paper tape when printing or installing paper.

#### **Hardware Setup**

IMPORTANT - Please read this section carefully before attempting to operate the point of sale.

- 1. Place on a hard, flat, level surface to permit smooth operation of the point of sale.
- 2. Plug in the electrical connection to an appropriate outlet.
- 3. Connect the cash drawer to the point of sale with the RJ11 interface. Use the magnetic joints (in the legs of the point of sale) when putting the POS over the cash drawer.
- 4. Installing the paper.
- 5. Turn on the point of sale and start the setup.

**NOTE:** If the POS starts to whistle, you haven't properly installed the thermal printer.

#### Removable the Cash Drawer with Lock

This cash register model has a compact cash box. The removable cash drawer has 4-bill slots that are sized to accommodate either US, Canadian or Mexican paper currency. It also has a removable coin tray. The coin tray is preset with 5-coin slots.

The coin separators, creating the walls between each coin slot, are removable and can be re-positioned in another groove to change the size of each coin slot. Four separators are already installed in the coin tray to create 5-slots. To remove a separator already installed in the coin tray, lift out the removable coin tray from the cash drawer. While squeezing the bottom of the plastic separator where it inserts into the groove opening at the bottom of the coin tray, turn the coin tray upside-down and use a flat-head screwdriver from the opposite side to gently push the plastic locking tab out of the groove. Be careful not to break the plastic. To install a separator into the coin tray, line up the separator in a groove with the curved side of the separator facing down and into the coin tray matching the shape of the coin tray. Be sure the separator is in only one groove and push it all the way down into the coin tray until the locking tab clicks into position.

You can choose to open the cash drawer automatically with each sale. Please see MAIN MENU / SETUP / Basic Company Data / Tender Media.

The cash drawer can also be opened manually by using the hidden emergency lever underneath the register, towards the back of the cash box.

The cash drawer is electronically locked when the control switch is in the "off" position. In addition, the cash drawer is designed with a security "lock and key" that manually locks it and prevents it from opening either electronically or when manually using the hidden emergency lever underneath the register.

WARNING: The cash drawer cannot be opened when it is locked using the cash drawer key. Do NOT lose these keys.

#### Paper Roll

This register uses a standard 2 ¼ inch (57mm) paper roll for customer receipts.

NOTE: It is recommended to use ROYAL brand 2 1/4" (57mm) paper, which will help prevent dust deposits on the printer mechanism caused by inexpensive paper rolls. Replace with standard bond quality calculator paper. **ROYAL Part # 013127**.

To order, call the Royal Supply Center toll free at 1-888-261-4555.

#### **How to Load the Paper Roll?**

- 1. Grasp the printer cover by the finger tabs on the front left and right sides of the cover. Gently pull up on the front of the cover and then raise it towards the back of the point of sale.
- 2. Cut or tear the end of the paper roll evenly for a straight edge to permit proper feeding through the print head.
- 3. Place the paper roll in the paper holder.
- 4. Insert the end of the paper roll into the paper slot.
- 5. Pass the tape through the receipt window of the printer cover, in front of the metal paper cutting blade, if a customer receipt is desired.
- 6. Close the printer cover.

Software introduction POS1500

# SOFTWARE INTRODUCTION

The **ROYAL POS SYSTEM** has an **Android POS solution** that fits most of the store's requirements, such as retail or hospitality.

#### POS1500 Features:

#### - SET UP:

- It takes 15 minutes to set up with the launch setup wizard
- o There are 5 business models: quick service, restaurant, fashion, retail and mixed
- Each business model has specific options
- Multi-language (16)
- Tax codes for 25 countries
- Online videos and manual

#### - SALES:

- Stores unlimited PLUs and departments\*
- Stores unlimited users\*
- Each item can have up to 3 different selling prices and 1 purchase price
- Custom items with images
- Full cash control
- Multiple design for receipts
- List the acceptable payment types
- o Control users' access

#### - REPORTS:

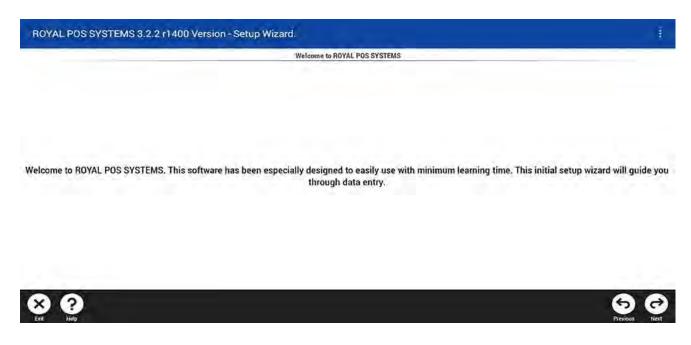
- Fiscal documents: X & Z reports and electronic journal
- Basis statistics: receipt list, monthly sales, item sales, department sales, tender media sales, user sales, tax sales, fiscal sales, taxes/day and tips
- Advanced statistics: yearly sales comparison, monthly sales comparison, customer debts, profit, customer's sales, receipts per customer, comps and employees clock-in/ clock-out
- o Programming list: department list, item list, customer list and price list
- Reports can be exported to excel or PDF formats, sent by email or saved on an external device

You can add more features when uploading your software to the PRO/SERVER version.

\*Storage is limited to 6 GB. There is a limit; for example, you could create 10000 PLUs or/and 30 users.

# **INITIAL SETUP**

In this section you will find how to setup and use the application.



The **ROYAL POS SYSTEM** executes a Setup Wizard the first time you run the application. It will guide you **step by step** to setup the application depending on your needs, the choice of the **language**, the **country** or **region** where you are located, the kind of **business** that fits best with your own, the **devices** and **peripherals** you may use, etc. All this is performed in a simple and intuitive way.





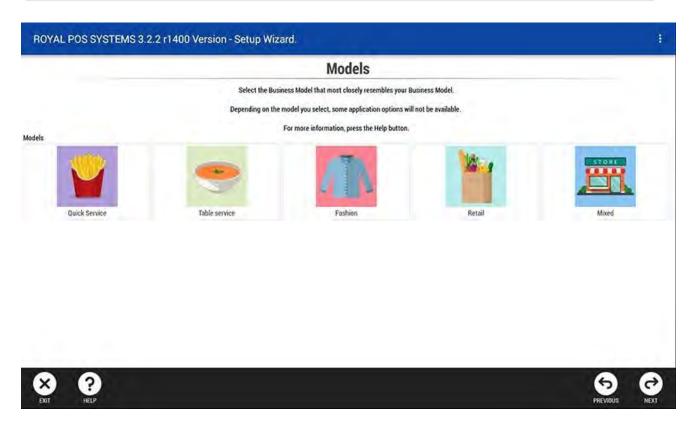
**Network Settings:** If you choose to work in a network, the **Wizard** will stop while it takes the data from the **SERVER**.



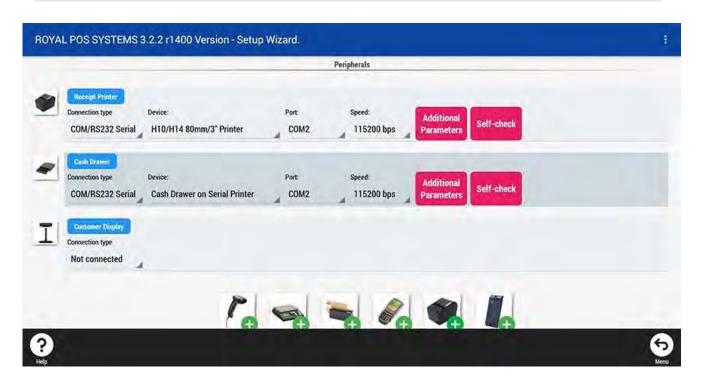
Languages: Choose the language that you will use in the application.



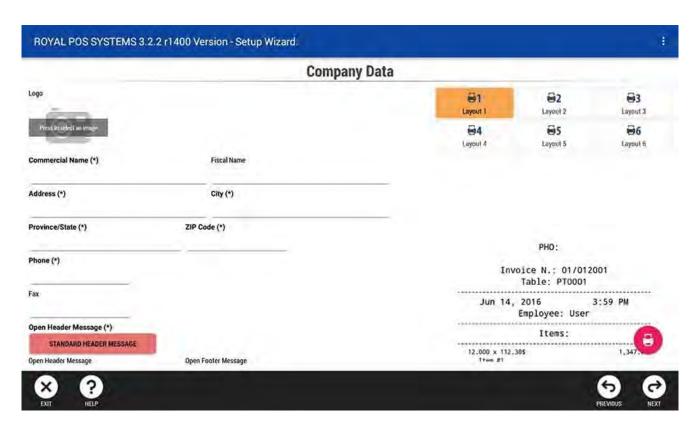
Regions: The region selection will automatically create default taxes, currencies and tender media.



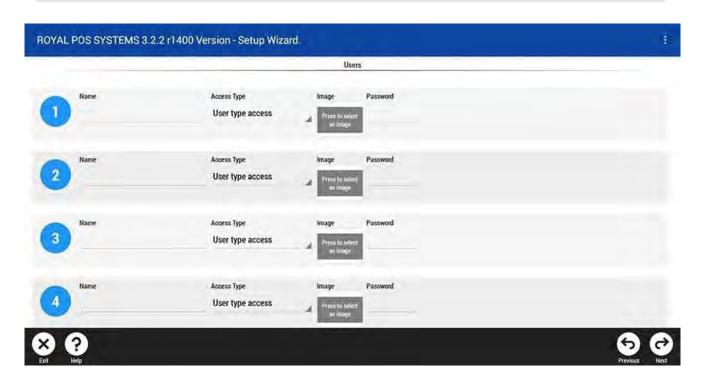
*Models:* Some parameters will be set as defaults. Depending on the model, the **Wizard** will ask you for Packs, Modifiers, Preparation Areas, Tables, etc.



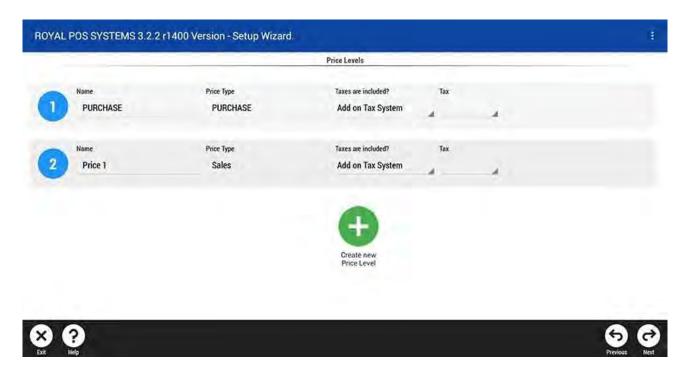
*Peripherals:* In this screen you can define the peripherals and connected devices to your application.



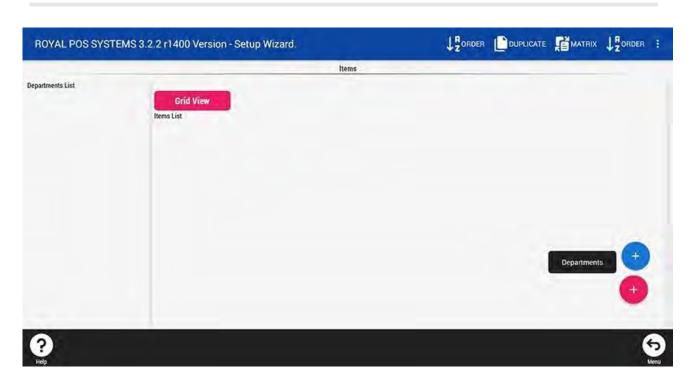
Company Data: Enter your business data that will be printed on receipts. Also create the receipt layout.



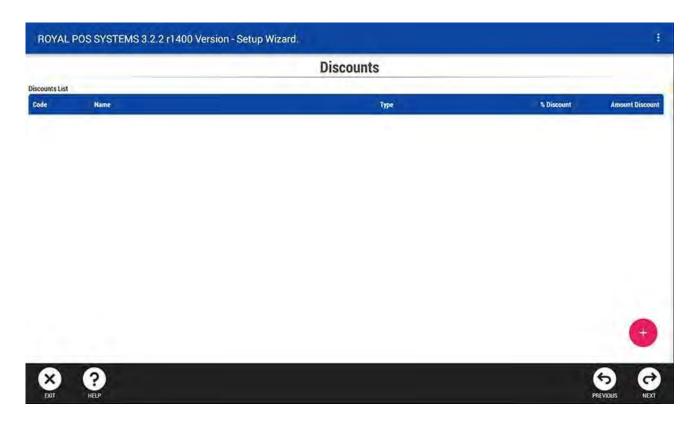
*Users:* Enter the names of the employees who will be using this application.



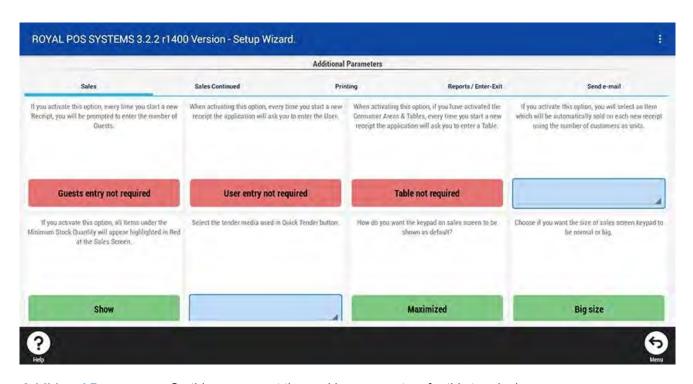
*Price Levels:* You can create the price levels needed for sales or purchases.



Items: On this screen, you can manage the items you will sell.



**Discounts:** You can create discounts on sales percentages or fixed amounts.



Additional Parameters: On this screen, set the working parameters for this terminal.

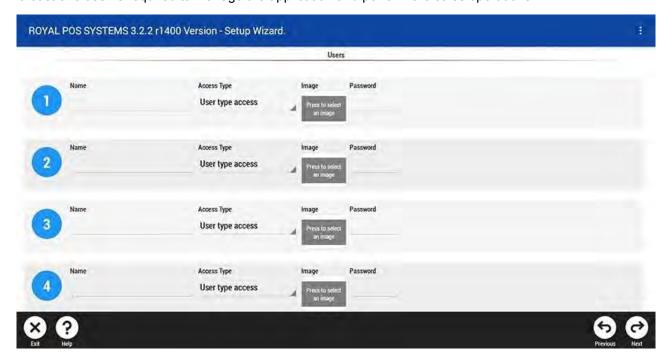


After the initial setup, you may want to **edit your data** and also perform some other operations like **Reports, Daily Cash, Backup**, etc.

After completing the previous steps, you can start working with your POS.

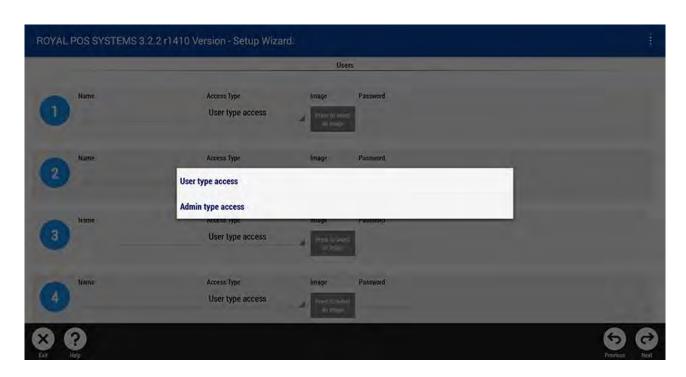
# **Users**

At least one user is required to manage the application and perform the sales operations.



In the Initial Setup, you will be asked to enter the basic data for your users. You can edit this data in the **Setup Mode**.

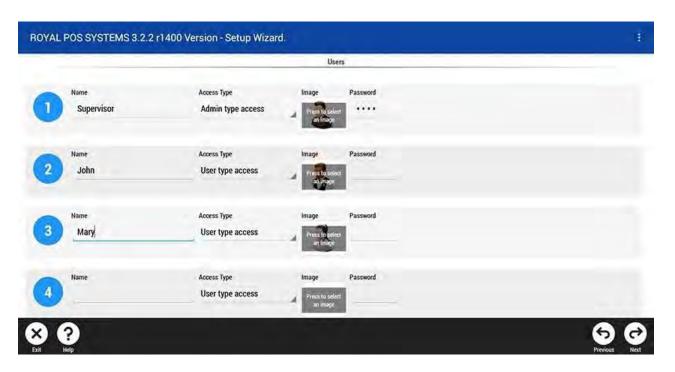
• Name: The name of the user



Access Type: You can choose to have full access for an Admin or limited access for standard users.



• Image: Select the image that represents your user.



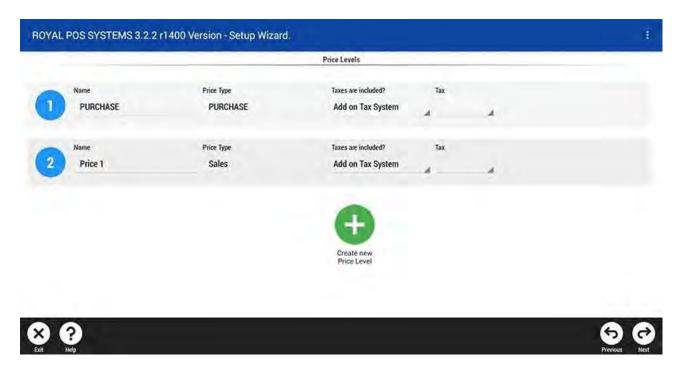
• Password: Set a numeric password if you want this user to continue to use it.

You can create up to **10 users** in this screen. If you want to create more or edit the users' data and permissions, go to **Setup** and make the changes there.

# **Price Levels**

To be able to sell items, you need to **create price levels** for **Sales** and another for **Purchases** (or cost price). You can create 3 sales price levels and 1 purchase price level (in the PRO version, you can create 999 price levels). Also, you can fix a **different tax** depending on the price level.

For example, you can have a different price level **depending on the area** of a restaurant or a **VIP price** for special customers or a **Take-out** price.



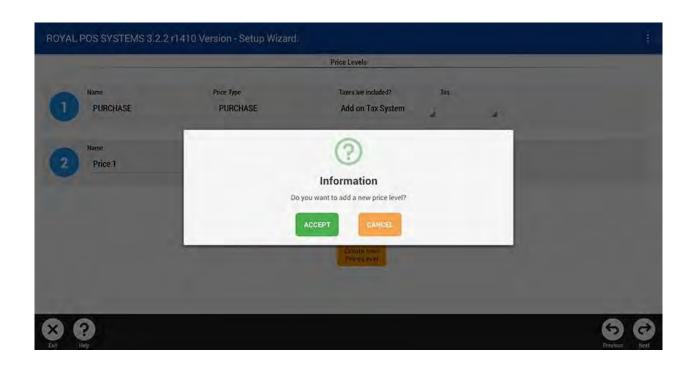
By default, you already have a **Purchase Price** and a **Sales Price** created. You can edit the data of the price levels:

- Name: The name of the Price Level.
- *Type:* Indicates if this price level will be used for Purchases or Sales.
- **Taxes Included:** You can select this if all the prices on this level will have taxes included on the fixed prices, or taxes will be charged after totaling the sale.
- *Tax:* Taxes are programmed on each individual item. If you want to change a tax when using this price level, then select one tax.

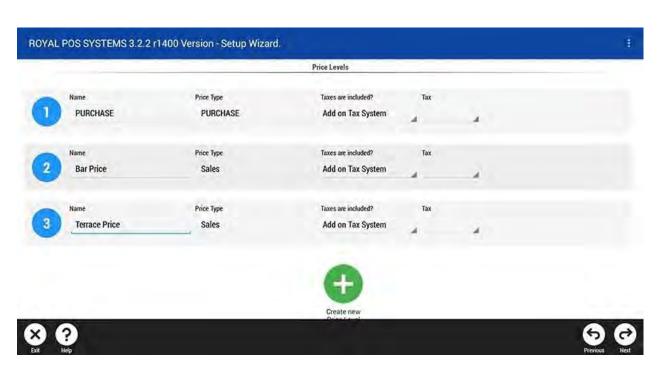
You can **create more Price Levels** with the



button



Confirm the creation of the new Price Level by pressing the Accept button.



On this screen, you can see sample **price levels**. If you want to create more Purchase Prices or use the Price Level utilities, please see **Setup**.

Main menu POS1500

# **MAIN MENU**

This is the **MAIN SCREEN** of the ROYAL POS SYSTEM. Here you can access all the options of the application.

ROYAL POS SYSTEMS 3.2.2 r1400 Version - Main Menu

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SETUP

I)Atabase Manufirhation

SETUP

I)Atabase Manufirhation

Reporting

Repor



Identification: With this option, you can change the User.



Setup: Enables you to edit the databases.



Sales: This accesses the Sales screen.



Reporting: Gives you all the sales statistics and reports.



Daily Cash: Used to enter cash movements and to close current shift.

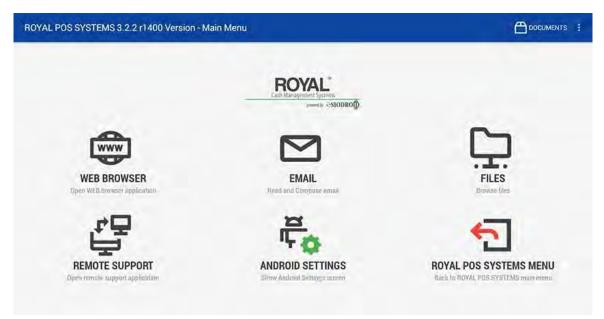


**Applications Menu:** Gives access to Android settings and other applications.

Main menu POS1500

On the SERVER software versions and the standalone PRO versions, at the top of the screen you have the option to access the **Stock Management Documents** using the button.

#### The Android Applications screen.





Web Browser: Used to navigate the Internet.



Email: Read or send emails.



Files: You can explore files on your internal memory or external device.



**Remote Support:** If you have a Remote Support Application, you can execute it to receive support from the Technical Service.



**Android Settings:** You can access the Android Operating System Settings to set up Wi-Fi, Bluetooth, Language, Date and Time and other options.



Royal POS Systems Menu: Use this button to return to the Main Menu of the application.

dentification POS1500

# Identification

When you start the application, it will ask for a **User Entry**. You can change the user anytime using the **Identification** button.



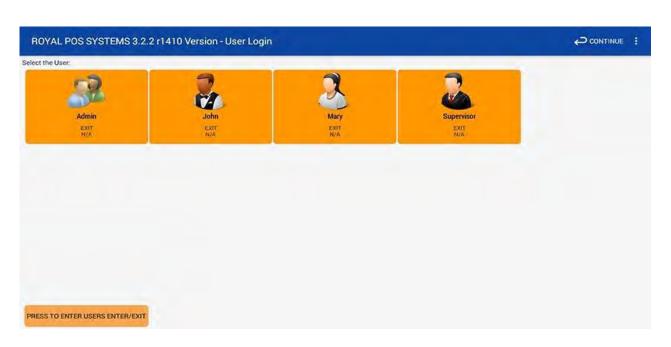
Displayed is a list of available users. The last user that signed on is shown on the **Left**. To **Sign On**, the button that represents the user must be pressed.



If some users are password protected, you will need to enter the password after pressing the **Accept** button. By default, the **Admin User** has the password **5555**.

dentification POS1500

If you use a **magnetic card reader** or an **RFID device** to select users, just read your card and it will **Sign On** the user directly.



If you activate the **User's clock in/clock out status**, you can track your employees' work hours. You can activate the **Exit / Enter mode** option in the **MAIN MENU / SETUP / Miscellaneous Setup / Additional Parameter** sections.



If you **only** want to **clock in or clock out** your users, you can enter into the **Users Enter / Exit Mode** by pressing the **Press to Enter Users Enter/Exit** button at the bottom of the screen.

Identification POS1500



On this screen, you can **change the user's clock in or clock out status** by pressing the corresponding User button.

Note: You can check all user entries on the **Z Report**.

# **Setup**

## Introduction

In the following menus, you can edit or add new items to your database. Press the **buttons below** to check the settings.

## **Main Settings**





**Languages:** Choose the language that will be used in the application.



**Licensing:** Activate the license to run without limitations.



**Software License Upgrade:** Upgrade your license to activate more functionalities.



**Download Demo Database:** Before programming your data, you may want to download a demo database in order to test the application's functionality.



**Regions:** The region selection will automatically create default taxes, currencies and tender media.



**Models:** Some parameters will be set as default depending on the model.



Peripherals: You can define the peripherals and connected devices to your application.

#### **Basic Company Data Setup**





**Company Data:** Enter your business data that you want printed on receipts. This also defines the receipt layout.



**Currencies:** Select your home currency and create more if you accept payments in foreign currencies.



**Taxes:** Insert the taxes that will be used for sales. Depending on the region, they may already be created.



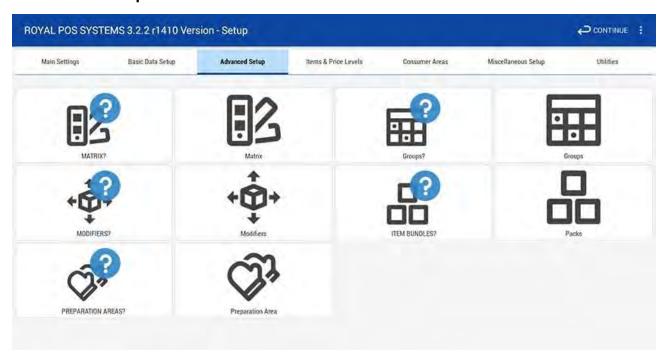
**Tender Media:** Select the functions you will use in your business for accepting payments.



**Users:** Enter the users that will be selling. You can define different permissions for each user.

**Change ADMIN Password:** Enter the users with passwords protection that will be selling. You can define different permissions for each user.

## **Advanced Setup**





Matrix: Select this if you want to use items with different properties like sizes, color, etc.



**Groups:** You can create new concepts for item sales statistics.



**Modifiers:** If you have preparation groups, messages can be sent to the printers.

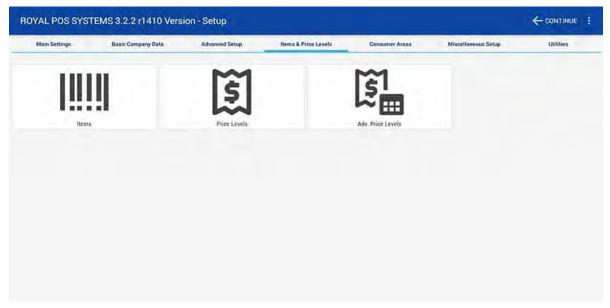


Packs: You can create items sold in bundles.



**Preparation Areas:** You can send preparation orders to some printers.

#### **Items & Price Levels**





**Items:** You can use this to manage your inventory.



**Price Levels:** You can create as many price levels as needed for sales or purchases.



Adv. Price Levels: You can easily modify item prices.

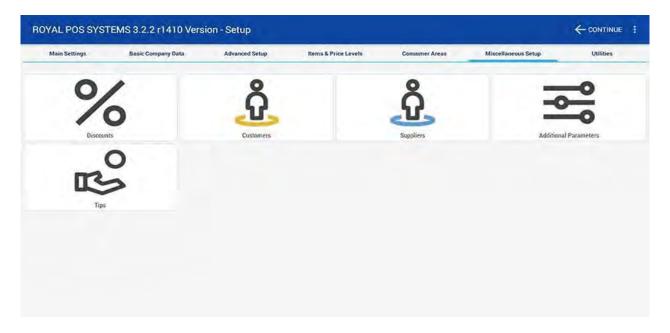
#### **Consumer Areas**





Consumer Areas & Tables: You can create the floor plan of your restaurant and use tables to park sales.

## **Miscellaneous Setup**



%

**Discounts:** You can create discounts on sales percentages or fixed amounts.



**Customers:** You can use a customer's database for creating personal invoices, have special prices or deliveries.



**Suppliers:** Use this icon for purchases and stock control.

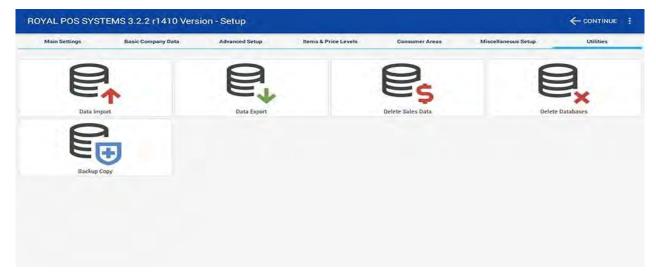


Additional Parameters: Set the working parameters for this terminal.



Tips: You can program tips to be charged automatically.

#### **Utilities**





Data Import: You can import your items and prices from a CSV file.



Data Export: You can export your items and prices to a CSV file.



Delete Sales Data: You can clear all sales data and reports and start sales again from zero.



Delete Databases: This step clears all program data. This step is <u>not</u> reversible.



**Backup Copy:** You can backup or restore your programming and sales data. It is important to perform this operation often.

# **Main Settings**

## Languages

This screen selects the language that will be used to manage the application.

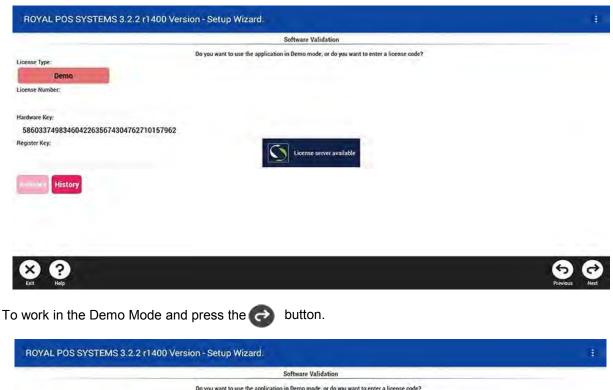




Use the arrows to move through the available languages. When you find your language, press the flag to select the current language. If you are changing a previous selected language, the change will be effective after restarting the application.

## Licensing

It is required to validate the software in order to use it. If you don't have a license code, the software will work in **Demo Mode for 30 days**. After this period, it is necessary to purchase a license.





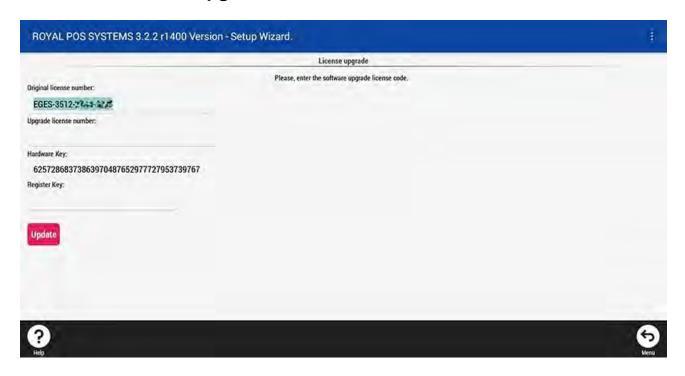
To activate a license, press the **License** button to **green (Licensed)**. Then enter a valid license number and press the **Activate** button. This will connect with the license server to check and validate the license.

It is necessary to have an **Internet connection** to activate the license. In some cases, licenses cannot be activated due to:

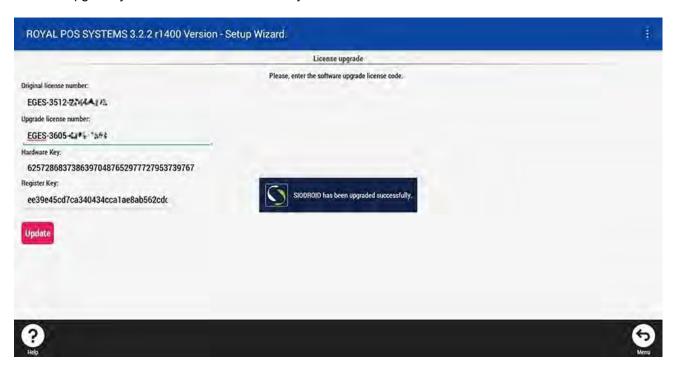
- There is no connection with the license server
- The license number entered is incorrect
- This license is already used in another terminal
- This license has been activated more than 4 times in this terminal

If you encounter a problem when licensing, please contact Royal.

# **Software License Upgrade**

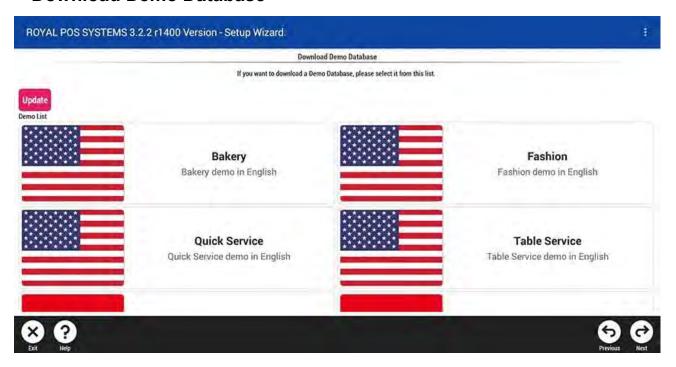


You can upgrade your current license version if you need more functions.



This screen shows the **current license** number. Enter the **Software Upgrade License Code**, press the **UPDATE** button and, after the validation process, your license will be upgraded. It is necessary to have an **Internet connection** to activate the license.

## **Download Demo Database**



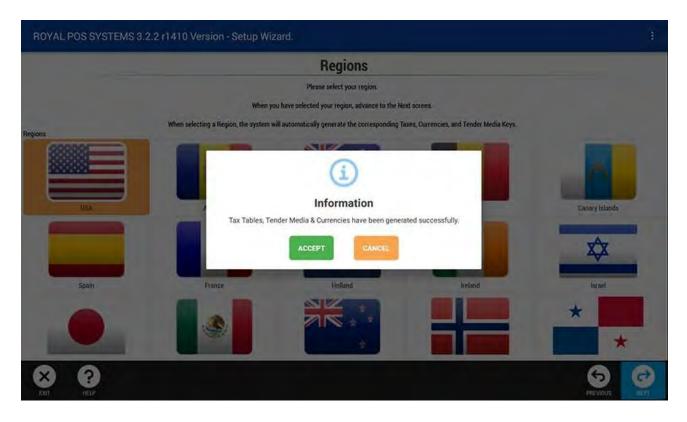
If you want to **test the application** to see the features and functions of the software, you have the option to **download a demo database**. On this screen, the **current available demo databases** are displayed for testing. If you download a demo database **all your current data will be erased**.

**Note:** This option is only available if the application is running in the Demo Mode.

# **Regions**



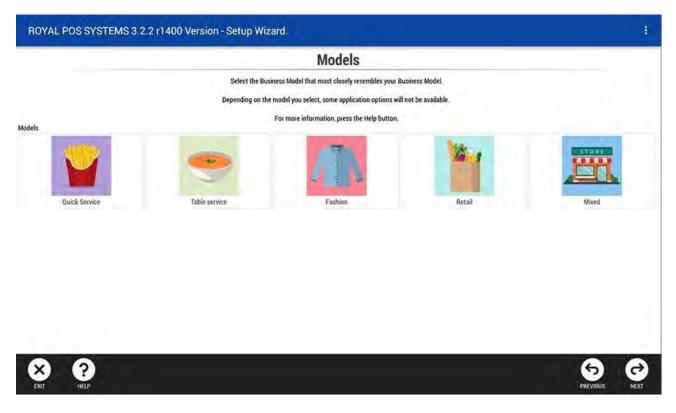
In the Region Selection Screen, there are default settings for different regions of the world.



When you select a region, it will automatically load the **taxes** defined for that region and also the **local currency** and **tender functions.** If there are **sales already made**, the current taxes, currencies and tender functions **will not be changed**.

#### **Models**

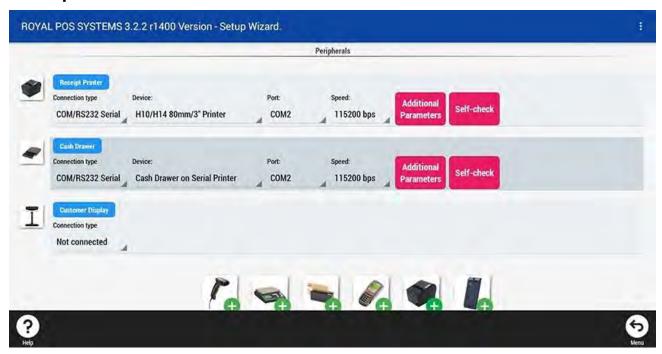
The **ROYAL POS SYSTEM** has predefined models. You must select one of the **Business Models** that best suits your business.



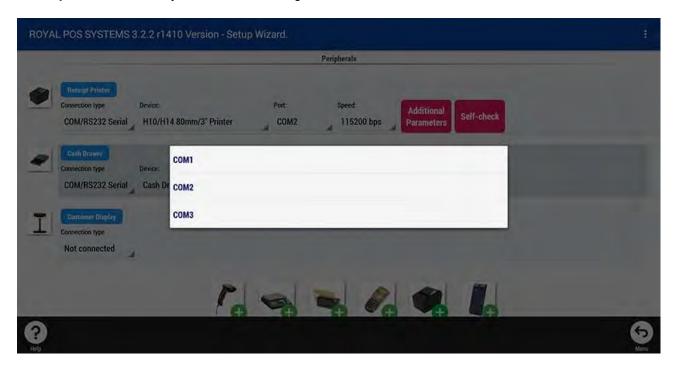
When you select a model, there will be a few working **parameters (set by default)** while other parameters will be deactivated.

- If you select Quick Service, only Packs will be active on the Advanced Settings and Items configuration.
- If you select Table Service, Modifiers, Packs and Production Groups, they will be active on the Advanced Settings and Items configuration. Also, Tables and Areas will be active on the Consumer Areas.
- If you select Fashion, the Matrix will be active on the Advanced Settings and Items configuration, except on ONE software version.
- If you select Retail, any option will be active on the Advanced Settings and Items configuration.
- If you select Mixed, all options (of your license version) will be available.

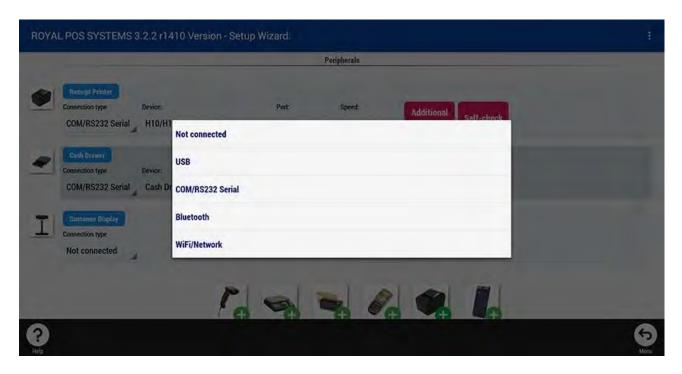
# **Peripherals**



You can add all the **peripherals** attached to your machine. Depending on the **Region** selected, you may see more **special devices** only available for that region.



If your device includes **integrated peripherals** they will appear automatically. This screen shows the common connection types. Depending on your device, you will be able to connect peripherals using USB or COM ports by cable, or without cables using a Bluetooth connection or Wi-Fi.



On the **port** selection, the following options are available:

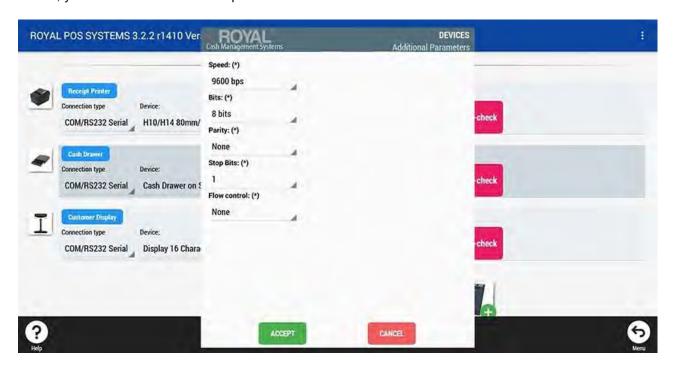
- COM/RS232: You will see the available connections in the format COMx, x being the number of the port.
- USB: You will see the available connections in the format Vendor 0000 Product 0000.
- Bluetooth: You will have to link your Bluetooth peripherals in your Android device settings before they
  can be selected here.
- **Wi-Fi/Network:** To add an Ethernet or Wi-Fi peripheral, you must enter the **IP address** followed by the **port number**. Example: The format for printers with the port number 9100 would be 192.168.x.x:9100.

**NOTE:** The same IP range must be used. For example, if the IP of your POS is 192.168.123.100, you have to use 192.168.123.x:9100 in the peripheral. X has to be between 0-250 and never be the same as the POS (in this case it has to be different than 123). You can set up a static IP in the POS for using always the same IP.



For COM/RS232 and USB connections you can set the communication speed with your peripherals.

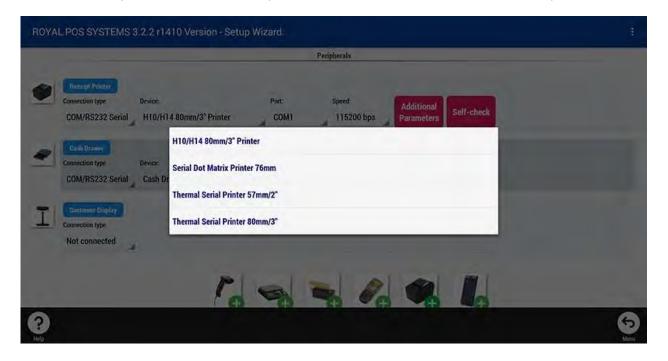
In the **Additional Parameters**, there are more configuration options for communications. Depending on the device, you will find other additional parameters.



You can add the **printer** you want to use in the system. The first thing you must do is to select the connection port and then the model of the printer you are going to use.



There are 3 basic printer models: Thermal printers in 57mm or 80mm width or dot matrix printers in 76mm.

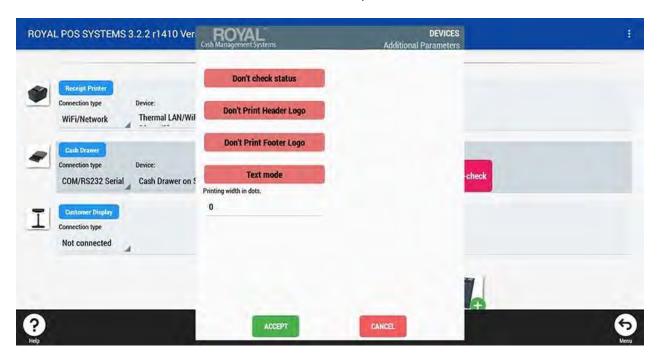


Following are the Additional Parameters for the Receipt Printer:

• **Check status:** This option lets you know if the printer is having a problem with sending the data, (no paper, etc.). It doesn't work for all printers.

- **Header logo:** You can store logos in the printer memory. With this option, stored **logo 01** will be printed as a **header logo.**
- Footer logo: You can also store logos in the printer memory. With this option, stored logo 02 will be printed as a footer logo.
- **Text/Graphic mode:** The Graphic mode is used for **special characters** like Chinese, Japanese, Arabic, etc. If you set the graphic mode, you must set also the **number of dots** that the printer is capable of printing. 57mm is 384 dots and 80mm can be from 512 to 576 dots, but it can vary from printer to printer. The Graphic mode is **not available** for **RS232** printers and **Bluetooth**.

Use the **Self-check button** to test the connection with the printer.



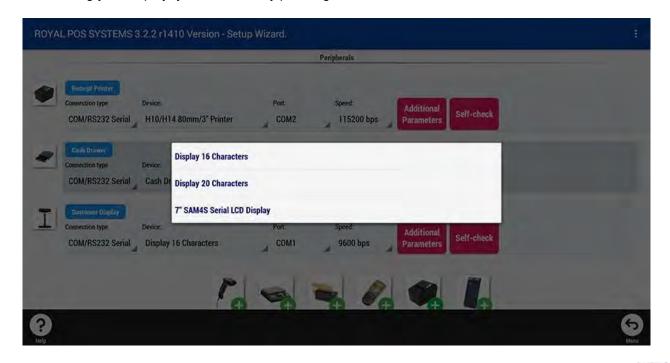
Here you can add the **cash drawer** that you want to use with the system. Cash drawers are usually connected to the receipt printer. First thing you must do is to **select the printer port** you are going to use. Some devices also include a **kick drawer port** to connect the cash drawer directly. In this case select **Internal Cash Drawer**. After setting the cash drawer you can test that it opens using the **Self-check button**.



Here you can add the **customer display** you want to use with the system. First thing you must do is to select the connection port and then the model of the display you want to use.



After setting your display, you can test it by pressing the **Self-check button**.



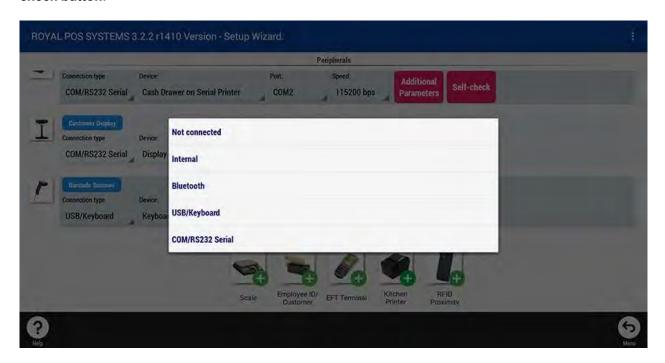
You can **add more peripherals** to your device by selecting the corresponding button. Example: Use the button to add a **bar code scanner**.



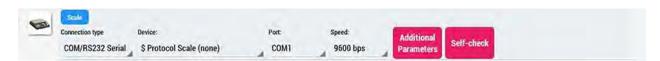
Here you will select the connection port of your scanner.



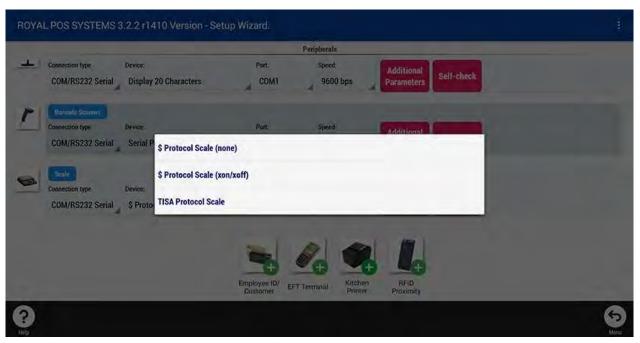
If your device includes a rear camera, you can select the **Internal** connection to use the camera as a bar code reader. After setting up your scanner, you can display the bar code on the screen using the **Self-check button**.



Use the button to add a **weight scale**. Scales are connected using the RS232 connection. Select the scale communication protocol that works better with your scale.



After setting up your scale, you can get a weight and display it on the screen by pressing the **Self-check button**.

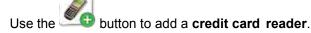


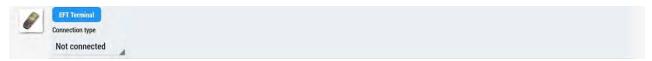
Use the button to add a **magnetic card reader**. A magnetic card reader is used to identify users and customers.

After setting up your card reader, you can pass a magnetic card and display it on the screen using the **Self-check button**.



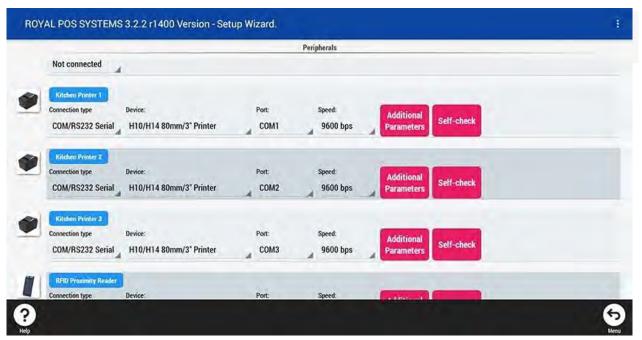
Every country has a different regulation for credit card payments. Contact your dealer to see the available payment devices.





Kitchen printers are used for sending orders for your production areas. You can configure up to 6 kitchen printers. The settings for Kitchen Printers are the same as Receipt Printers. Please refer to the Receipt Printer section for details.

Use the button to add a kitchen printer.



RFID devices are used to identify users and customers in a fast, contact-less way. Use the add a **RFID reader** device.

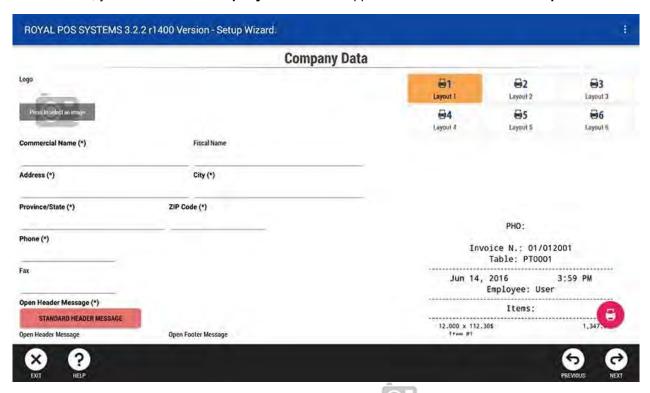




# **Basic Company Data**

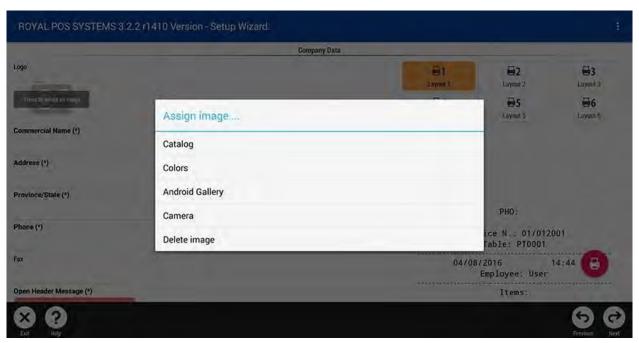
## **Company Data**

In this screen, you will enter the company data that will appear on the header of the receipts.

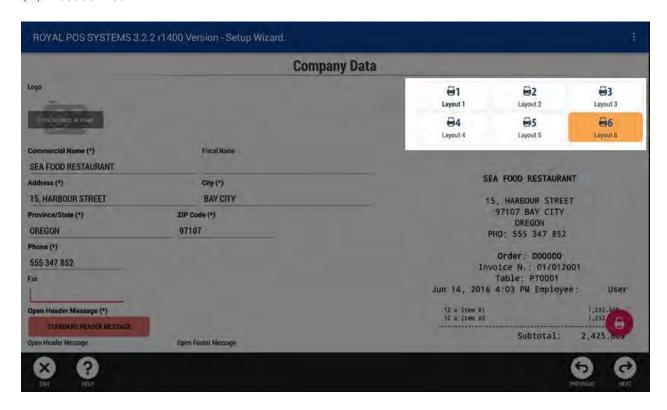


You can add an **image to the header** of the **receipt** using the button. If you want to upload an image from an external device, press the **Android Gallery**.

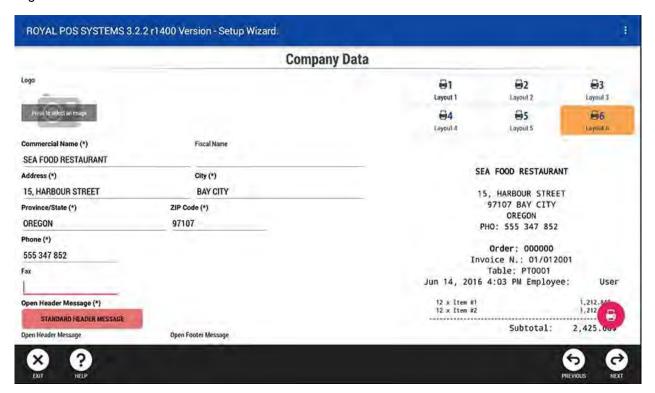
You can select any picture in a **standard graphic format as .bmp, .jpeg, .png** or **.gif** and the application will convert it into **black and white**. We recommend you use Monochrome BMP image format in order to maintain the image quality.



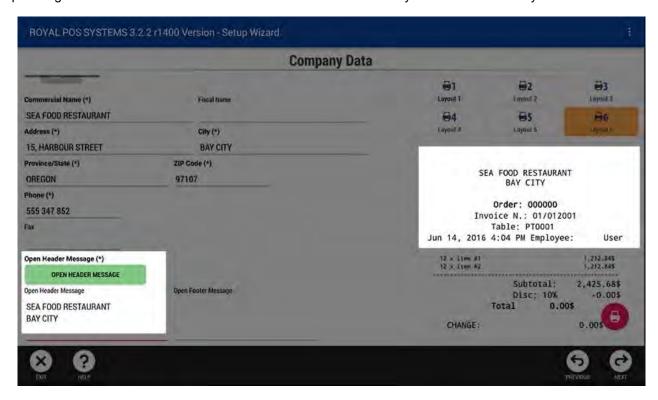
You can select up to **6 different receipt layouts** for **printing items, character sizes**, etc. All fields with an (\*) must be filled in.



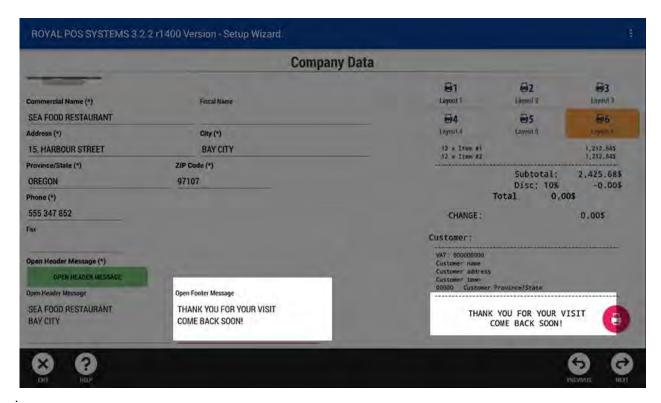
As you enter the data, you can see the receipt displayed on the screen. You can also print a test receipt using the button.



If you don't like the header message, you can write your own. Activate the **OPEN HEADER MESSAGE** by pressing the **STANDARD HEADER MESSAGE red button**. Then you can write as many lines as needed.



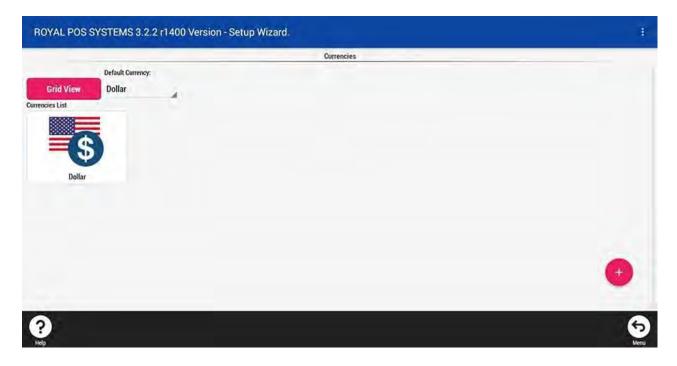
You also have the option to enter a **message on the footer** of the receipt. You can use this space for **advertising or for season greetings**. You can write as many lines as you need.



## **Currencies**

When you select the **Region**, the home currency used in this region has been created automatically.

You can create a **new Currency** with the button in case you accept more than one currency in your region or you can edit the current Currency.



In the following screen, you can enter the data for the new currency:

- Name: the name of the currency
- Rate: the rate value of the currency respect one unit of the default currency
- Symbol: the symbol that identifies your currency will be printed next to the amounts
- Image: select an image that identifies your currency



• Symbol position: symbols will be printed before (left) or after (right) of the amounts

• **Decimal numbers:** number of decimals of your currency



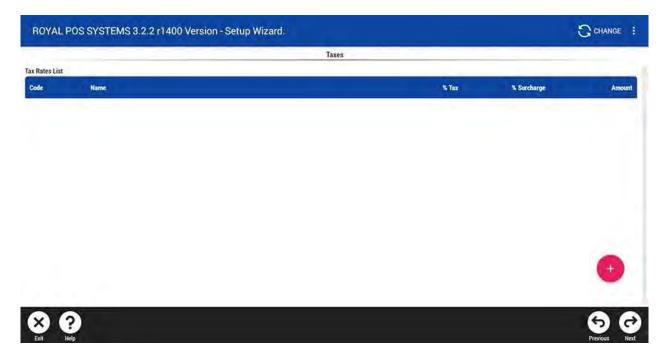
Below is a list of **all currencies created**. All sales will be done using the **Default Currency** defined here. In the tender screen, you will have the option to change the **subtotal of the sale to the proper currency** and pay in cash with this currency. The **change amount** will always be issued in the **Default Currency**.



## **Taxes**

When you selected the Region, the default Taxes used in this region have been created automatically.

You can create a **new Tax** with the button or edit the current Tax.



In this screen, you can enter the data for the new tax:

• Name: the name of the tax



- Type: there are different types of taxes
  - o Normal: This is the standard type. Taxes will be calculated as a percentage of the item sale.
  - Amount per Quantity: This is a special tax that will be applied depending on the Unit of Measure
    defined on the item and the quantity sold. This can be used for liquor taxes.
  - Fix Amount: This tax will charge a fixed amount when selling the item. This can be used for tourists' taxes.
  - Group: When one item needs to be applied to more than one tax, you can create each tax separately
    and join them in a group of taxes. This can be used for items that must charge state taxes, county
    taxes and city taxes.



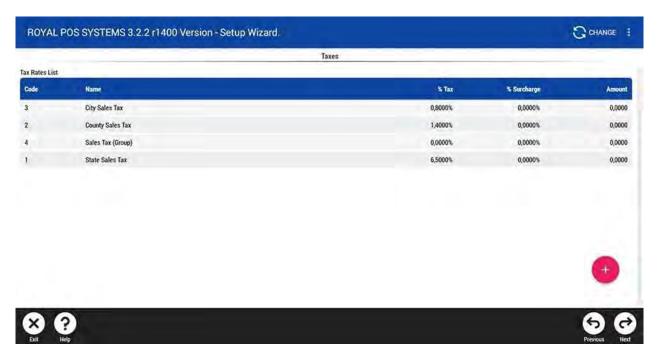
In each group of taxes, you can select up to 10 different taxes to be charged to a single item.



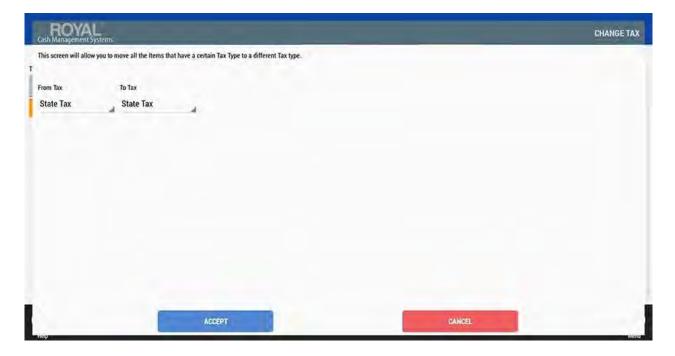
Below are a few tax samples. They are created with 3 taxes (state, county and city taxes) and grouped into one Single tax.

You have a utility to exchange the tax fixed into items, customers or suppliers to another one. This is useful when there is a tax change.

Select the original tax and press the CHANGE button.



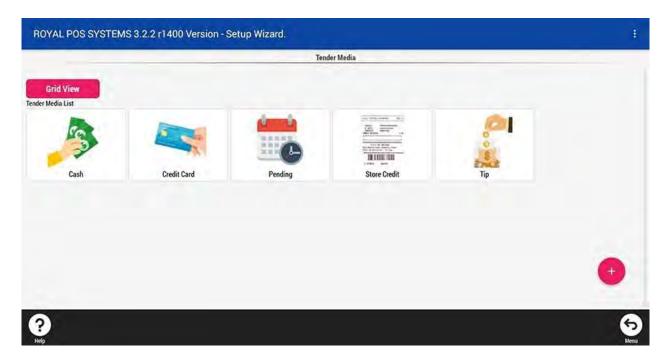
Now select the **new tax to be applied**. This will change **all fields containing the original tax** to the new tax.



## **Tender Media**

After selecting the Region, the default Tender Media used in this region has been automatically created.

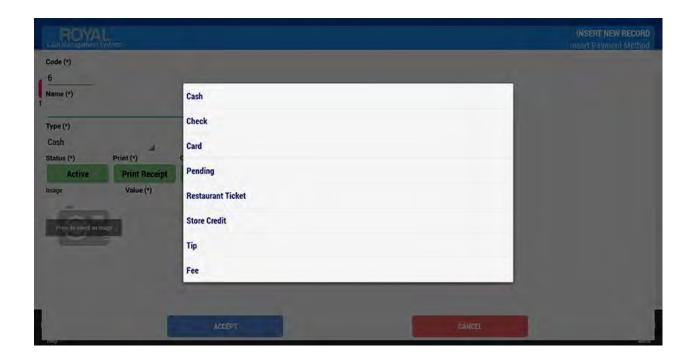
On this screen is a list of default tender media. You can add a new tender media with the button or edit/delete one of the existing tender media.



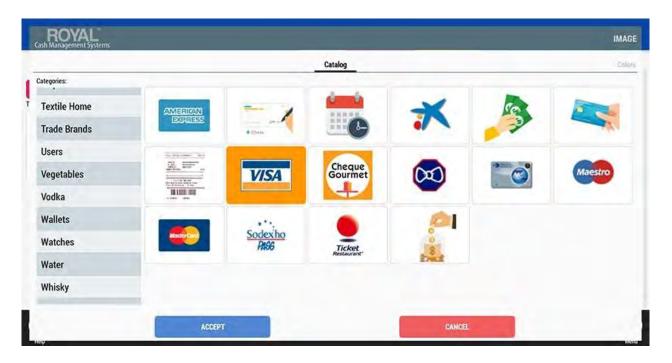
On this screen, you can **enter the data** for the new tender media:



• Name: the name of the tender media



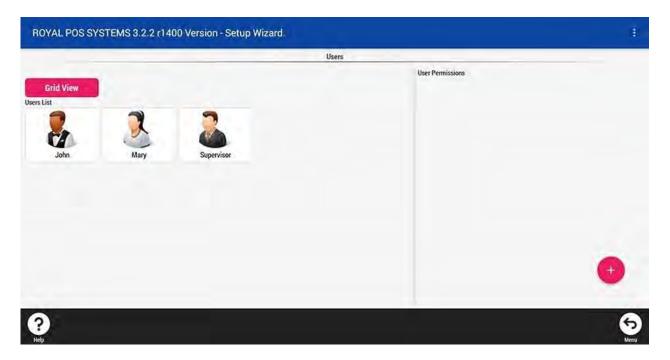
- Type: there are different types of tender media
  - Cash: Used to tender operations by cash. The issued change on transactions will be deducted from this tender media.
  - Check: Used to tender operations by check.
  - Card: Used to tender operations by credit card. If it is defined by a payment gateway or EFT device, this media will activate it automatically.
  - o **Pending:** Used to finish operations for a customer that doesn't pay at that time. The amount of this customer's debts will be tracked to be paid later.
  - Restaurant Ticket: In some countries it is acceptable to pay with food coupons. Use this type for this kind of payment.
  - Store Credit: You can issue a receipt coupon instead of giving back money after a refund. You can pay
    for future sales with this coupon.
  - o **Tip:** Used to track amounts entered as tips.
- Status: Select this to be able to use this tender media.
- **Print:** Select this to print the receipt when the sale is completed.
- Cash drawer: Select this to open the cash drawer when the sale is completed.
- *Image:* Select the image that represents your tender media.



• **Value:** This option is only valid for the Restaurant Ticket type. They use a preset amount values to make a fast tender. For open values set here 1.00

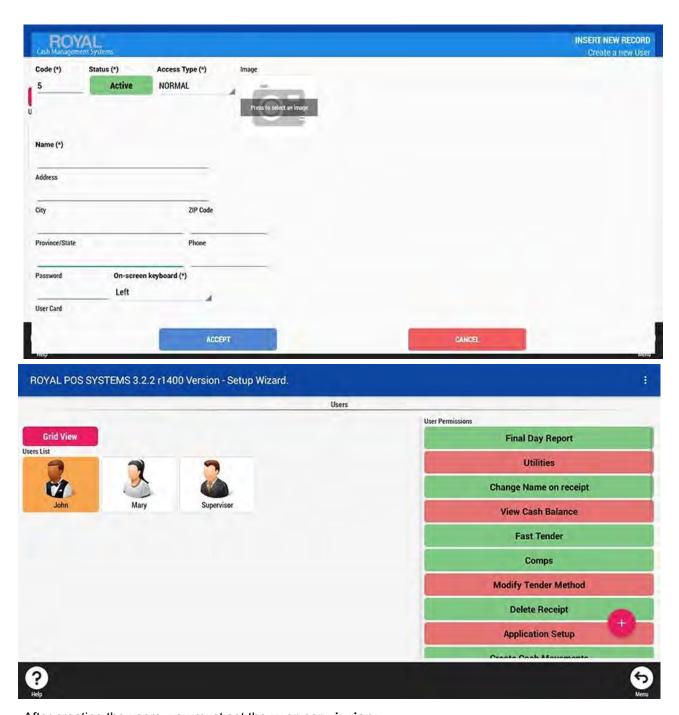
#### **Users**

After the **Initial Setup**, you will have few **users already created**. On this screen you can edit the current user data or add new users.



Push the button to add a new user or edit a current one.

Enter the data for the new user:



After creating the users, you must set the **user permissions**.

**Select the user** to see the current active permissions of this user (in **green**). To disable a permission, press the button to change it to **red**.

Below is a short description of each permission:

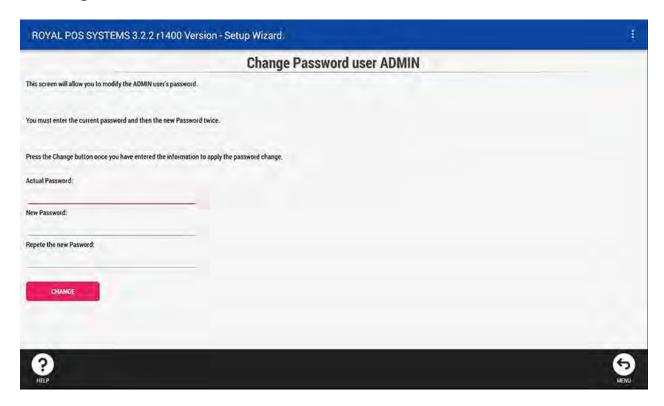
- Final Day Report: Enables access to the Daily Cash Report
- Utilities: Enables access to the utilities tab inside the Setup
- Change Name on receipt: Allows you to change the description of an item sold during the sale

• View Cash Balance: When closing the Daily Cash report, the amount of the cash declaration is not shown on screen

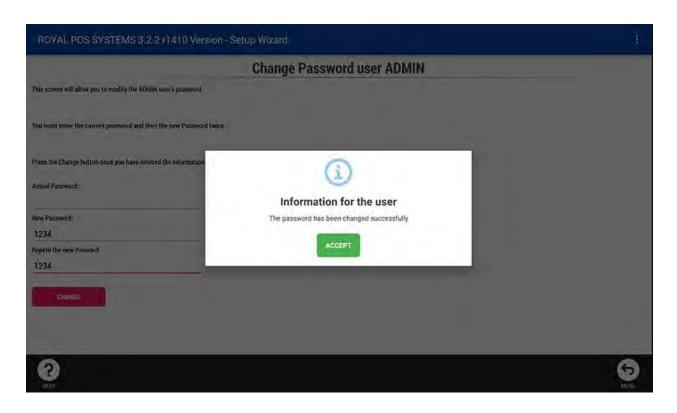
- Fast Tender: Enables the direct cash tender button on the sales screen
- Comps: Allows the user to sell complimentary items free of charge
- Modify Tender Method: In the Receipts Search screen, it allows the user to change the tender media of an issued receipt
- **Delete Receipt:** Enables the cancel receipt button on the sales screen
- Application Setup: Enables access to the Setup
- Create Cash Movements: Allows the user to create new cash movements (Paid Out, Received on Account)
- Modify Cash Movements: Allows the user to edit any previous cash movement entered
- Reporting: Enables access to the statistics and reports
- Modify Receipt lines: Allows the user to change quantities on items already sold on the receipt
- Amend Receipt: In the Receipts Search screen, it allows the user to amend or payback any issued receipt (See Previous Daily Reports): On the Daily Cash screen, it shows all previous daily reports or just the current one. Unlock Receipts: Allows the user to release a locked receipt.
- **Z Report:** Allows the user access to Z reports
- Access to external applications: Allows the user access to the ANDROID external applications
- Access to Android settings: Allows the user access to the ANDROID settings
- Reopen the Business Hours Report: Allows the user to continue sales after a Z report is closed manually before the fixed time
- Discounts: Allows the use of discounts inside of the sale
- Change prices: Allows the price change of an item during the sale. Delete Sales lines: Allows the deletion of an item sold during the sale. Modify Customers: Allows you to edit customer data.
- Modify Users: Allows to add/edit users in Setup
- Open Cash Drawer: Enables the use of the Open Drawer button
- Documents: Enables the stock management. Only for the PRO version.



# **Change ADMIN Password**



By default, the **Admin password is 5555**. To change this password, you must be logged in as the Admin user.



Remember to keep this new password in a safe place since it can't be recovered if lost.

**Note:** If you create a user with **all the permissions activated** it will work exactly the same way as the ADMIN user.

# **Advanced Setup**

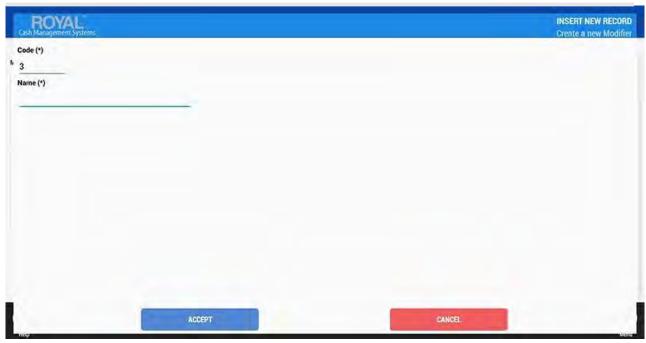
## **Modifiers**



When you send items to a production group or kitchen printer, sometimes you need to **add text or comments** to notify how an item must be prepared.

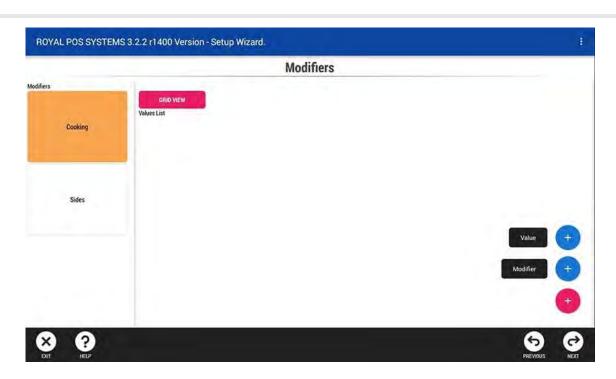
You can enter the different modifiers with a few values. During the sale you can **only select one value from each modifier**.

In this screen we will add the **Modifiers with their Values**. Press the button and then the button to add a **Modifier**.



On this screen, you can enter the data for a new Modifier.

• Name: The name of the Modifier.



A **Modifier** is created. If you select it and press the button, you then have the option to create a **new group** or **add values to the selected group**. Press the corresponding button to **add a value**.



On this screen, you can enter the values for the selected modifier:

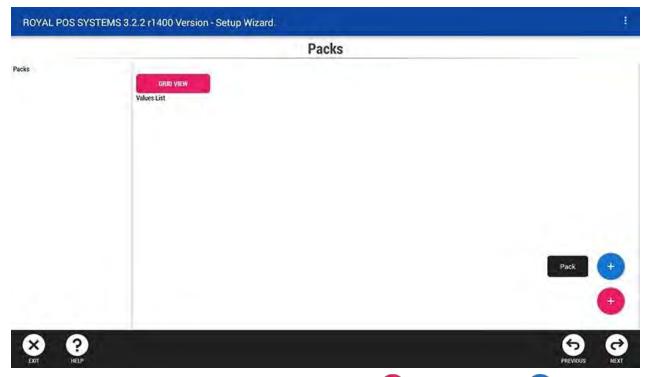
• Name: The name of the Value of the Modifier.

On the screen, you can see a sample of a few values entered into the **Cooking Modifier** where you can select how the meat is cooked: **Medium, Rare** or **Well Done**.

#### **Packs**

Packs are used when you sell **items with components** that can be **selected among other choices** but they have a **unique price** for any combination. Mainly used for food menus (choose a starter, a main course and a drink).

You can create different pack structures with a few selectable values. During the sale you **can only select one choice from each value**.

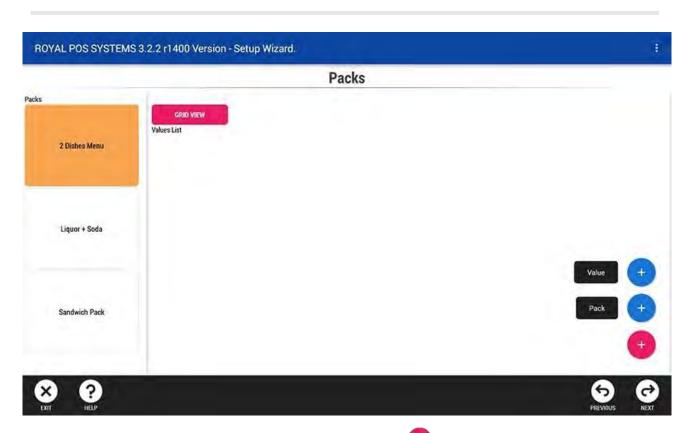


In this screen we will add the **Packs with their Values**. Push the button and then the button to **add** a **Pack**.



On this screen, you can enter the data for a new Pack.

Name: The name of the Pack.

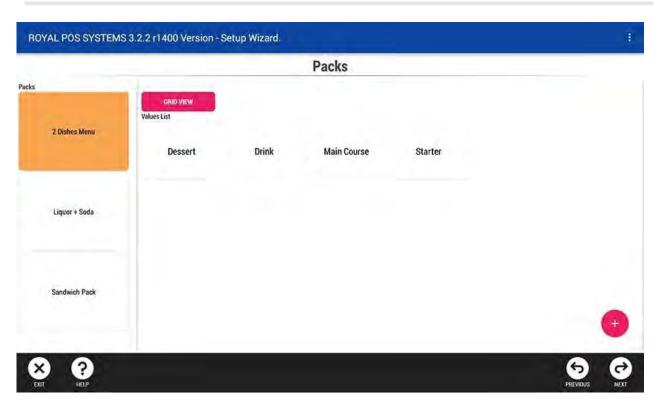


A few Packs have been created. If you select one and press the button, you then have the option to create a new pack or add values to the selected pack. Press the corresponding button to add a value.



#### Enter the values for the pack:

- Name: The name of the value of the pack.
- Order: The different values will appear in this order when selling a pack (a starter should appear before a main course).



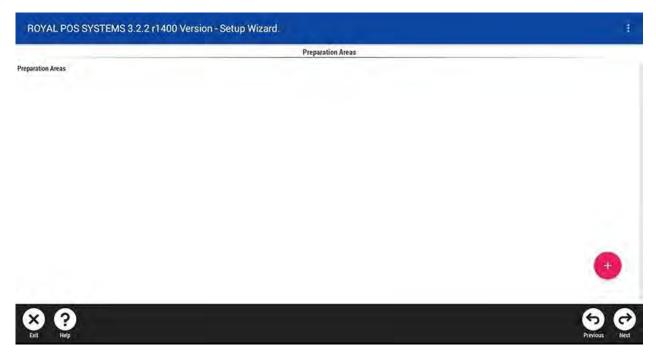
Displayed is a sample of a few values entered into the Pack "2 Dishes Menu" where you can select one Starter, a Main Course, a Drink and a Dessert.

NOTE: You can choose what items to include in Setup/Item & Price Levels/Items.

## **Preparation Areas**

**Preparation Areas** are used when we have to **send orders** to prepare the items on a **remote preparation printer**, as in the kitchen.

You can define different **Preparation Areas** to send the items to be prepared at the proper destination.



In this screen we will add the Preparation Areas. Press the 😉 button.

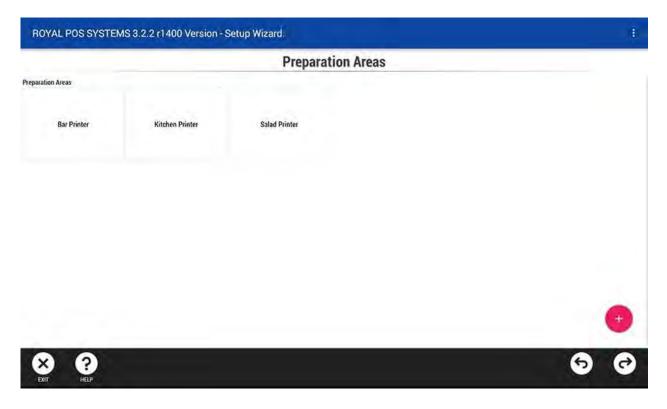


**Enter the data** for the new preparation area:

- Name: The name of the Preparation Area.
- **Kitchen Printer:** You can select **which production printer** the items will be sent. It is possible to **select more than one**. It will print a preparation receipt with this item on each printer.



In this example, all the items prepared in the **Salad Printer** will be printed on a preparation order on **Kitchen Printer 1** and in the **Kitchen Printer 3**.

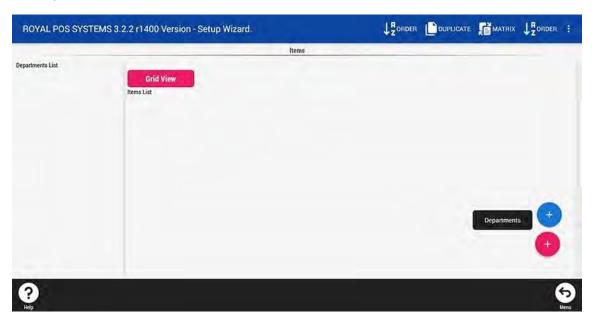


You can create as many **Preparation Areas** as needed. Drinks may be prepared in the **Bar Printer**, salads and cold starters in the **Salads Printer**, and all general food, sandwiches, etc. may be printed in the **Kitchen Printer**.

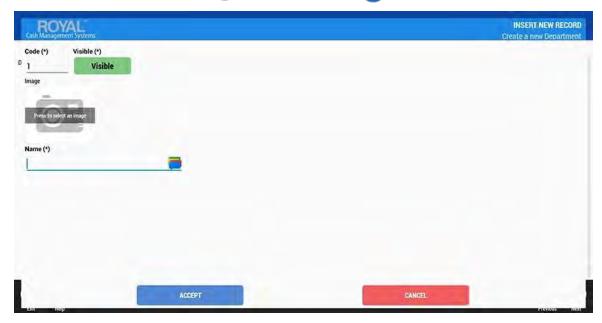
## **Items & Price Levels**

#### **Items**

Items are the products you sell. Items are organized into departments. You can manage both **items** and container **departments**.



First, add the **Departments**. Press the button and then the button to add a **Department**.

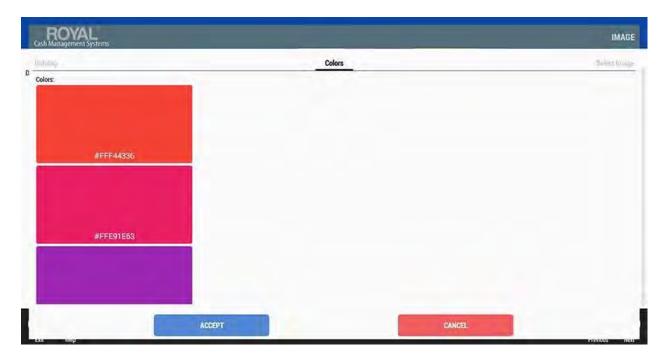


Enter the data for the new department:

- Visible: Select this if you want this department to be available on the sales screen.
- Name: The name of the Department.
- Image: Press to see the options:



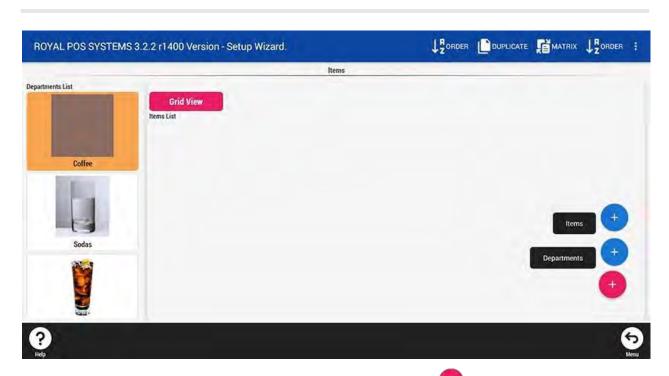
You can choose a picture from the preloaded **catalog of images**. They are sorted by categories.



You can also **pick a color** for the buttons. The text will be shown in the center of the buttons.

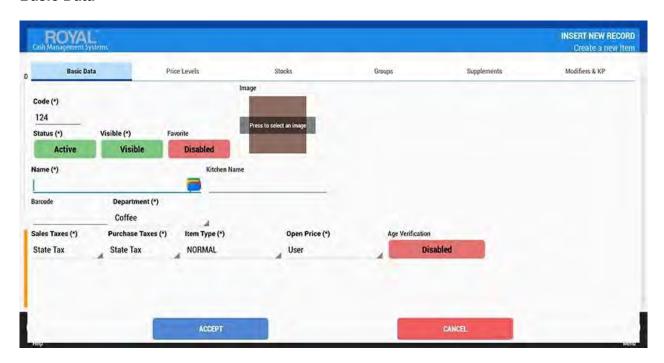


You can use **your own pictures**. Use the Android Gallery to search for pictures on your device. If you have an installed camera, you can also take a picture to capture an image.



A few **Departments** have been created. If you select one and press the button, you then have the option to create a **new department** or **add items to the selected department**. Press the corresponding button to **add** an item.

#### **Basic Data**

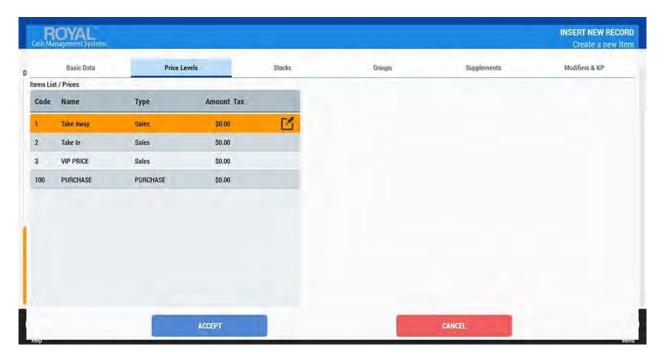


On this screen, you can enter the values for the item:

- Code: The code is generated consecutively. You can sell an item by entering the code number.
- Status: If an item is Inactive you cannot sell it.
- Visible: The item can or cannot appear on the sales screen but you can still sell it by entering
  the code or bar code. Favorite: This item can be included in the Favorites department to have
  a faster access to the sale. Scale: If you have a scale connected, you can get the weight
  automatically when selling this item.
- *Image:* You can add a picture or color to this item. Click on the picture to see the options. If the container department has a color defined, the item will take this color by default.
- Name: The name of the item.
- Kitchen Name: You can use a different description to be printed on the kitchen printer orders.
- **Barcode:** You can use a bar code reader to sell this item. If you have a barcode scanner connected you can get the bar code when scanning this item (first you have to push in this field).
- **Department:** This is the department that will contain this item.
- Taxes: You can set the taxes you apply for sales and for purchases for this item.
- Item Type: There are different types of items:
- Normal items: the items you use to sell.
- Supplement items: items used only to add features to a normal item.
- Pack items: items that allow multiple choices to sell as a bundle.
- Open Price: You can activate the change of price of this item during the sale in different ways:
- Always: You are asked to enter the price manually every time you sell this item.
- Never: This item can only be sold with its prefixed price.
- User: This item will be sold with its prefixed price but the user has the option to change it during the sale.

• Age Verification: You will be prompted to verify the age of the customer before selling this item.

## **Price Levels**

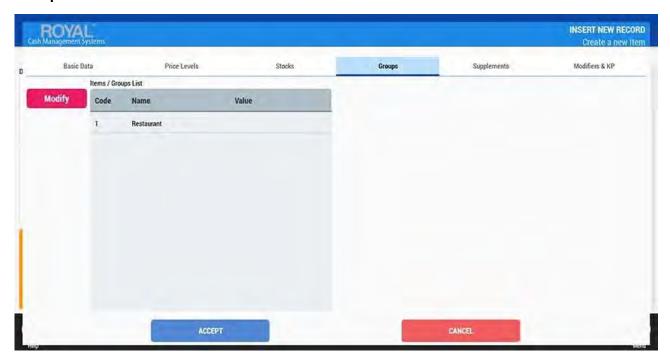


In the **Price Levels** tab, you can see all available price levels for this item. If you want to **change** any of these prices, press on a line and select **the pencil icon**.

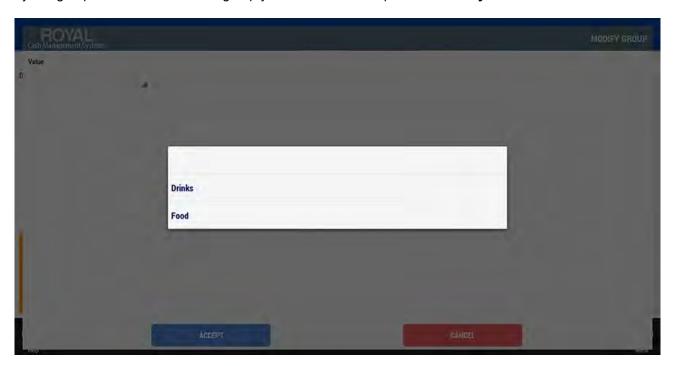


You can enter the **new price** for this price level. Also, if you have defined taxes per price level, you can override the current tax with the new tax.

# **Groups**

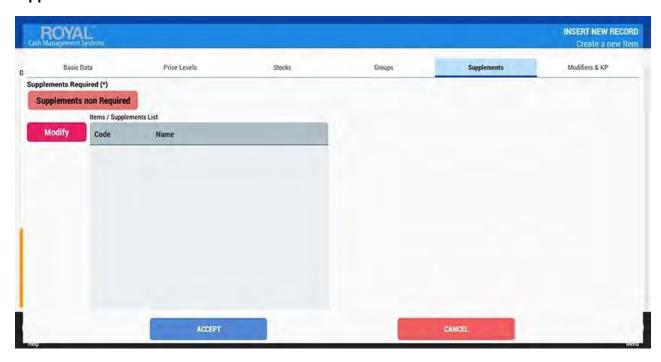


In the **Groups** tab, you can add this item to one existing group in order to have a special sales report sorted by this group. Select the line of the group you want to use and press the **Modify button**.

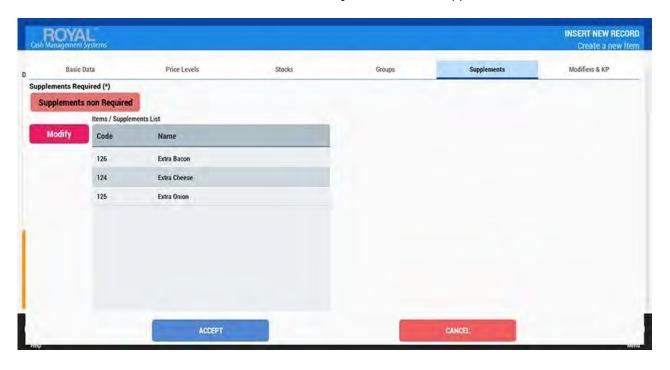


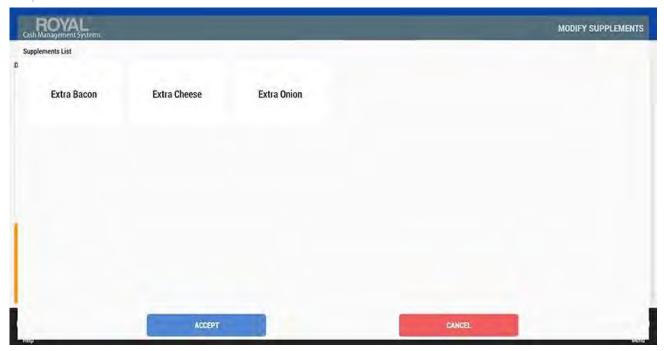
Select the option that best fits your item or if you don't want to use this group, select the blank space.

# **Supplements**



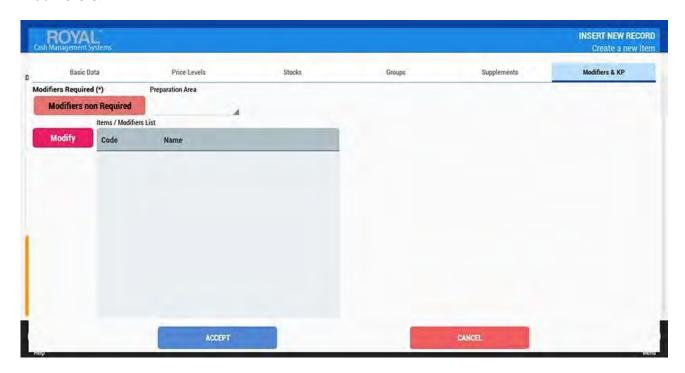
In the **Supplements** tab, you can choose which supplements will be available for this item. This option is not available for items set as **Pack items**. Press the **Modify button** to add supplements.



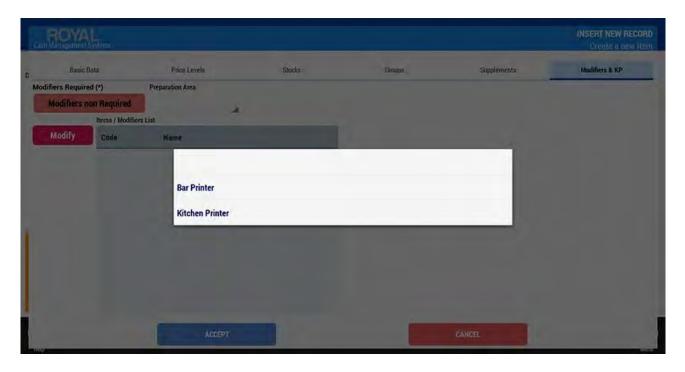


All the items listed on the screen are set as **Supplement items**. You can choose as many supplements as you need. You can also **set the supplements screen** to appear when you sell this item by enabling the **Supplements Required button**.

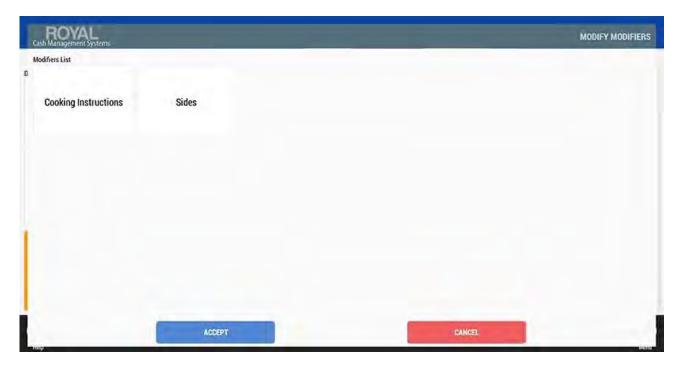
## **Modifiers & KP**



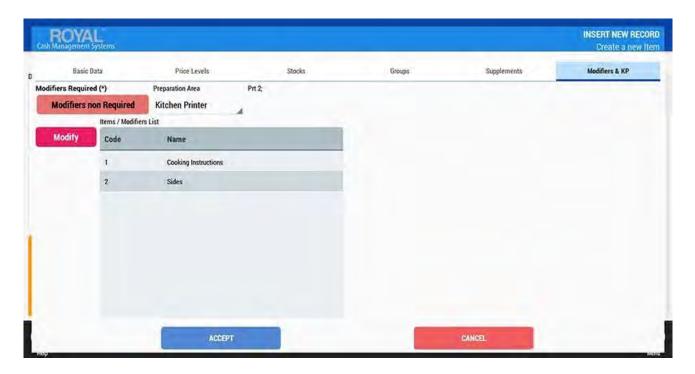
In the **Modifiers & KP** tab, you can select the **Preparation Area** where this item will be printed as a preparation order. You can also choose which modifiers will be available for this item. This option is not available for items set as **Pack items**. Press on the **Preparation Area** field.



Select the **Preparation area** you want to use for this item or if you don't want to use this group, select the blank space. Press the **Modify button** to add modifiers.



On this screen are all **Modifier Groups**. You can choose all the groups that pertain to this item. During a sale you can only select one modifier from each group.

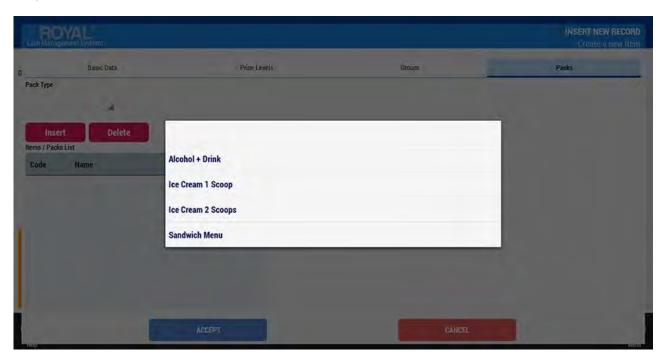


You can also **set the Modifiers screen** to appear when you sell this item by enabling the **Modifiers Required button**.

## **Packs**



In the **Packs** tab, you can create the components of a pack by selecting the items inside the pack. This option is only available for items set as **Pack items**. Press the **Pack Type**.

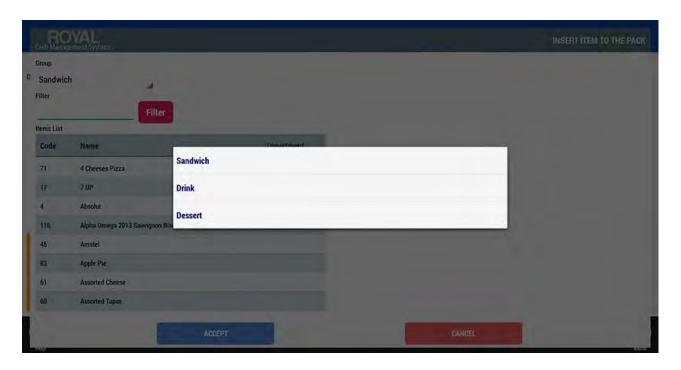


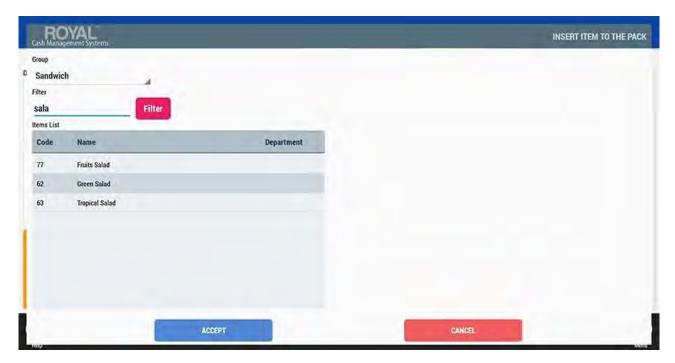
Select the **pack type group** you want to use for this item or, if you don't want to use this group, select the blank space. Press the **Insert button** to add the components of the pack.



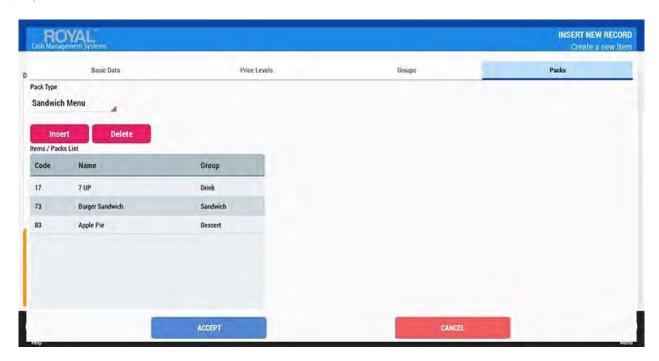
On this screen is a list of all programmed items set as **Normal items**. Press the **Group field** to select where you want to add every item.

After selecting the group, press on a line and insert the item.





You can also use the **Filter** to easily find your items. Enter a couple of characters and press the **Filter button**.



On this screen, all details from your pack composition are listed. If there is an error, just click on a line and press the **Delete button.** 

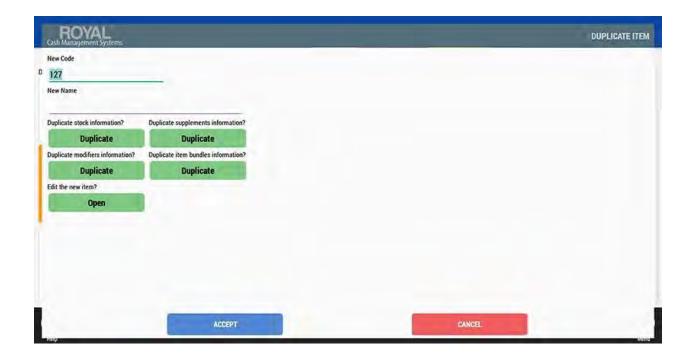
Now you have created your own items that you will use for sales.

You can **change the order** of **Departments** or **Items** of the current department by using the top buttons Left button is for departments and right button for items.



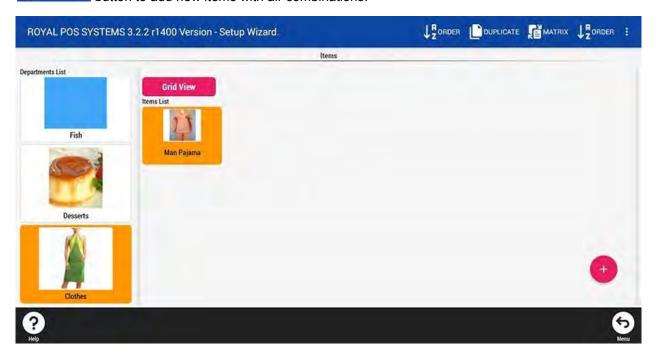
You can move items **up and down by dragging the right button** of the item you want to move.

You can use the button to create a copy of the selected item. This can make faster the creation of items with same properties.



You can choose what information will be duplicated from the original item. Enter a **name for the new item** and select the desired options.

If you have created a **Matrix** for the items like **color**, **size**, or any other variation, you can use the button to add new items with all combinations.



Select one item and push the butto



To create **new combinations**, push the **Generate button**.

You can see all the matrix available. You should **select all the variations available for this item** for each matrix type.



You can see that all possible combinations have been created. The **code number** of every item is created using the **original item number** and followed by the **suffix of each variation**. Also, the **descriptor name** has added the variations description.

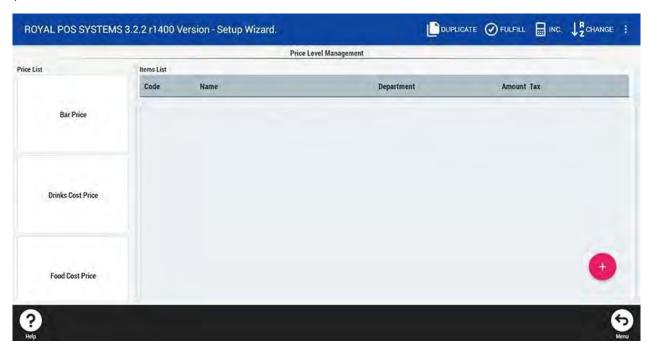
You can edit a single matrix item by selecting a line and pushing the **Edit button**.



You can edit the code number and description if necessary. The bar code is also created using the original item bar code number and followed by the **suffix of each variation**.

# **Price Levels**

After the **Initial Setup** you already created some price levels. In this screen, you can **edit or create** new price levels.



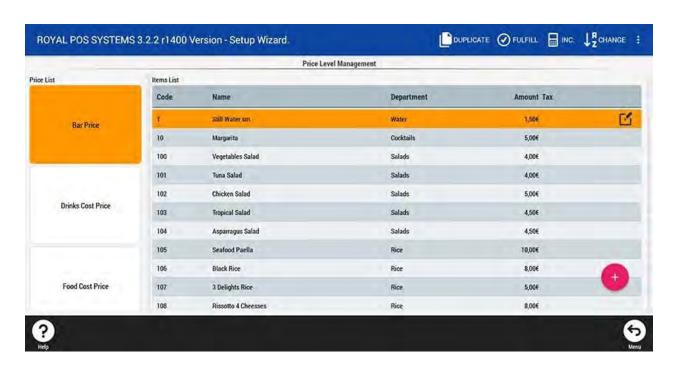
You can create a **new Price Level** with the buttor



Here you can **enter the data** for the new price level:

• Taxes Included: You can select if all the prices of this level will have taxes included on the fixed prices or taxes will be charged after totaling the sale.

- Name: The name of the Price Level.
- Type: Select if this price level will be used for Purchases or for Sales.
- *Tax:* Taxes are programmed on each individual item. If you want to **force a tax change** when using this price level, then select one tax here.



If you select a price level, you can see all items created with the current price for this level. If you **push on an item line** and then push the **Pencil icon**, then you can edit the price.

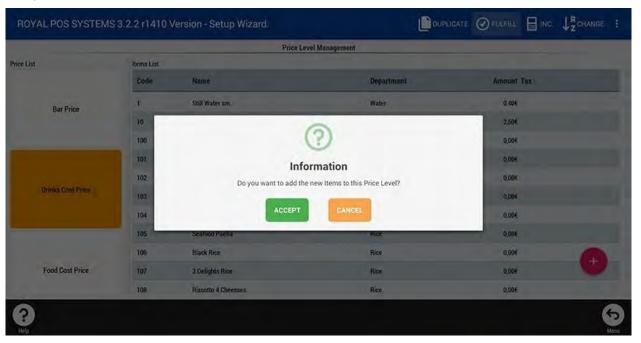


It is possible to copy all item prices from one price level to another. Select the **Destination Price Level** and push the **DUPLICATE** button.

Then select the **Original Price Level** from which to copy the prices.



The **Fulfill** operation is **not needed generally** because when you create new items, they are automatically assigned to all price levels. It can happen that after **importing a CSV file** with price levels, **some items are not introduced**. In this case it is important to use this function to avoid the error when selling this item with this price level.



Select the Price Level you want and push the



button.

It is possible to increase the price of the items of certain departments by a percentage.

Select the **price level** you want to increase and push the

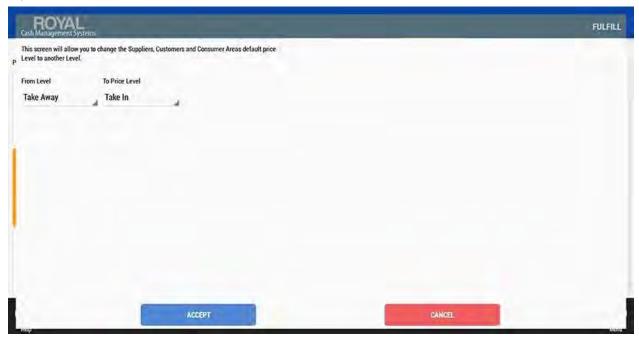


INCREASE PRICE LEVEL This screen will allow you to increase the percentage of the Price Levels among a Department selection. % Surcharge Departments 15 Coffee Coffee & Tea Clothes Desserts Ice Cream flavors Soft Drinks Wine & Champagne Main Course Starters Liquors ACCEPT

Enter the **percentage** you want to add (or with a minus sign to decrease) and **select the departments** of items that will be affected.

It is possible to change in one step a price level assigned to **all customers**, **suppliers and consumer areas** into another price level using the 

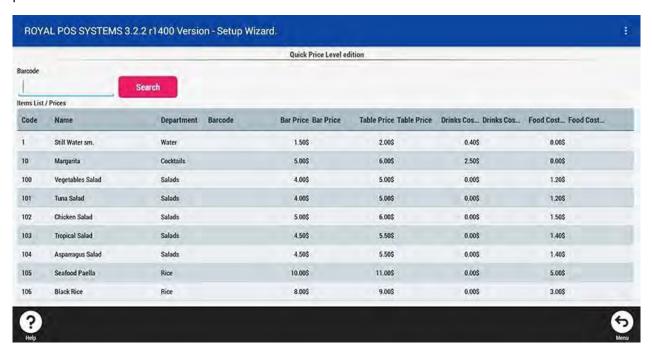
price level assigned to **all customers**, **suppliers and consumer**button.



Select the **Original price level** and **Destination price level** and push the **Accept button**.

# **Advanced Price Levels**

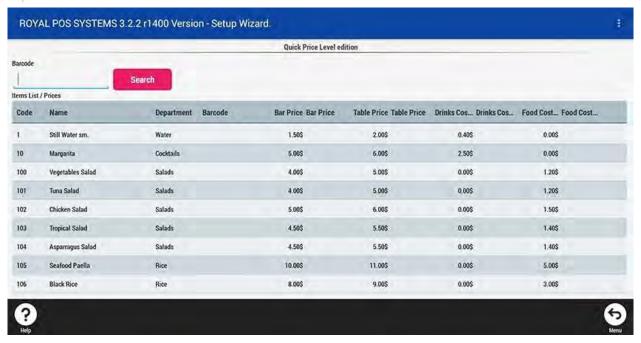
You can easily **edit prices** of your items from this screen. In every line you can see the items with all the price levels.



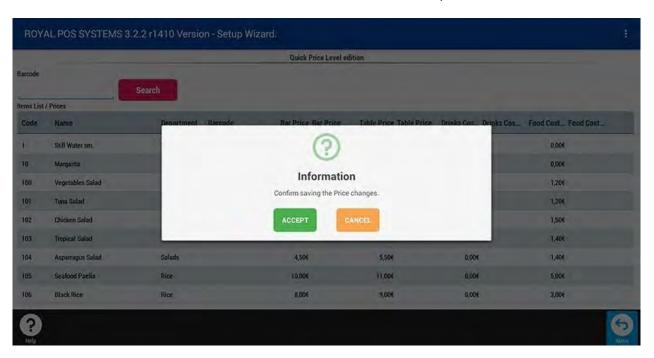
If you push on a line and then push the Pencil icon, then you can edit the prices.



You can **change all prices** for the item selected. In case you set a tax in the price level, you can overtake this by changing the tax here.



You can search items also with the bar code reader. Read the code and push the Search button.



When you want to exit this screen you will be prompted to save the changes or not.

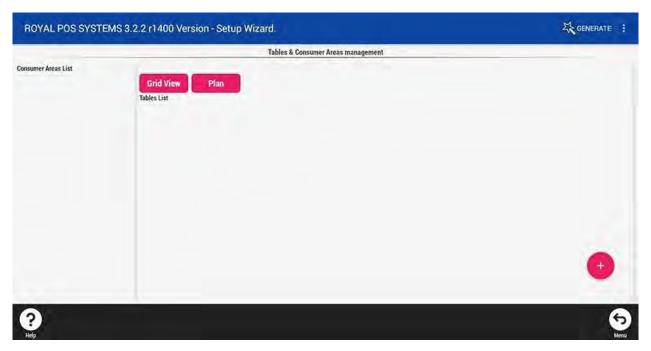
# **Consumer Areas**

# **Consumer Areas & Tables**

**Tables** are used when you need to enter **orders that will be paid later**. You can add items to a table while it remains opened and close the table when all items are paid.

You can create **different sales areas** depending on the size of your business. Each sales area can also have a different price level. For example, in a restaurant, they can have an area in the **bar**, another for **tables inside** and another for **tables on the terrace**.

You can also use this feature to track customer accounts.

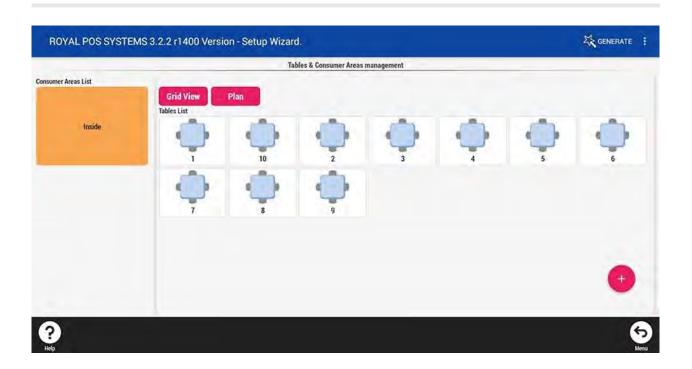


In this screen, we will add the different areas with the correspondent tables contained on each area. Push the button and then the button to add a Consumer Area.



Here you can **enter the data** for the new area:

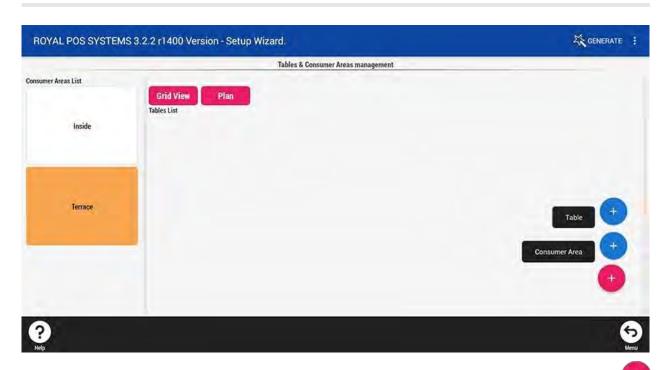
- Name: The name of the Area.
- Price Level: The default price level that will be applied when using a table of this area.
- Number of Tables: You can generate some tables automatically.



In this sample we generated **10 tables** when we created the Consumer Area. You can **generate more** tables using the button.



You can enter here a **number of tables** that will be created. They will use the **Code** of the table as the **Name of the table**.



The other way to create tables is to do it one by one. If you select one **Consumer Area** and push the button, you have the option to create a **new consumer area** or **add tables to the selected area**. Push the correspondent button to **add a table**.



Here you can enter the values for the table:

- **Code:** The code of the table can be used to enter the table manually using the keypad.
- Name: The name of the table.
- *Type:* You can change this value to **Theme** if you want to use this table as a decoration object (like a bar, a plant).
- Guests: You can fix a number of guests when using this table. By default all sales are fixed to 1
  guest.
- Movable: Select if you allow to move the contents of this table to another one.

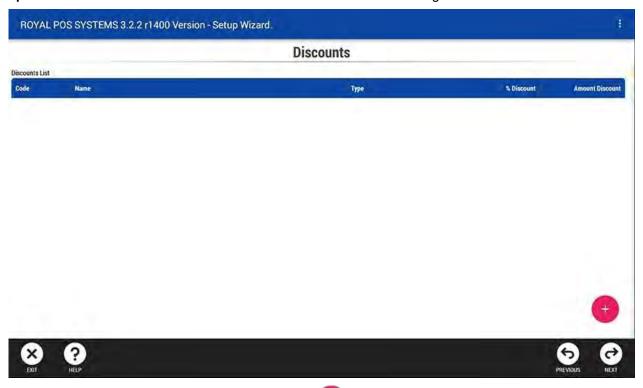


When you have all tables created you can draw the **Plan of the Area** so it can look like your real area. Push the **Plan** button. This option is only available in PRO and SERVER versions.

# **Miscellaneous Setup**

# **Discounts**

Before the end of a sale you can **apply a discount** to the sales total. Also you can apply discounts to **special customers**. You must create all available discounts before using them.

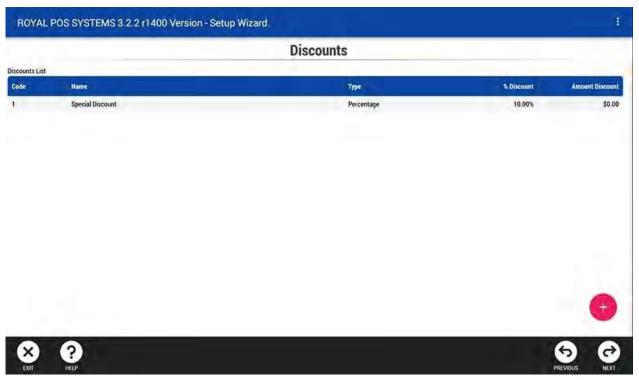


In this screen we will add the Discounts. Push the butto



Here you can **enter the data** for the new discount:

- Name: The name of the Discount.
- **Discount Type:** The discount can be applied as a percentage or a fixed amount. This amount can be applied before adding taxes or with taxes included.
- % or Amount Discount: Depending on the selected discount type, enter the value on the correspondent field. If you want to apply a surcharge, enter the value with a minus sign.

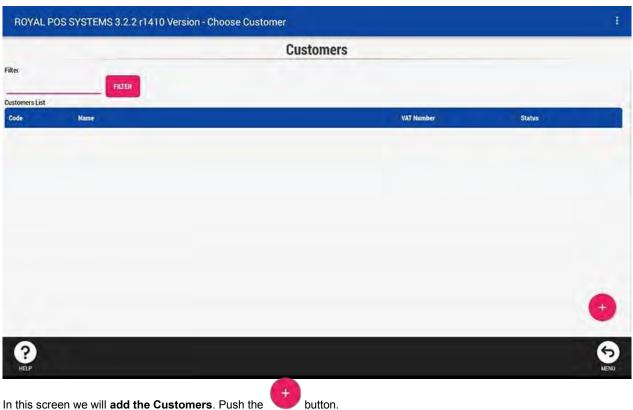


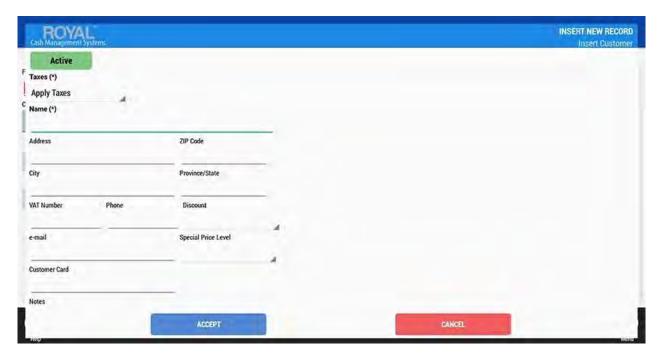
Here you can see a sample of a discount created.

# **Customers**

You can select a customer during a sale to print the **customer data** in the bottom of the receipt and use it as an **invoice**. You can apply a special price level for each customer and also a **special discount**. The customer can also receive an **email** with the receipt.

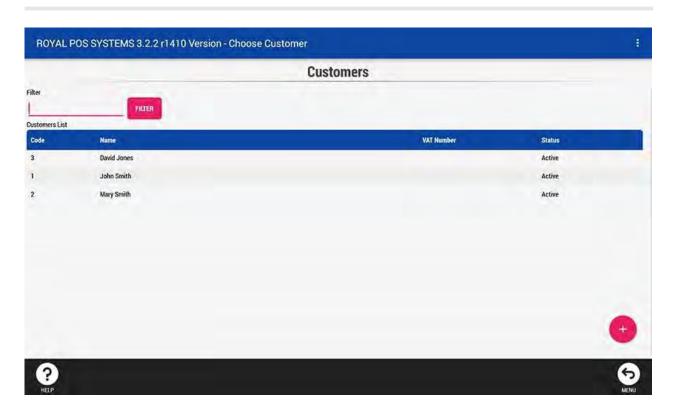
You can also use customers for receipts that are not being paid at the moment, so you can track down the debts to be paid later.



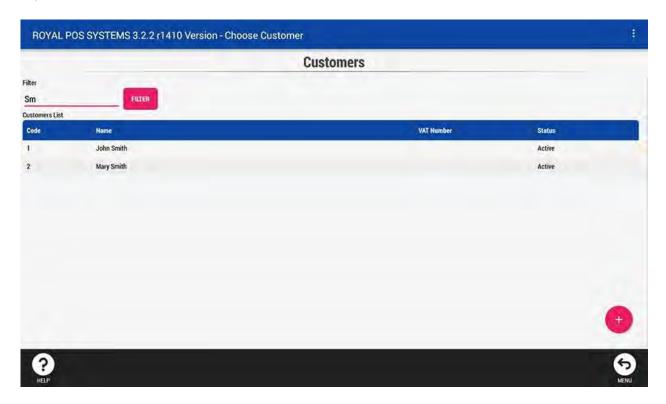


Here you can enter the data for the new customer:

- *Taxes:* Choose to apply taxes or not to this customer.
- Name: The name of the Customer.
- Customer Data: Enter the data you need from this customer: address, city...
- **Discount:** Select a discount to apply to this customer sales.
- Special Price Level: You can have a special price level for this customer sales.
- Customer Card: You can assign a magnetic card or RFID device to a customer to identify him in a
  fast way.
- Notes: Write down any extra information you need.
- Print Receipt: Activate to print a receipt or not automatically for this customer.
- Send Email: Activate to send an email with the receipt automatically to this customer.



Here you can see a sample of some customers created. In the case there are many customers created we can use the **Filter** option.

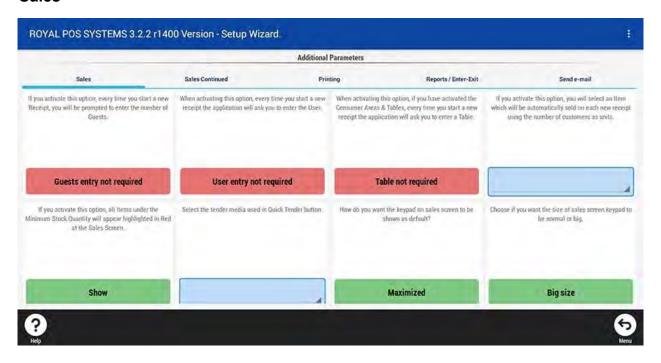


You can **enter some characters** and, after pushing the **Filter button**, they will appear only the **customers** with the same characters on their names.

# **Additional Parameters**

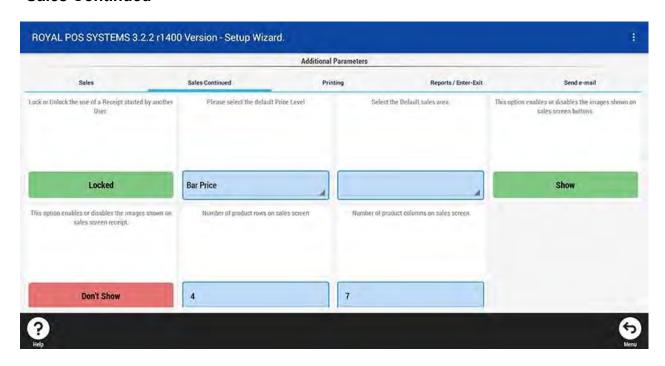
There are some **additional parameters** that may change the way to manage the software during the sales. Here there is an explanation of all options.

### Sales



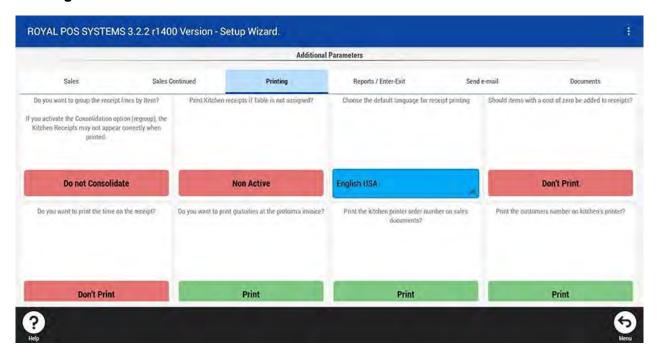
- Guest's entry: It can be required to enter the number of guests in a party before starting a sale.
- User entry: It can be required to identify the user before starting a sale.
- Table required: With this option active it is only possible to sell inside a table.
- Automatic item sold: If we select an item here, it will be sold automatically as many times as guests
  entered. For example, if we enter four guests, then it can be sold four units of appetizers
  automatically.
- **Show Minimum Stock:** All items under minimum stock would appear on screen inside a red square. Only in PRO and SERVER versions.
- Quick Tender: By default, sales finalized with the quick tender button are Cash Sales. You can change it to be Credit Card.
- **Keypad on screen:** You can show the numeric keypad on screen by default or have it minimized to see the complete receipt on screen.
- Keypad Size: You can choose to have the right size of the sales screen bigger for better viewing the numeric keypad and receipt.

## **Sales Continued**



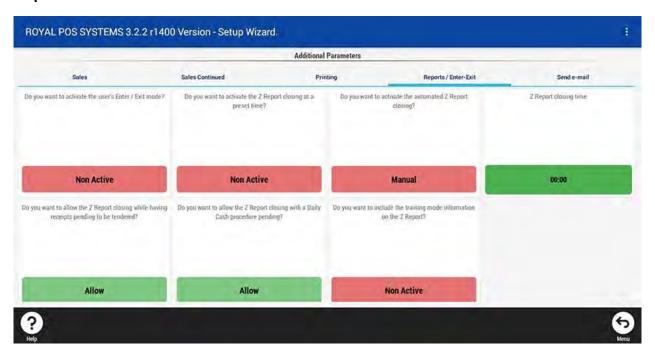
- Lock User Receipts: With this option active, only the user that opened a receipt is allowed to enter and close it.
- Default Price Level: Set here the default price level for receipts without a table.
- **Default Sales Area:** Set here the default sales area that will be shown when entering the Consumer Areas screen.
- *Images on Buttons:* Images can be shown on the item buttons or just the text and color. For slow machines you can try to disable this option to increase speed.
- *Images on Sales Screen:* Images can be shown next to the sale lines. For slow machines you can try to disable this option to increase speed.
- Product Rows: You can make buttons bigger or smaller by changing the number of rows to be shown on screen.
- Product Columns: You can make buttons bigger or smaller by changing the number of columns to be shown on screen.

## **Printing**



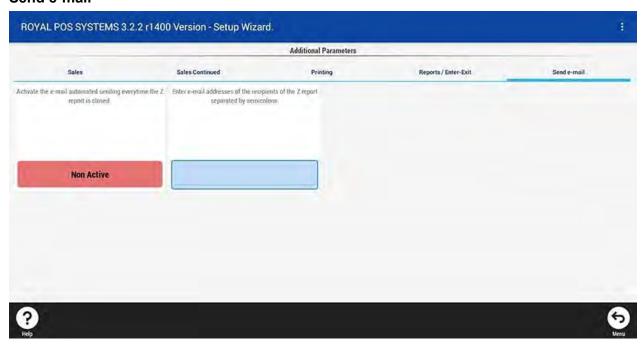
- **Consolidate lines:** Activate this option if you want to print all units of the same item in the same line. This option is not recommended if you have Production Printers active.
- Active Kitchen without table: If you have Production Printers active you can choose to only use them when entering a table. If you start a direct sale, then the kitchen printer will not print.
- Receipt language: It can happen that you use the software in your language but receipts have to be
  printed in the local official language.
- Print Zero Price Items: Items with zero price will not be printed. This is useful to use some items as
  messages for the kitchen, that you don't want to be printed on the final receipt.
- Time on Receipt: To print or not the time on receipts.
- **Gratuities on Proforma:** If you have activated the automatic calculation of tips you can print the gratuities on proforma invoices.
- *Kitchen order on receipt:* For quick service restaurants you can print the kitchen order number on receipts for easily pick up your order.
- **Customer's number on kitchen order:** You can print the number of customers in a table as an information to the preparation printers.

# Reports/Enter-Exit



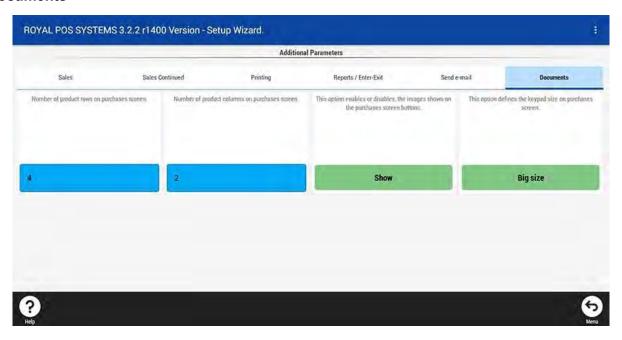
- *Enter/Exit Mode:* This mode allows to track the working hours of the users, and will be printed on the Z report.
- **Z report at a preset time:** By default, all reports start and end at 0:00. If your business usually closes later than this time, you can activate this to set another closing time.
- Automatic Z report: With this option activated it will create Z report automatically when it reaches the
  preset time.
- **Z report time:** Set here the new closing time.
- **Z** report with open receipts: With this option activated, Z report will not be generated until all receipts are closed.
- Z report with daily cash: This option forces to issue a daily cash report before closing the Z report.
- *Training mode in Z report:* Active this option if you want to print training mode sales in the same Z report than normal sales.

## Send e-mail



- Automatic e-mail: Activate this option to send an e-mail every time Z report is issued.
- **E-mail address:** Enter e-mail address that will receive the Z report. You can enter more than one address separated by semicolons.

## **Documents**



- Product Rows: You can make buttons bigger or smaller by changing the number of rows to be shown
  on screen. Product Columns: You can make buttons bigger or smaller by changing the number of
  columns to be shown on screen.
- *Images on Buttons:* Images can be shown on the item buttons or just the text. For slow machines you can try to disable this option to increase speed.

• **Keypad Size:** You can choose to have the right size of the purchases screen bigger for better viewing the numeric keypad and receipt.

## **Tips**

You can add tips to the sale total manually or by an automatic percentage.



To use tips, you must create a tender media as **Tip type**, and then enable the use of tips on this screen. If you also want to charge tips automatically on a sale, select the **Automatic Calculation**.

In this case you have some options to set up:

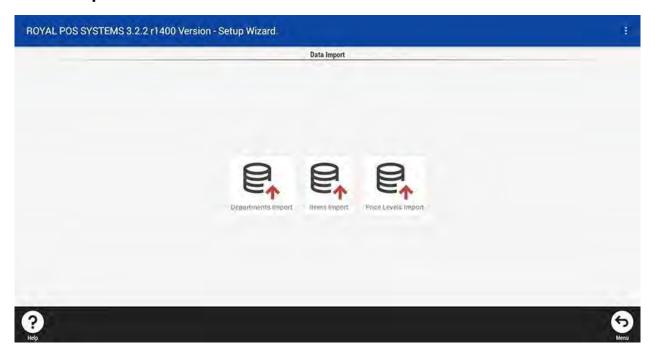
- Payment Method: Select a tender media set as Tip type to use for charging automatic tips.
- **Percentage:** Enter the percentage that will be added to the sale total as a tip.
- When to charge: You can charge tips to all sales or just table sales.
- Number of guests: You can fix the minimum guests on a receipt to charge automatic tips.



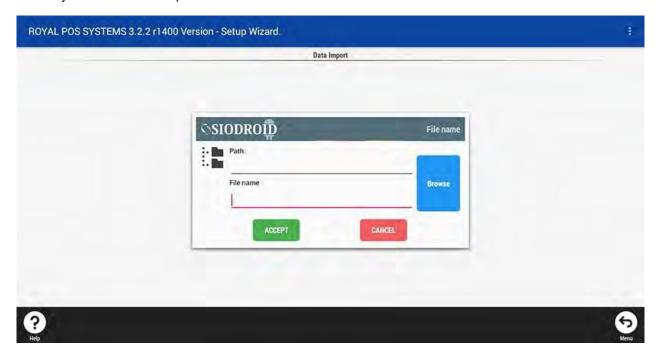
Here you have a sample of **automatic** tips that charges **15%** of the total calculated **after taxes**, only when using **tables** with a minimum of **2 guests**.

## **Utilities**

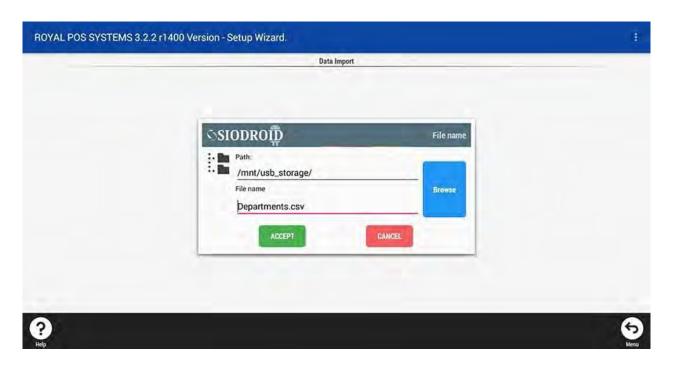
## **Data Import**



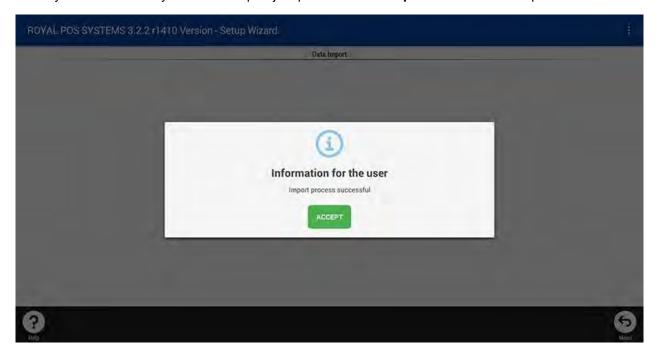
You have the option to **import items and departments** information from an **external file in CSV** format. This process **overwrites current data** but not delete the database. So, you can import a few sort of items and they will be added or updated but never deleted.



When you want to import a CSV file it will ask you for the file you want to import. Push the **Browse button** to search the file.

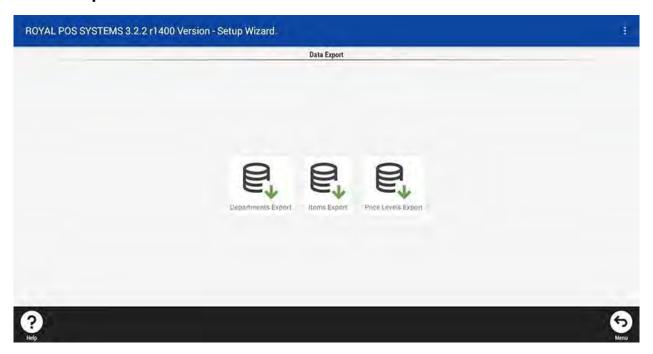


When you select the file you want to import just push on the **Accept button** to start the process.

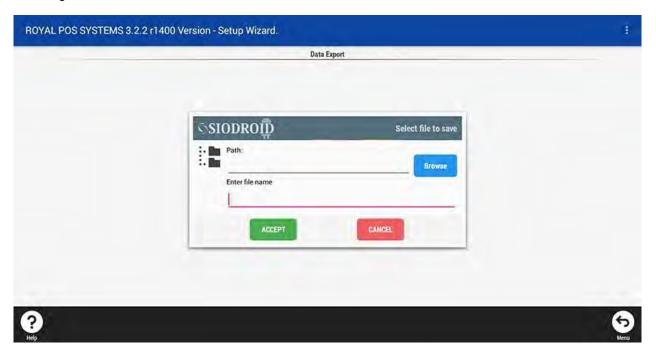


To see the format of the file to be imported try first to **Export data** and you can use the same file to **Import** back.

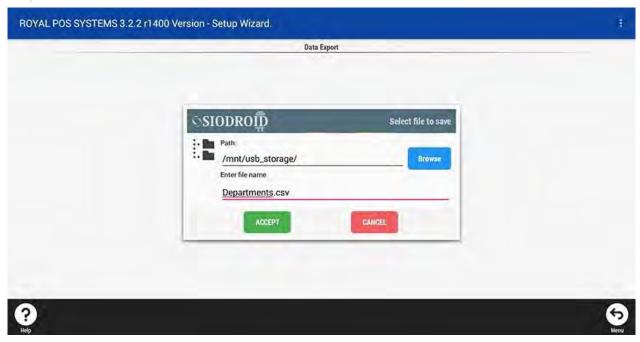
## **Data Export**



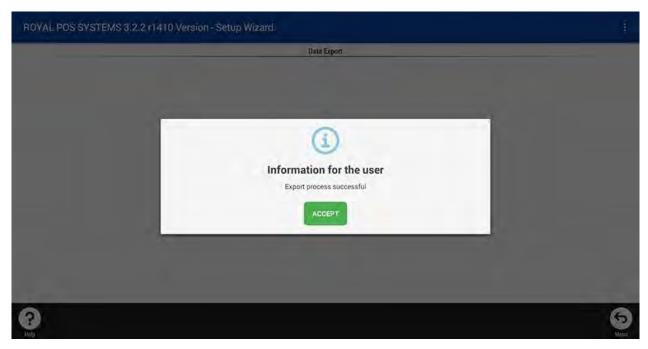
You can **export items and departments** information into a **CSV format file** if you need to import them back later. It is recommended to use the **Backup** process if you want to keep a copy of the **whole database**, including all sales and counters.



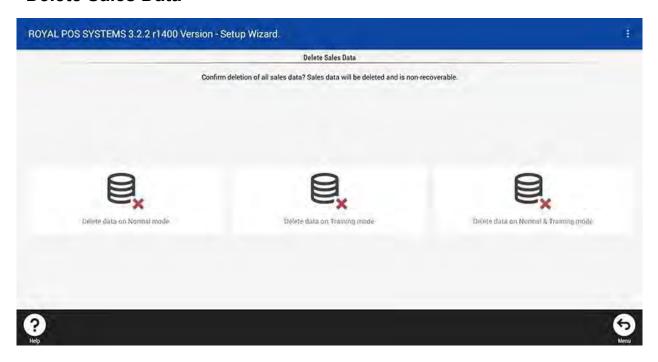
When you want to export a CSV file it will ask you for the file you want to export. Push the **Browse button** to select the path to save the file.



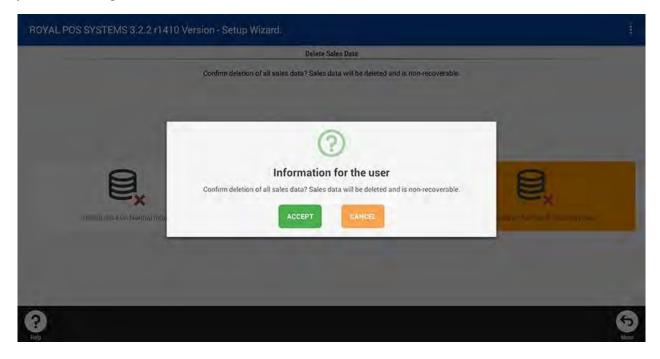
Now enter the name of the file to create and push on the **Accept button** to start the process.



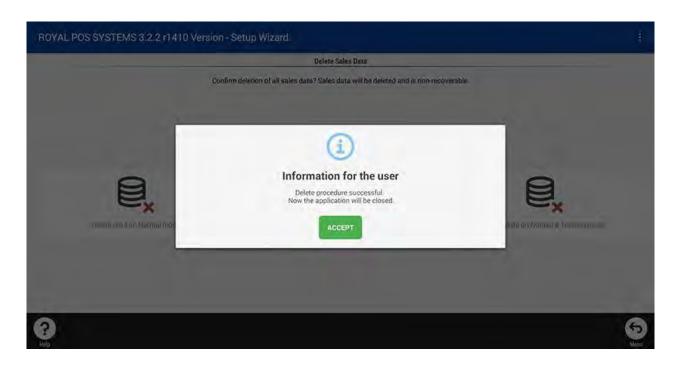
## **Delete Sales Data**



You have the option to **clear all sales data and reports** so you can start over from receipt number 1. This option **doesn't delete the database** of items and all other settings. Use this option after you made your initial tests and before start using the machine for the real sales. As an option you can choose to clear all data or just the **Training mode** sales.



**Confirm** the deletion of the sales data with the **Accept button**.

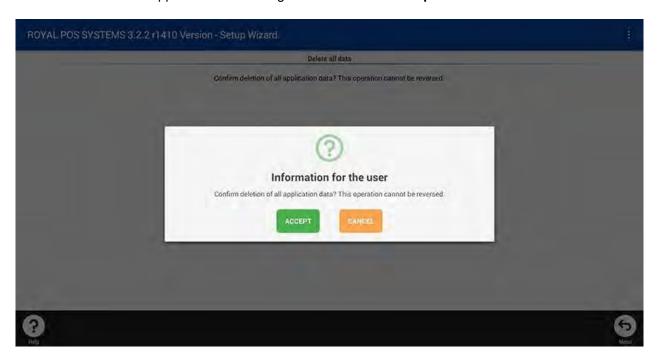


The data is deleted and the application will restart.

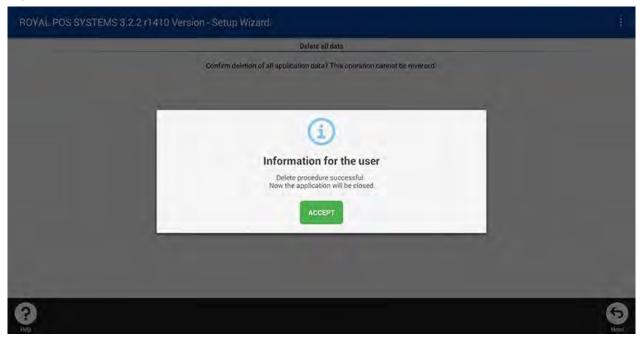
## **Delete Databases**



**WARNING!** This option clears all database and settings and cannot be reversed. **All data entered and settings** will be deleted and the application will start again with the **Initial Setup**.



**Confirm** the deletion of the database data with the **Accept button**.



The data is deleted and the application will restart with the **Initial Setup**.

# **Backup Copy**

It is important to **create backups** often to prevent loose data in case your device gets broken or to copy your database to another terminal.

ROYAL POS SYSTEMS 3.2.2 r1410 Version - Backup Copy





**USB/SD:** Select **USB/SD** if you want to manage your copies into a physical device, like the internal SD Card, external SD Card or USB drive.

Select to create a backup or restore a copy.

Backup

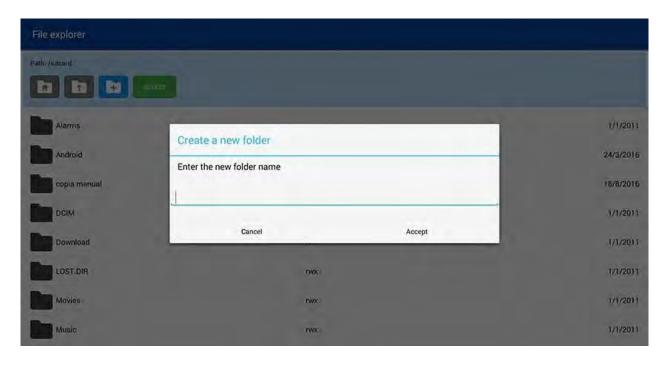


First thing is to choose where to save the backup. Push the **Browse button** to search a location.



You can navigate through the folders to select where to save the backup. By default, it starts in the **internal SD Card** folder, but you can select also **external SD Card** or **USB drive**.

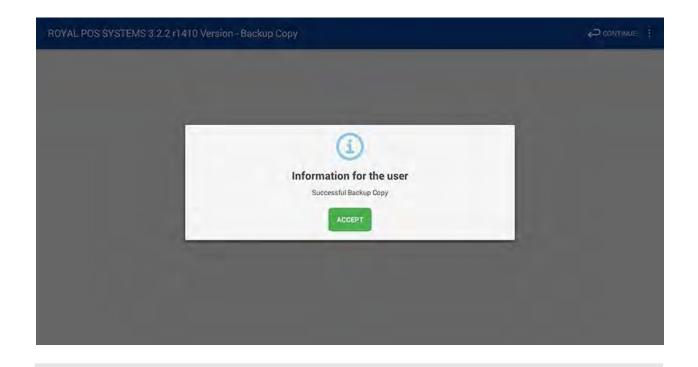
It is recommended to create a **new folder** to store the backups. Push the button to create a new folder.



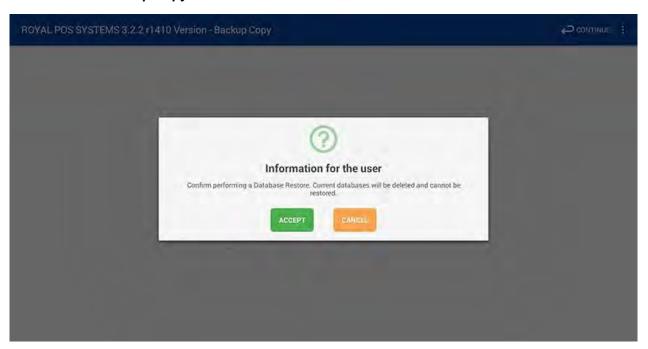
After creating a folder, you can select it with the **Select button**.



Now you can confirm to save the backup with the **Accept button**.



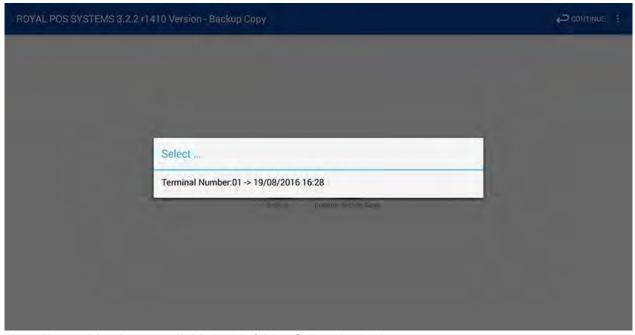
## • Restore Backup Copy



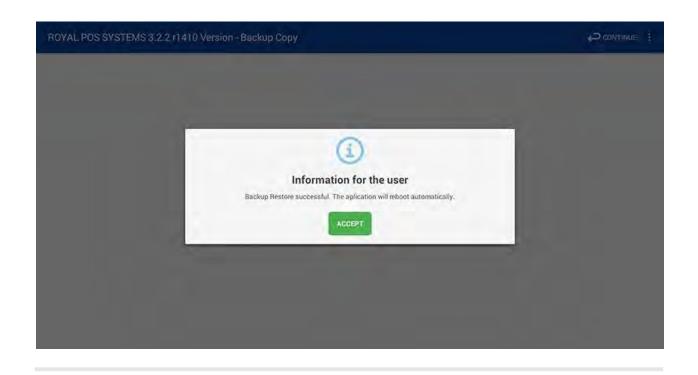
When you restore a backup copy **you will lose all the current program and sales data**. Use this procedure carefully.



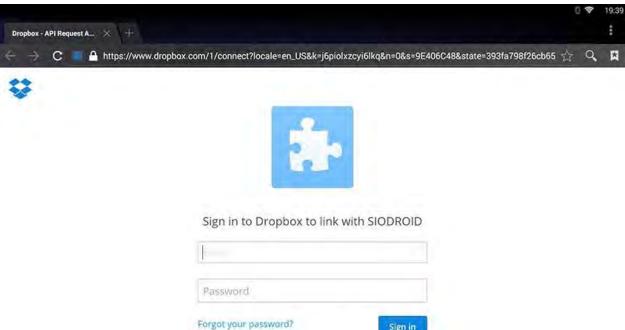
Now you have to navigate through and select the **folder containing the backups**. Do not select the folder named backup01xxxx.



You will see all backups available in this folder. Select the backup to restore.



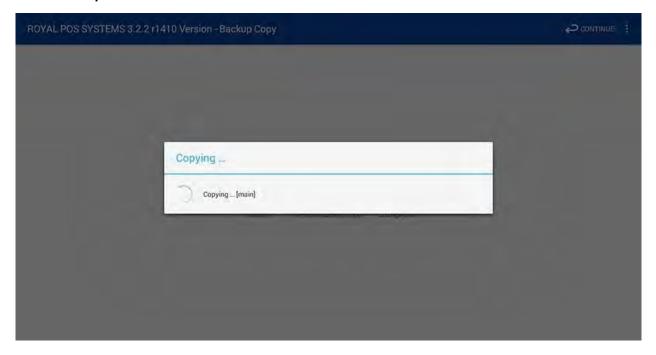
**DROPBOX:** Select DROPBOX if you want to manage your copies into this cloud service (you need an internet connection).



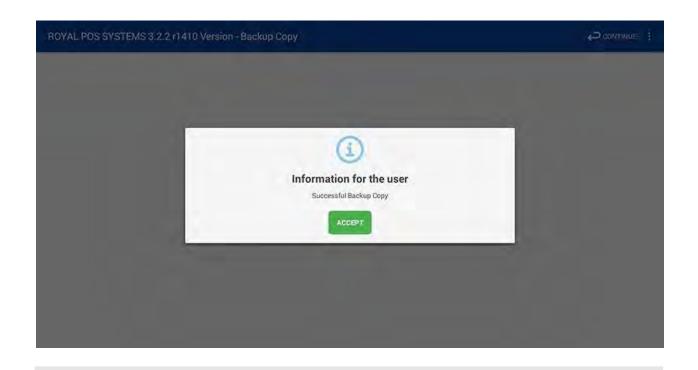
The first time you get here you must enter your credentials to **sign in to a DROPBOX account** and allow the application to send data to your account.



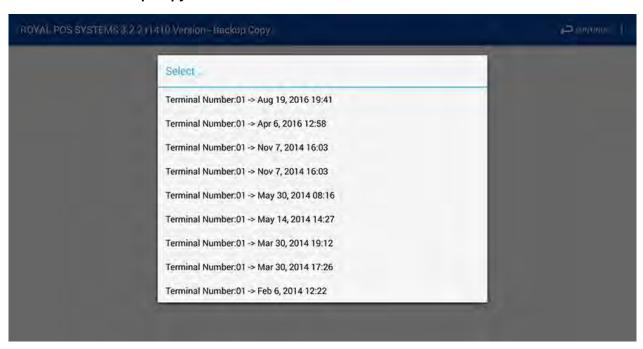
## Backup



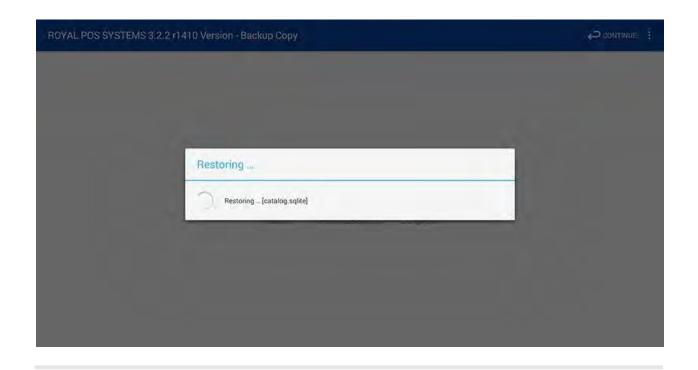
If you push the **Backup button** it will start directly the copy into your Dropbox account.



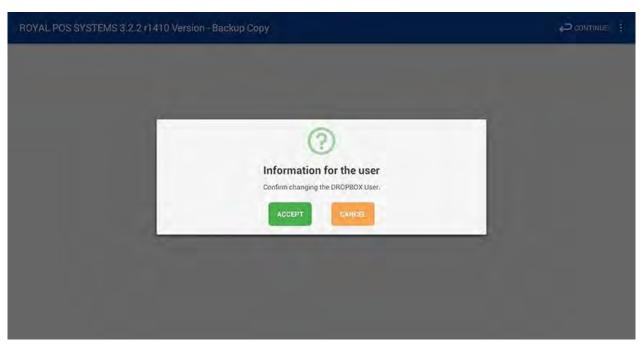
#### • Restore Backup Copy



If you push the **Restore Backup button**, you will see all your saved backup copies. Select the copy you want to restore. When you restore a backup copy **you will lose all the current program and sales data**.

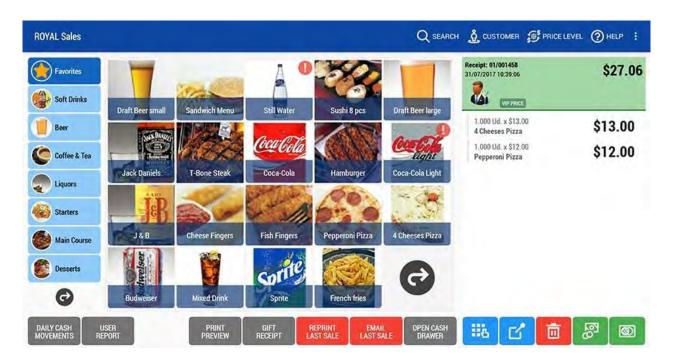


## • Change User



If you want to **change the DROPBOX user** push the **Accept button**. This will force the entry of the credentials to **sign in to a DROPBOX account** next time you enter into the backup screen.

## **Sales**



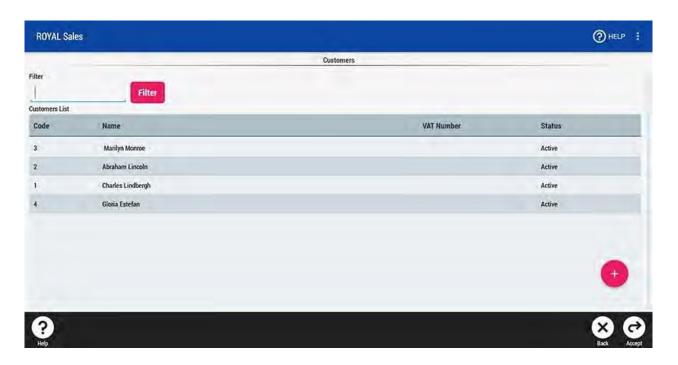
This is the screen where you track the sales of your items. As there are many options here it has been divided in different parts:

- Sales Screen Layout You can see the description of the different areas on screen
- Keyboard Buttons There is the definition of all function buttons on the keypad
- Search Screen With the SEARCH button you can search for an item or check previous receipts to reprint or amend
- Payment Screen Here you have the description of the payment functions available
- Sales Operations You can see how to sell the different types of items
- Open Receipts and Table Operations Store your sales into tables to manage better your receipts

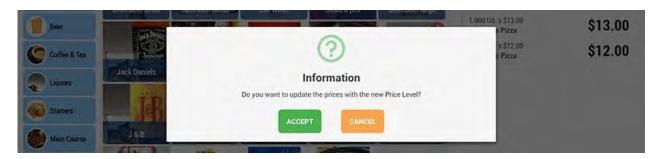
There are **other function buttons** on the sales screen. Here you have a description:



Select one of the customers on the list and push the **Accept button**. You can also create a new customer from this screen. Check Customer settings for details.

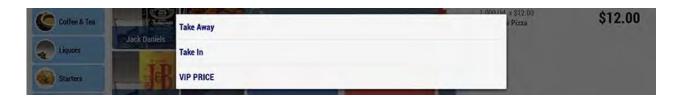


If the customer has special conditions as a **fixed discount** or a **different price level** it will be requested to confirm the price change.

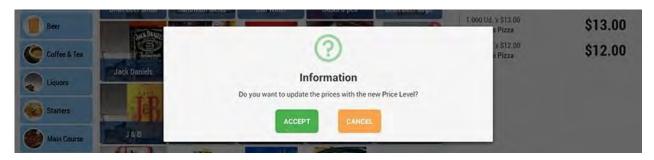


• PRICE LEVEL

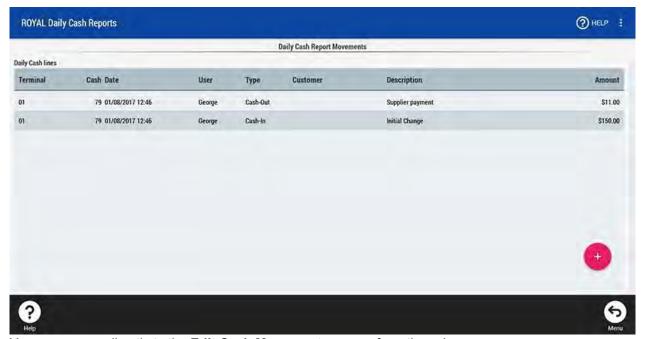
You can change the price level for the current sale. Select one price level from the list.



It will ask for confirmation to change the prices of the items already entered in the transaction.



#### • DAILY CASH MOVEMENTS

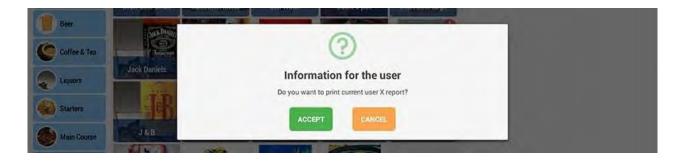


You can access directly to the **Edit Cash Movements** screen from the sales screen.

Check the Edit Cash Movements settings for details.

#### • USER REPORT

You can print out the X report sales of the current assigned user with this button.



#### • PRINT PREVIEW

You can issue a **Proforma receipt** with this button. The sale remains open.

#### GIFT RECEIPT

You can issue a receipt of the last sale without prices.



#### • REPRINT LAST SALE

You can print a copy of the last receipt.

#### • EMAIL LAST SALE



You can send the last receipt into an email account.

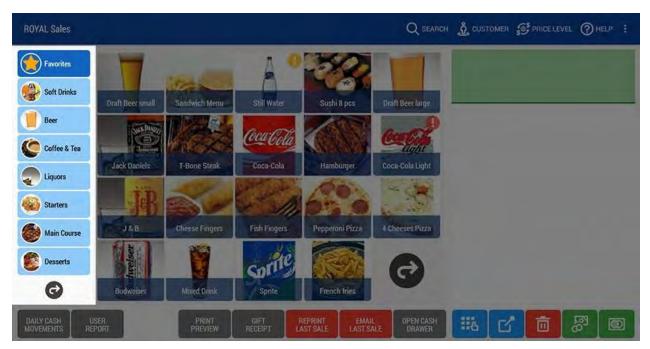
#### OPEN CASH DRAWER

You can **open the cash drawer** anytime using this button.

## **Screen Layout**



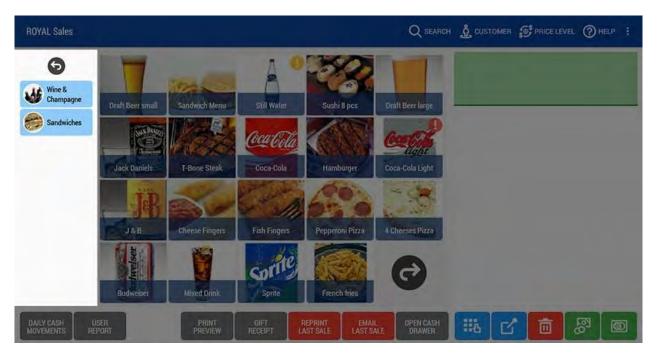
The sales screen is split in three separate areas: departments, items and receipt data.



This is the **department's area**. Here you can see the list of all departments created and have the **Visible** status.

First department shown is a **Favorites** department. On this department, you can add the **most used items** so you can make faster sales without changing the current department. If there are more departments than

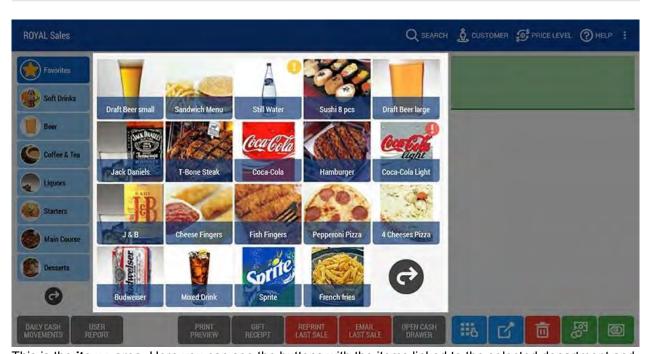
the shown on screen you will see a button that allows you to go to the **next page** of departments.



Here you can see the rest of departments of your application. Use the **previous screen**.



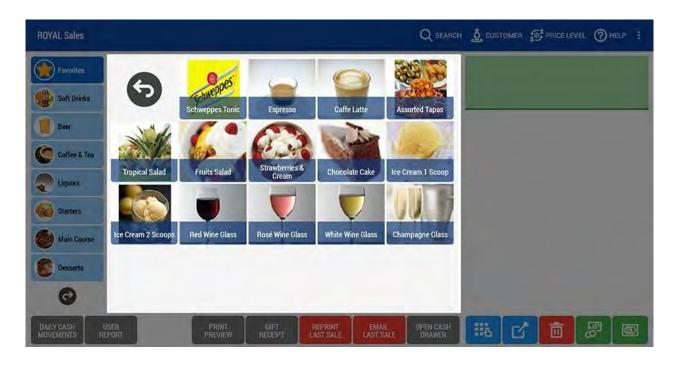
button to go back to the



This is the **items area**. Here you can see the buttons with the items linked to the selected department and have the **Visible** status.

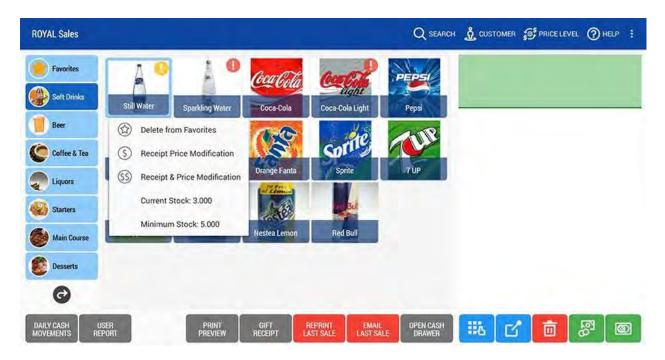
In the Additional Parameters section you can change the **number of rows and columns** of items to be shown, so the items buttons size can vary.

If there are more items than the shown on screen you will see a button that allows you to go to the **next page** of items inside this department.



Here you can see the rest of items of this department. Use the **screen**.

button to go back to the **previous** 



If you long press an item for 1 second you can see some actions:

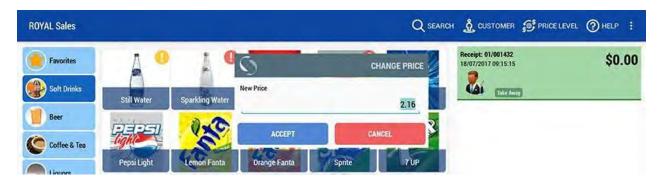


You can add this item into de Favorites department



If this item is already in the Favorites department, you can take it out

# Receipt Price Modification



You can change the preset price of this item for this current sale and add it to the sale.

# Receipt & Price Modification



You can change the preset price of this item in the database for this current price level and add it to the sale. You can use this option as a fast price changing method.

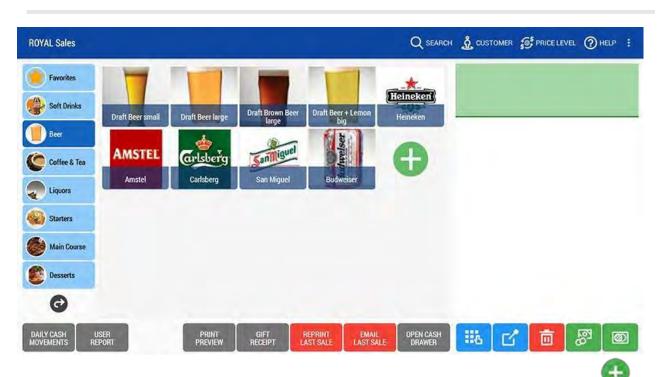
#### **Current Stock/Minimum Stock**

If this item has the Stock status active, you can see here the current stock values.

Also, you can see the special signs on the items buttons that indicates stock status is **under minimum** or there is **no stock**.



There is the option to show all items in only one screen if you have used only one department.



If the user has permission, he can **create new items** for this department directly from the sales screen using the button.



In the receipt area you can see this header containing all the information of the current receipt:

- The current receipt number
- Time and date of the creation of the receipt
- The current user picture
- The **table number** or name (if this is not a direct sale)
- The **customer name** (if any)
- The current price level

On the right side you can see:

- The total amount to be paid with taxes included
- If there is a sale discount you can see the gross total, the discount amount and the discount description

# **Keyboard buttons description**

When doing sales there are some function buttons that appear in the keypad area. You can toggle between **ICONS** and **TEXT DESCRIPTION** for the buttons if you long press any of the buttons for 1 second.



Here you have a short explanation of the functions:



This is the screen you see when the numeric keypad is hidden.

- MAXIMIZE KEYPAD: Use this button to show the numeric keypad
- PARK RECEIPT: You can park the current sale to recover the sale later. If you are in a table, it will be stored in that table. If this is a direct sale it will ask for a name in order to find the sale easily.
- **DELETE RECEIPT:** Use this button to **cancel the current sale**. If there were items already sent to a preparation printer it will send the cancel order to this printer.
- QUICK PAYMENT: This is to finalize the sale in a fast way directly as a cash sale.
- **PAYMENT:** This button opens the **tender screen** to select how to pay, apply discounts, split the bill...



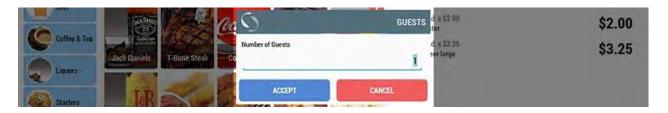
MINIMIZE KEYPAD: You can use this button to hide the numeric keypad.

**TABLE NUMBER:** If you enter numbers on the keypad, the above button changes into a **Table recall function**. You can access a table directly by its internal code.



This is the screen you see when you **push on the receipt information bar**. This changes from **green to blue** color.

# DINERS: You can use this button to enter the number of guests in a table or sale. By default, all sales are fixed to 1 guest.



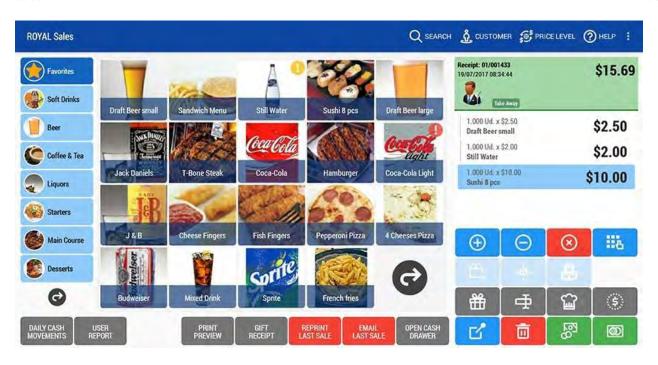
2

USER CHANGE: You can change the current logged user by selecting a different use.



1

MINIMIZE KEYPAD: You can use this button to hide the above buttons.



When you are doing a sale you can select one of the items sold and then some actions appear:

Used to increase the units sold of the selected item one by one. Used to decrease the units

sold of the selected item one by one. DELETE LINE: You can delete the selected line with this button.

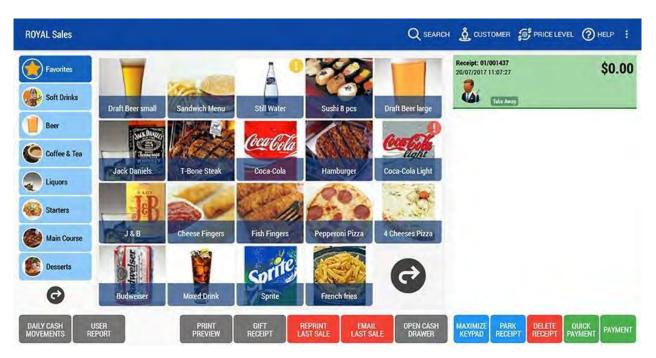
**EDIT SUPPLEMENT:** If the selected item has linked supplements you will see this button activated. Use this to **add or edit the supplements** for this item.

**EDIT MODIFIERS:** If the selected item has linked modifiers you will see this button activated. Use this to **add or edit the modifiers** for this item.

EDIT BUNDLE: If the selected item is a pack you will see this button activated. You can use it to edit the entered items inside the pack.

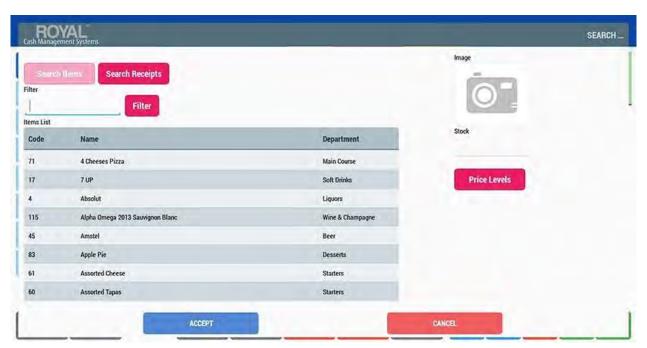
- APPLY INVITATION: You can apply a 100% discount on the selected item.
- NAME CHANGE: Use this button to change the description of the item for this receipt only.
- **KITCHEN REMARK:** You can send a **free text line** to the preparation printer if you want to send a special message for this item.
- PRICE CHANGE: You can change the sale price of the selected item.

## **Search Screen**

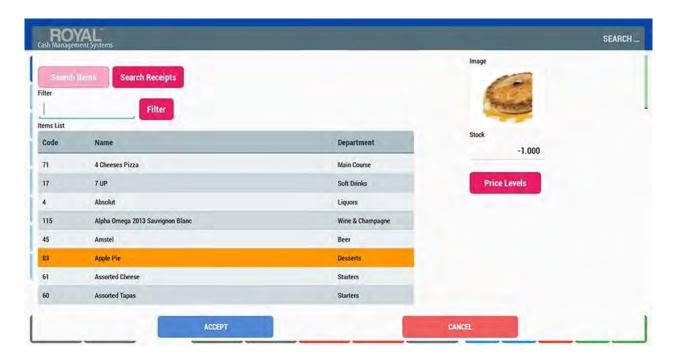


During a sale, you may want to **search for an item** that cannot be found on the sales screen. You can also **search for previous receipts** to review or amend them.

Use the top button SEARCH to access to the Search Screen.



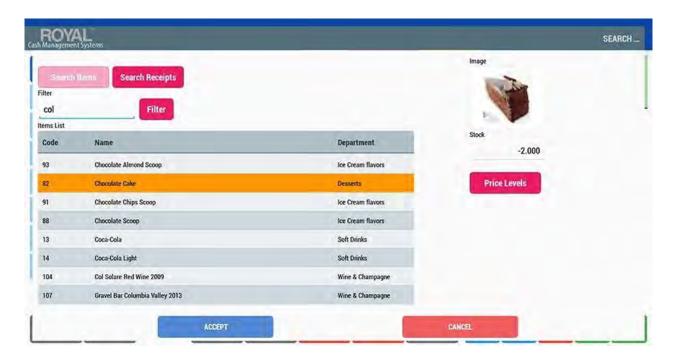
Here you can see a list of all items, sorted by name. You can scroll down to see the whole list.



If you select one item line you will see the linked image of this item and also the current units on stock.



With the Price Levels button, you can check all prices of this item.



You can search also by description if you **enter some characters** and push the **Filter** button. You will see on the list only the items containing these characters.

If you push the **Accept** button, the selected item will be transferred to the sale.

You have the option to review all receipts done using the **Search Receipts** button.



You can see here a list of the receipts done during the last 30 days. You can show a list of a different period using the **Date filter**.



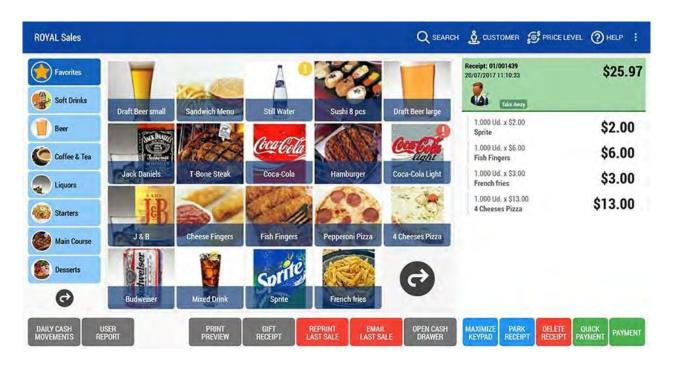
When you select a receipt line you will see a **print preview** on the right side. There are some actions that you can perform for the selected receipt:

**Preview**: You will see a pop up screen with the details of the receipt. You can scroll down to see all receipt lines.



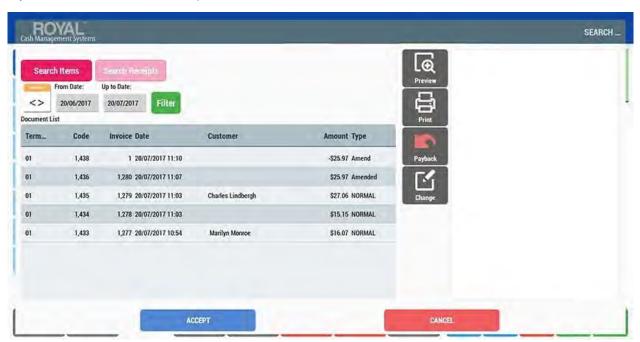
Print: It will issue a printed copy of the receipt.

**Payback**: You cannot delete any issued receipt but you can amend it and create a new receipt with all values in negative. It will ask to print the new amend receipt.



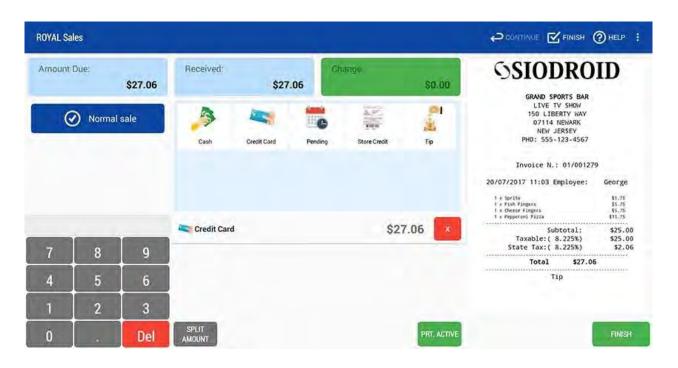
After this process you will see the **contents of the previous receipt** on screen so you can edit what was wrong and **finalize the receipt again** as a new one.

If you want to **discard the receipt** use the **DELETE RECEIPT** button.



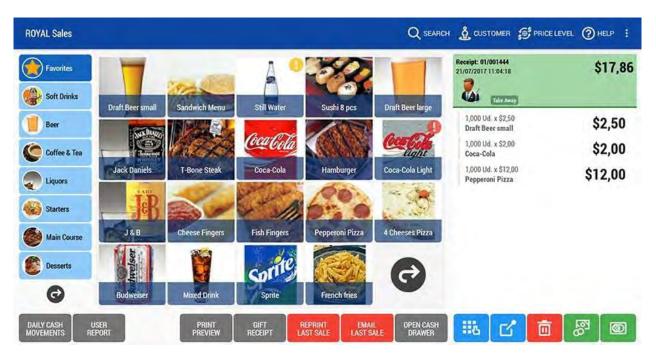
Now you can see that the previous receipt has changed its status to Amended and the new Amend receipt.

**Change**: You can **edit the payment methods** of the selected receipt if the **Daily Cash report** of that day is still not done.



You can see the current payment method of the receipt. You can cancel the line and enter the new payment.

## **Payment Screen**



To finalize a sale, you must select the payment method used. You have 2 options to end a sale:

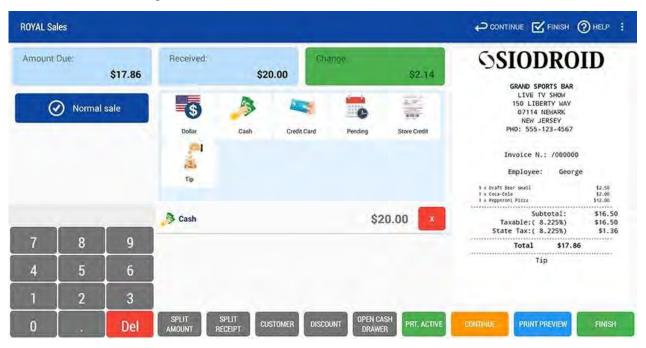
- With the QUICK PAYMENT button the sale will be closed directly as Cash or Credit Card.
- With the PAYMENT button you will access another screen to choose the different options to finalize the sale.



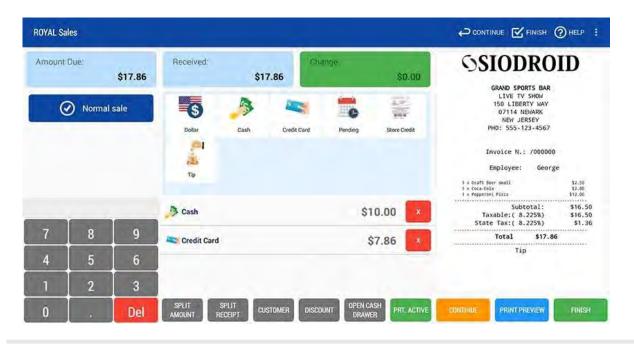
In this screen you can finalize the sale in different ways. The **fastest** is to select a Payment function directly, like **Cash** or **Credit Card**. It will assign the **Amount Due** to the Payment. You can now end the transaction with the **Finish** button.



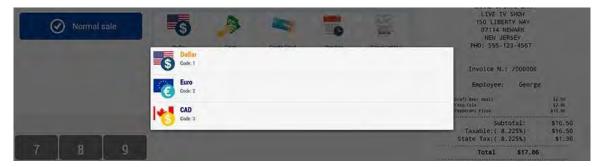
Another way is to enter in the numeric keypad the **amount received** and select the proper **Payment function**. It will calculate the **Change** to be returned. End the transaction with the **Finish** button.



You also have the option to use **more than one Payment** function on the same sale. To do that, enter the amount with the numeric keypad and select the **first Payment**. As the Amount Due is still not zero you can select **another Payment** to end the operation.



It is possible to finalize sales using **different currencies**. Select the currency logo to check available currencies.



The **Amount Due** is changed into the **new currency**. When paying in different currencies it is only allowed to **pay by Cash**.

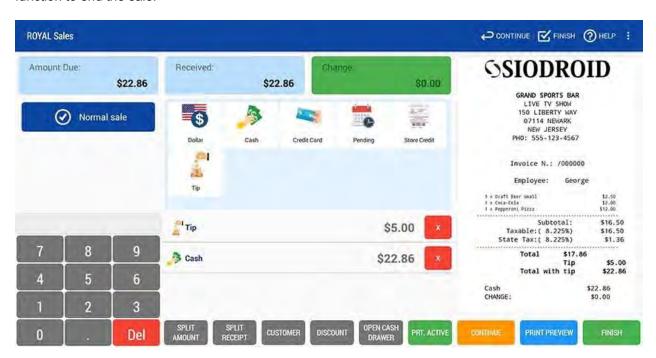


Once you enter the Received amount, the Change to be returned will be always calculated in the Home

#### Currency.



You can apply **Tips** to the sale before finalizing the transaction. By settings you can activate an **automatic percentage** to be applied as a **Tip**. The other way is to enter an amount on the numeric keypad and select the **Tip Payment**. This amount will be added to the **Amount Due**, then you can use another Payment function to end the sale.

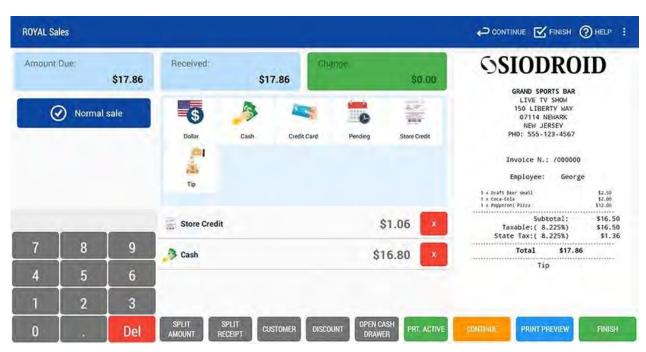


You can also assign the **Change to be returned to a Tip**. You enter the amount to be paid to a Payment function and then use the **Tip function**. It will ask for using the change as a Tip and finalize the sale.

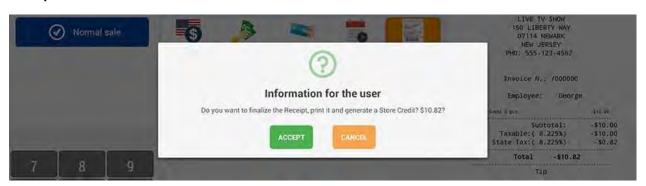
١



You can also use **Store Credit coupons** as a payment. You have to enter the **coupon number** and then the Store Credit function. It will take the **value of the coupon** and assign it to the sale. If the amount is not enough to reach the **Amount Due**, then use another Payment function to end the sale.



You can issue **new Store Credit coupons** when the sale **total is negative** or you don't want to return the **Change amount** in Cash. Use the Store Credit function to end the transaction and **issue a Store Credit coupon**.



There are some function buttons available in the bottom area:



#### SPLIT AMOUNT

You can **divide the sales total** into the number of guests that want to pay the receipt. You can enter the **number of divisions** on the numeric keypad and push the **Split Amount** key. You will see a line showing the **amount to be paid by each person** and it will be also **printed in the bottom** of the bill.

#### SPLIT RECEIPT

You have the option to **extract some items** from a receipt to be **paid separately**. If you use the **Split Receipt** button, you get a new screen.



Now you can **select the items** you want to split. The **new receipt** is created on the **right side**. Use the button to accept the split.



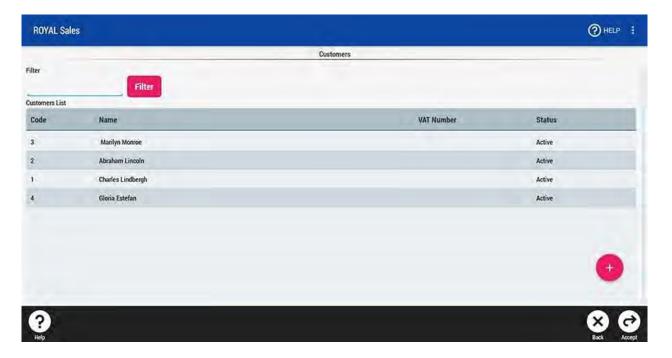
Now you can see the new receipt with the split items. You can end the transaction normally with a **Payment function** and the **Finish button**. You can also use the **Print Preview button** to store this new receipt separately from the original operation.



#### CUSTOMER

You can **assign a customer** to a sale directly from the sales screen or from here. Use the **Customer button** to assign a customer.

Select one of the customers on the list and push the **Accept button**. You can also create some new customers from this screen. Check <u>Customer settings</u> for details.

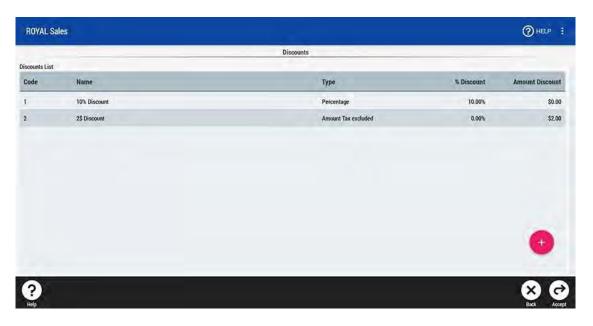


If the customer has special conditions as a **fixed discount or a different price level** it will be requested to confirm the price change. If you want to finalize a sale with the **Pending payment** you always have to select a customer.



#### DISCOUNT

You can apply a discount to the sale total. This discount can be a percentage or an amount. Use the **Discount function** to select the desired discount. You can create new discounts from this screen. Check Discount settings for details.



#### • OPEN CASH DRAWER

You can **open the cash drawer** anytime using this button.

#### PRT. ACTIVE/INACTIVE

You can **activate or deactivate** the receipt printing with these toggle button. When the printer is Inactive you can issue last receipt after the sale.

#### CONTINUE

You can return to the sale and discard any change you made on this screen.

#### • PRINT PREVIEW

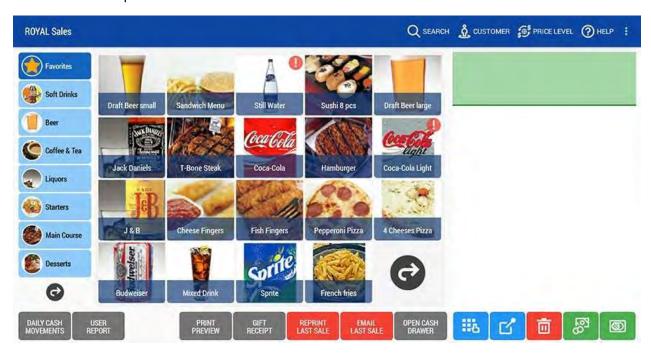
You can issue a **Proforma receipt** with this button. The sale remains open.

#### FINISH

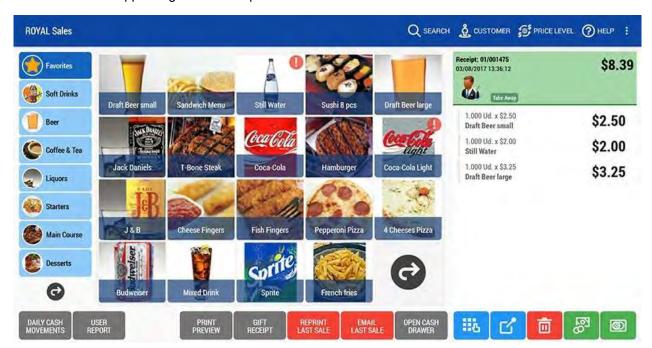
This function is used to **end the transaction**. You cannot end a transaction if there is an amount pending to pay.

# **Item Sales Operations**

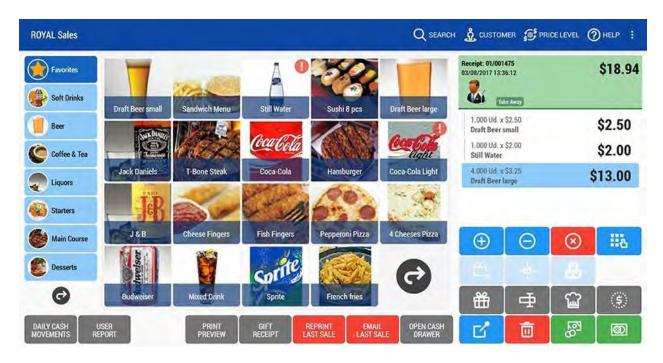
You can see the process to sell items here.



The regular sale is to move into the **different departments** and select the **items one by one**. The items selected will be appearing on the receipt side.

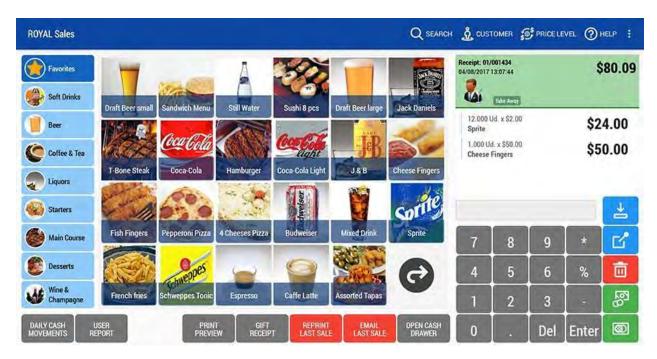


When you select one line of the receipt you have the option to increase or reduce the units using the and buttons.



You can use the keypad to **change units**. Enter the quantity followed by the \* **key** and then select an item button or one line of the receipt.

You can also use the keypad to **enter a new price**. Enter the amount and then select an item button or one line of the receipt.



You can delete one line if you select an item from the receipt and use the ODELETE LINE button.

#### **SUPPLEMENTS**

If an item has a list of supplements you can add any of them to the sale. You can select more than one.

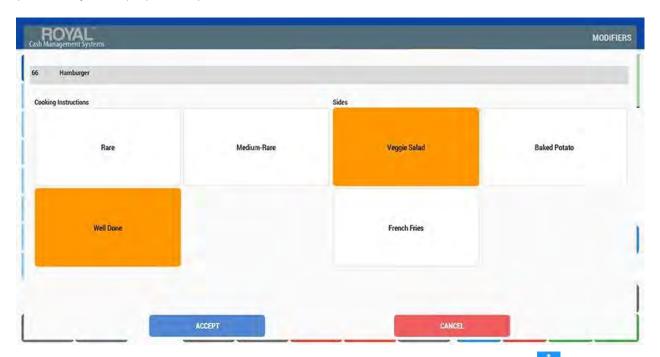


In case you need to **edit or add supplements** to an item select the receipt line and use the **EDIT SUPPLEMENTS** button.

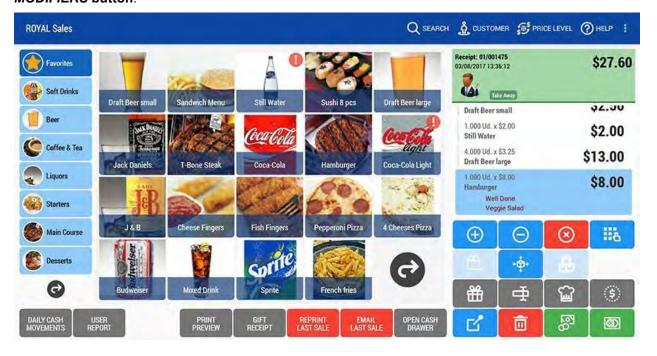


#### MODIFIERS

If an item has some modifiers you can choose **one option from each modifier group**. These texts will be printed only in the preparation printer.



In case you need to **edit or add modifiers** to an item select the receipt line and use the **EDIT MODIFIERS** button.



#### PACKS - ITEM BUNDLES

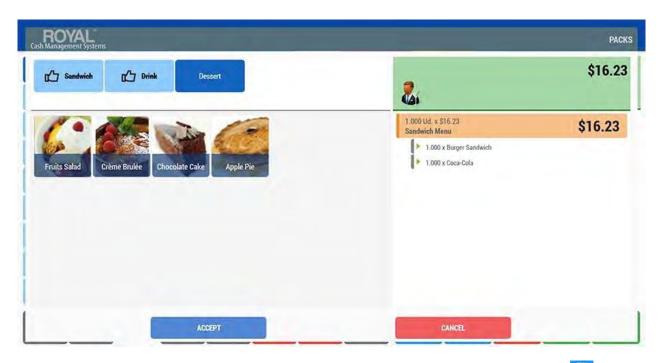
When you sell an **item set as a pack**, it will ask for the components of the pack.



When you select an item, it jumps automatically to the next group of the pack.



After the **last component** of the pack is selected the window will close and return to the sale.



In case you need to **edit or add components to the pack** select the receipt line and use the **EDIT BUNDLE** button.



Completed packs are shown in green color on the receipt. If the pack is not completed it will appear in orange.



If you **enter a quantity** before selling a pack item, it will allow you to select the same units of each component. You will see the **number of selections** on each button.



#### ITEM COMPS

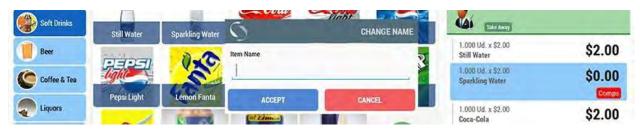


You can apply a **100% discount** on an item line. Select the line and use the APPLY INVITATION button.

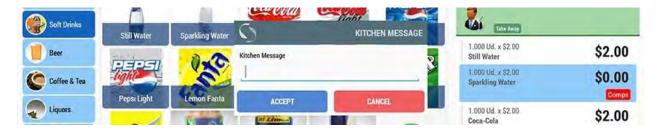


The price will be set to **\$0.00** and the message **COMPS** is shown under the line. You can revert the status using the **APPLY INVITATION** button again.

#### NAME CHANGE



It is possible to **change the name description** of an item only for this sale. Select the receipt line and use the **NAME CHANGE** button.



You can enter a **special text** that will be sent to the preparation printer, below the item's name. Select the receipt line and use the **KITCHEN REMARK** button.

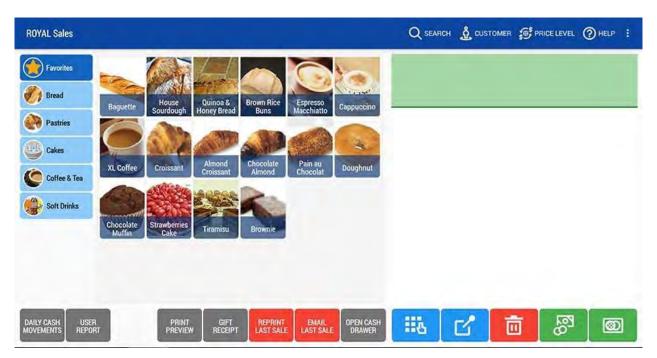


You can **change the sale price** of an entered item. Select the receipt line and use the **PRICE CHANGE** button.



For certain items you may need to ask to **verify the age** of your customers before serving prohibited items. This verification is only needed one time during a sale.

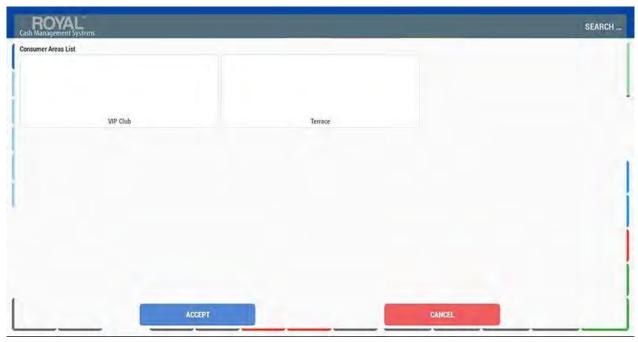
# **Opened Receipts and Tables**



When you are doing sales, you may want to **store the orders** to continue adding new items or ending the transaction later. This is a common feature for restaurants that use to **store table orders**.



If you want to work with tables, you **must open a table before starting the sale**. You can recall a table by entering the number on the keypad and then using the **TABLE NUMBER button**.



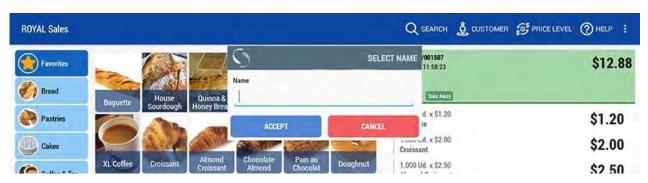
If the table number exists for more than one Consumer Area you will be requested to select the area.



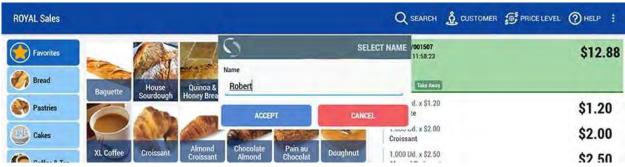
If the table was not opened yet it will ask to confirm opening the table.

Another way to store orders is to **park a direct sale** without using tables. For this you enter the items and use the

#### PARK RECEIPT button.



When you park a direct sale it will **ask for a name or description**. You can leave this field empty and it will assign a receipt number.



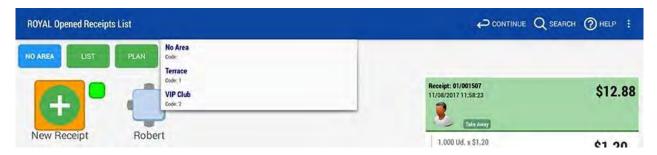
Or you can enter a name to be stored.



On the list of pending orders, you will see the name or receipt number below the table icon.

## Table screen description

In the left top corner, you have the buttons to change the layout of tables shown.



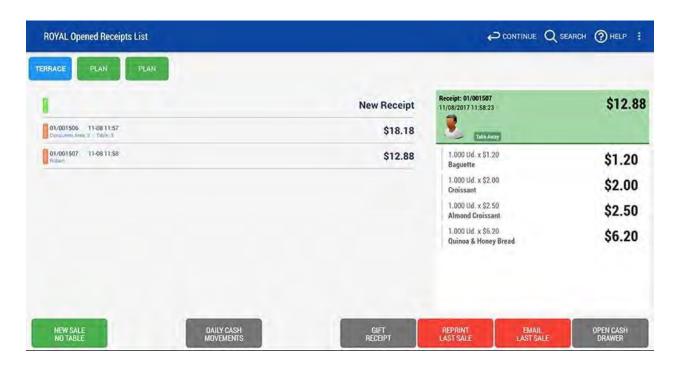
First button is to change the **current Customer Area**. There is a fixed **NO AREA** used for parked direct sales. If you push this button, you can change to another area.



The **standard table view** shows all tables in a simple format. You can use the **REAL button** to show the table map as you designed.



You can draw **your own table map** with the real shape of your restaurant. Check Consumer Area settings for details. This option is only available for **PRO and SERVER licenses**.

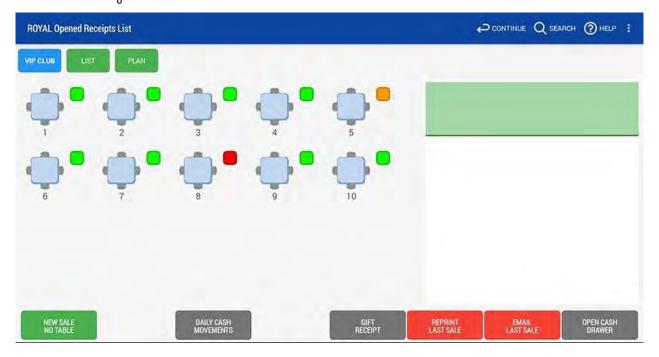


Using the LIST button you will see a list showing only the current opened tables and parked receipts.

## **Table operations**

By checking the color light of a table you can know the status of this table:

- Green Light means this table is empty
- Orange Light means this table has items on it and it is parked
- Red Light means this table is currently opened in other terminal and cannot be accessed right now



When you push on a **table** with the **Green Light** it will be opened directly. Tables with the **Orange Light** will show different options:

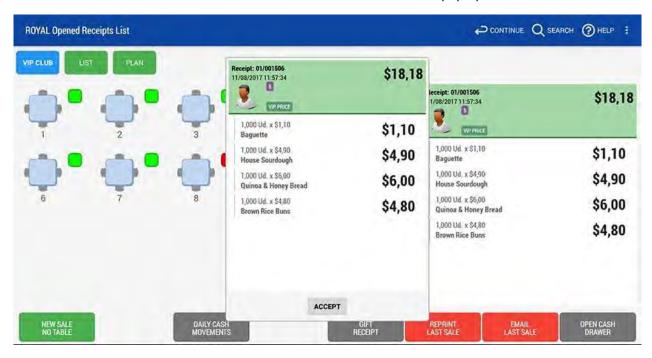




Restore will open the table

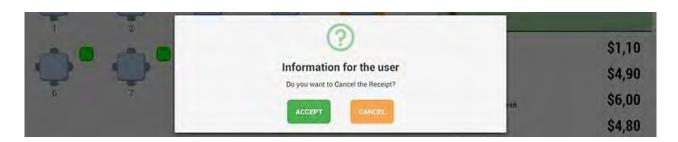


Preview will show the current items of the table in a window pop-up





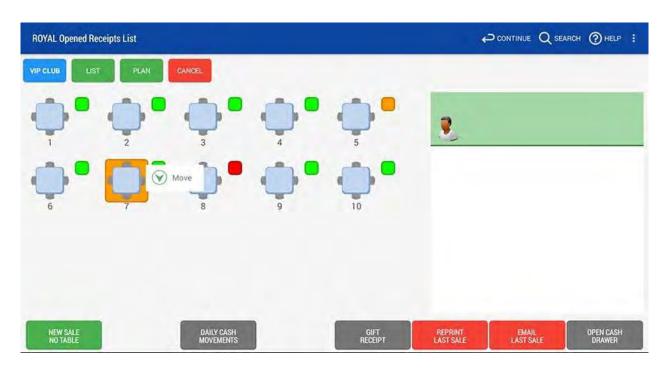
**Delete** will cancel all the contents of a table. It will print the cancelled orders to the preparation printers.





Print Preview will issue a proforma receipt of the current table

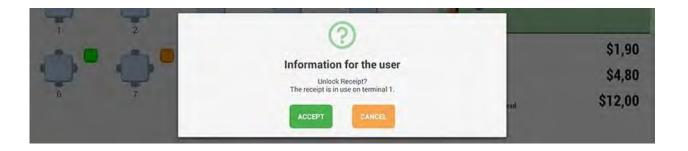
**Move** will allow you to transfer the contents of this table to another table. You can change the **Consumer Area** if necessary.



Tables with the **Red Light** are in use in other terminal. If necessary, you can **Unlock the table** to be able to open from this terminal.



You will get a **warning message**. It the table is currently in use in other terminal it may lose some of the items entered.

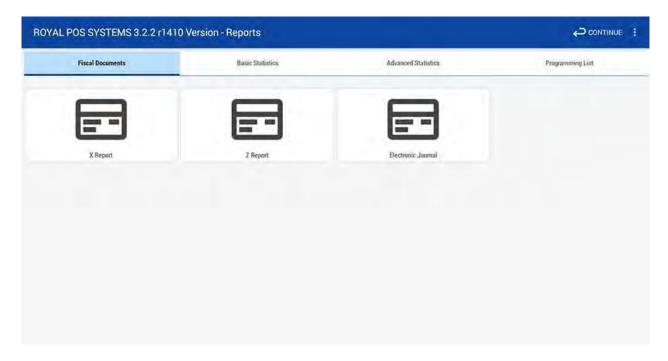


# Reporting

## Introduction

In this section, you can find all **sales statistics** and **fiscal reports**. You can also review the **programming** data.

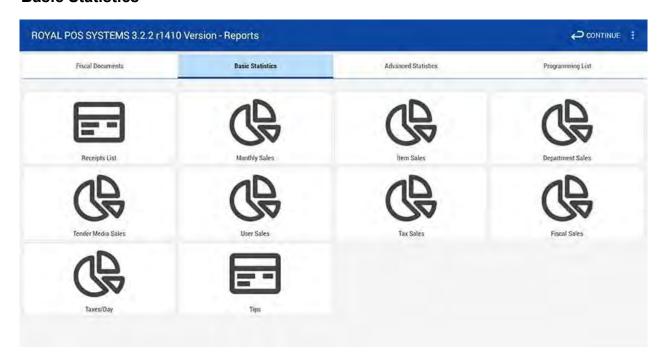
#### **Fiscal Documents**



You can issue the fiscal reports with the daily sales data and also the journal of all stored receipts.

- X Report: Daily sales report which includes all receipts of the current business hours before closing the Z report.
- Z Report: Daily sales report of a closed business hours. You can issue any previous report from different dates.
- **Electronic Journal:** All receipts are stored in the memory. You can select which dates to be issued as a file or printed.

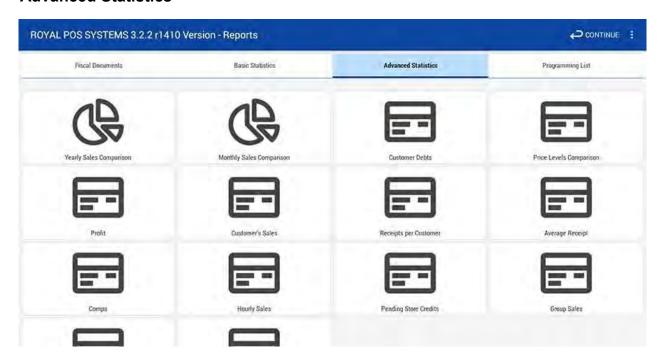
#### **Basic Statistics**



These are the **standard sales statistics**. You can issue reports filtering data between 2 dates.

- Receipts List: List of all receipts for the selected period.
- Monthly Sales: Sales total month by month
- Item Sales: Total sales of the individual items for the selected period.
- Department Sales: Total sales of each department for the selected period.
- Tender Media Sales: Payment totals for the selected period.
- User Sales: Total sales of each user for the selected period.
- Tax Sales: Total amount of taxes for the selected period (calculated receipt by receipt)
- Fiscal Sales: Total amount of taxes for the selected period (calculated from the daily sales total)
- Taxes/Day: Total of taxes sorted day by day for the selected period.
- Tips: Total amount of tips for the selected user.

#### **Advanced Statistics**



These are the **advanced statistics**. Note that you will need a **PRO or SERVER license** to access to some of these reports.

- Year Sales Comparison: Total sales per month of 2 different years to compare sales.
- Monthly Sales Comparison: Total sales per day of 2 different months to compare sales.
- Customer Debts: Shows the debts and payments of the customers.
- Price Levels Comparison: You can compare the difference between 2 price levels (only in PRO/ Server version).
- Profit: Shows the margin of the units sold of all items between the cost price and sell price for the selected period.
- Customer's Sales: Total amount of sales for each customer for the selected period.
- Receipts per Customer: Number of receipts issued for each customer for the selected period.
- Average Receipt: Average sales total depending the number of guests for the selected period (only in PRO/ Server version).
- Comps: Total amount of comps per item for the selected period (only in PRO/ Server version).
- Hourly Sales: Total amount of sales per hour for the selected period (only in PRO/ Server version).
- Pending Store Credits: List of store credits issued but not used (only in PRO/ Server version).
- Group Sales: Total amount of sales per group for the selected period (only in PRO/ Server version).
- Cancelled Receipts: List of cancelled receipts for the selected period (only in PRO/ Server version).
- Cancelled Lines: List of cancelled items for the selected period (only in PRO/ Server version).
- Employees clock-in/ clock-out: List of employees' entry and exit times.

### **Programming List**



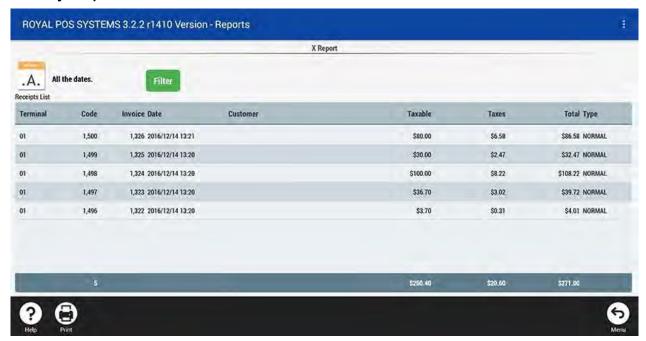
You can review or print the programming data.

- Departments List: List of the programmed departments.
- Items List: List of the programmed items.
- Customers List: List of the programmed customers.
- Suppliers List: List of the programmed suppliers (only in PRO/ Server version).
- Price List: List of all prices per item

# **Fiscal Documents**

## **X** Report

In this screen you will see a **list of receipts** of the current business hours that still have not been included in the **Daily Z report**.



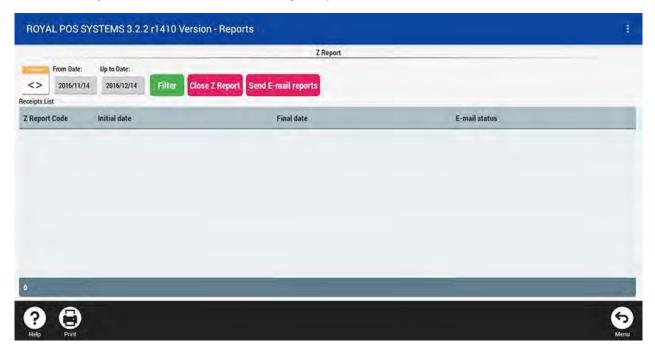
Using the button you can export the current chart into the following formats:

- CSV PDF
- EMAIL (sent as an attached PDF file)

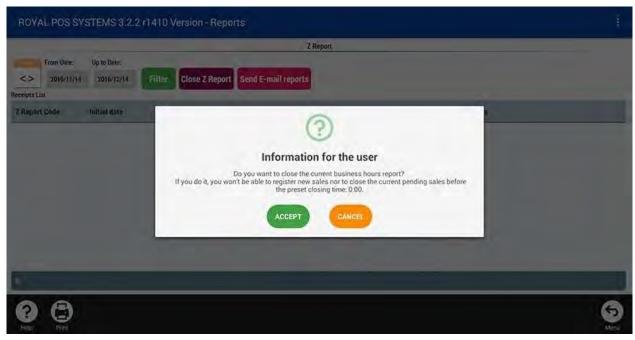
You can also **print the X report** with the **sales totals and user details** of the current business hours into your receipt printer using the PRINTER option.

## **Z** Report

In this screen you can see a list of the last **Daily Z reports** created.

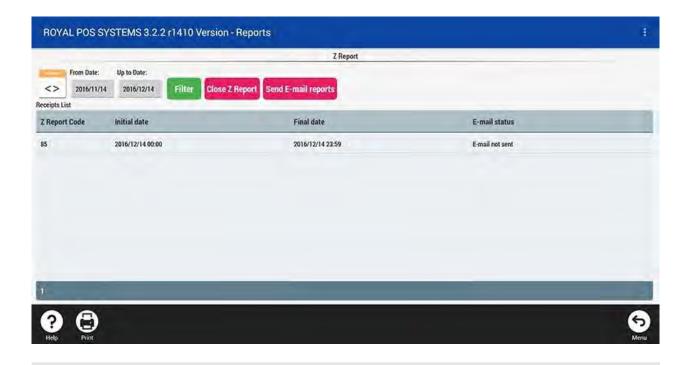


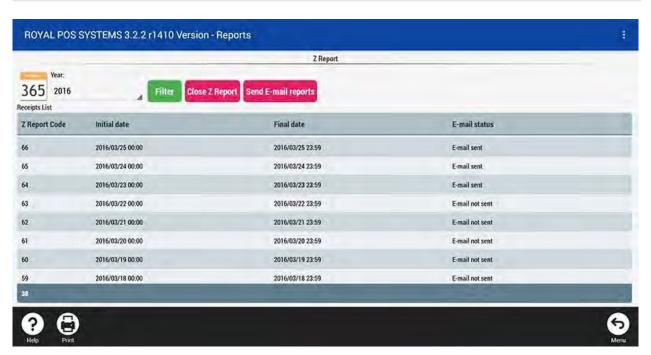
You can close the Z Report to finalize the sales of the current business hours **manually** with the **Close Z Report button** or by waiting to the **present time** that will close the Z report **automatically**.



You will not be able to make more sales after a Daily Z report until the preset time is reached.

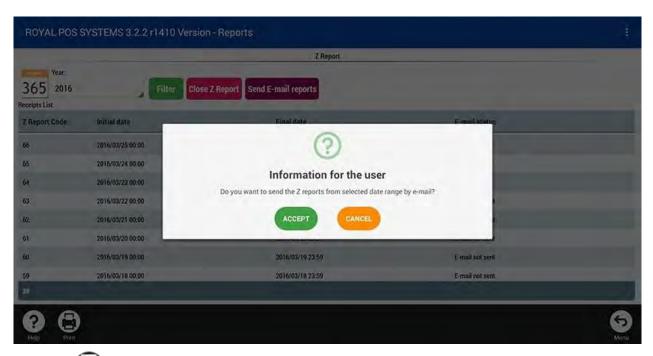
A user with the permission active **can reopen the Z report** and continue making sales on the same day. The **Z report will be deleted** and reissued again later.





Using the date filter you can view a list of Z reports.

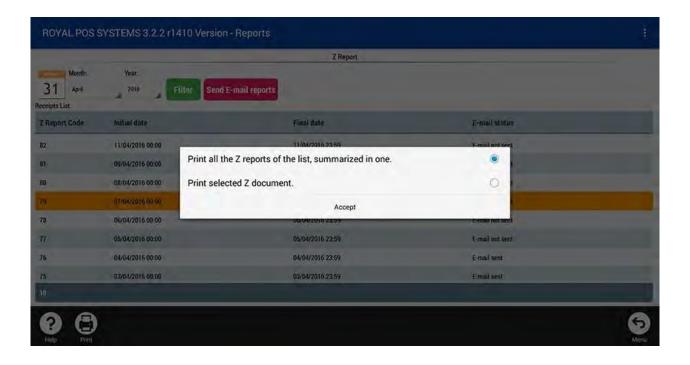
With the **Send E-mail reports button** you can receive an e-mail for each of the reports of the selected dates.



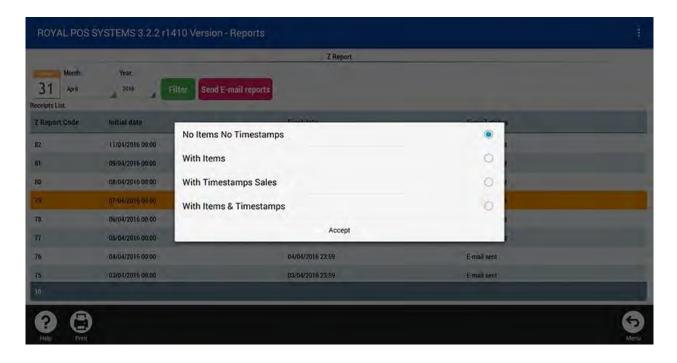
Using the button you can **print the selected Z Reports** into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

You can also **print the Z report** using the PRINTER option.



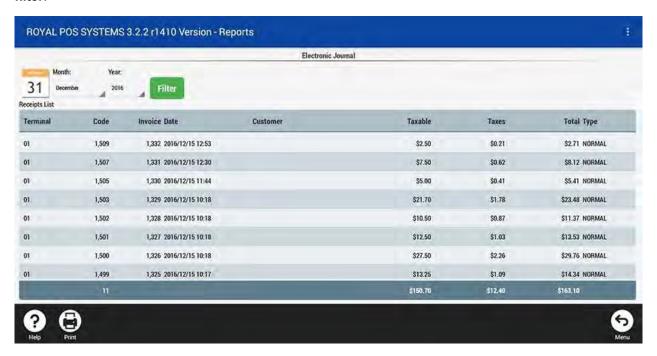
If you want to print the report in the **receipt printer** it will ask to print **only the selected report** or **all reports shown** in the current filter summarized.



Reports printed can contain also the detail of sales of all individual items and also sales totals by time.

## **Electronic Journal**

In this screen you will see the **list of receipts** of the selected **date filter**.



Using the button you can export the current chart into the following formats:

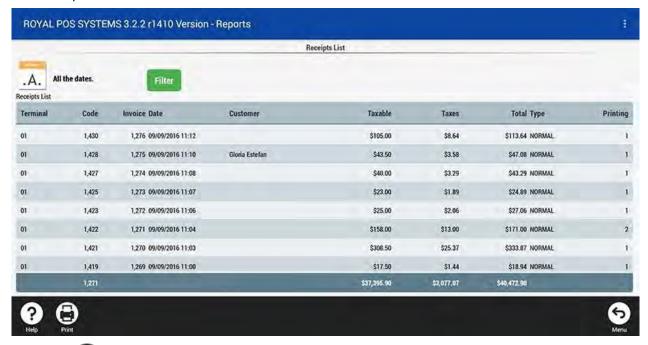


You can also **print the copy of all receipts** into your receipt printer using the PRINTER option or **export the receipts** in a text file with the TXT option.

## **Basic Statistics**

# **Receipts List**

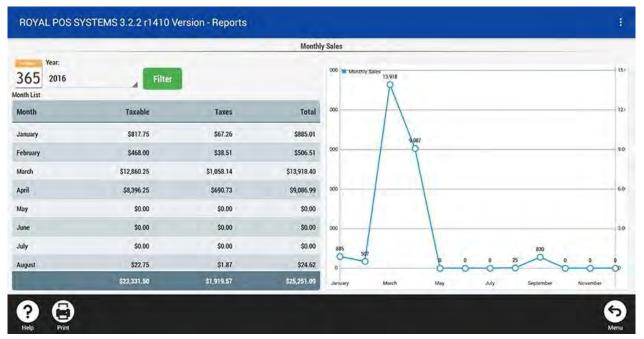
In this screen you will see a **list of receipts**, with the total and tax details. You can use the **date filter** to select the period that will be shown.



- CSV
- EMAIL (sent as an attached PDF file)

# **Monthly Sales**

In this screen you will see the sales totals and tax details sorted by month. You can use the **date filter** to select the period that will be shown.



Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

#### **Item Sales**

In this screen you will see the **sales totals** and **units sold** for each individual item. You can use the **date filter** to select the period that will be shown.

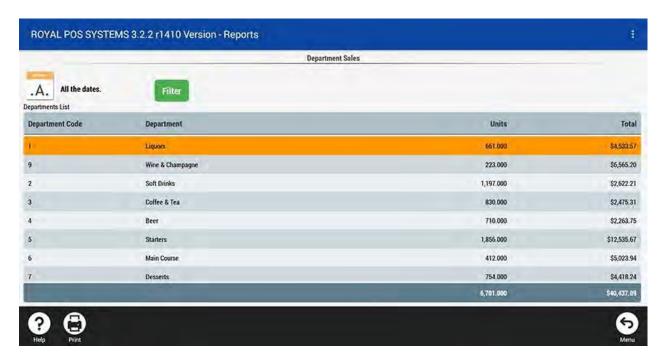


Using the button you can export the current chart into the following formats:

- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Department Sales**

In this screen, you will see the **sales totals** and **units sold** for each individual department. This is the sum of the sales of all items linked to each department. You can use the **date filter** to select the period that will be shown.



Using the button you can export the current chart into the following formats:

- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Tender Media Sales**

In this screen, you will see the **sales totals** for each tender media payment function. You can use the **date filter** to select the period that will be shown.

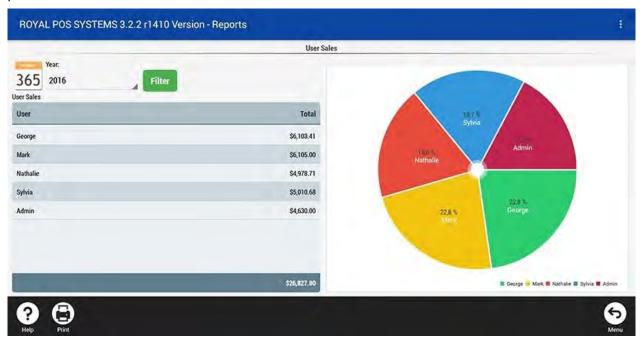


Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **User Sales**

In this screen, you will see the **sales totals** performed by each user. You can use the **date filter** to select the period that will be shown.



Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Tax Sales**

In this screen, you will see the **tax and sales totals** calculated from the sum of each individual receipt. You can use the **date filter** to select the period that will be shown.

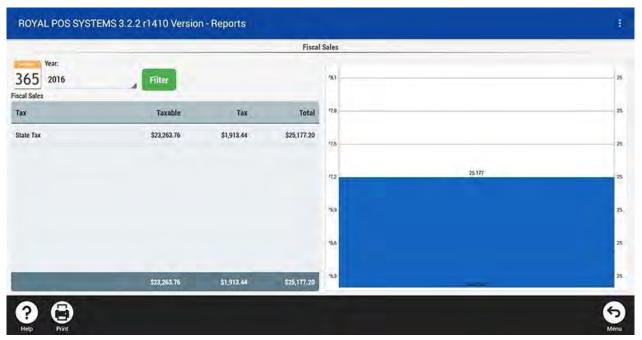


Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Fiscal Sales**

In this screen, you will see the **tax and sales totals** calculated from the sales total. You can use the **date filter** to select the period that will be shown.

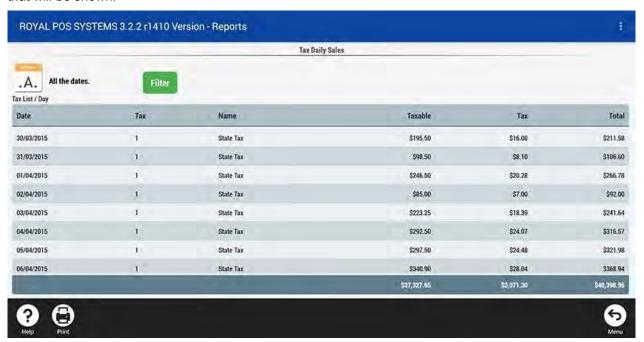


Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Tax Daily Sales**

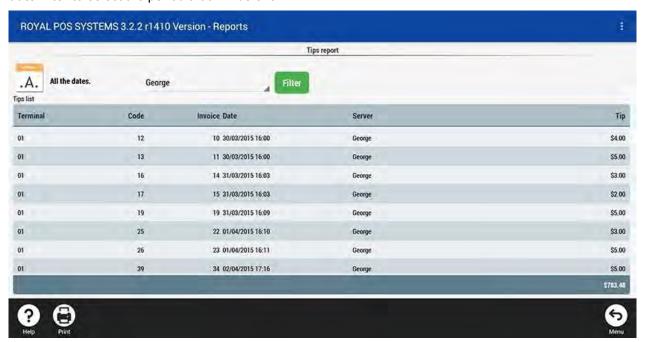
In this screen, you will see the **tax totals** separated by days. You can use the **date filter** to select the period that will be shown.



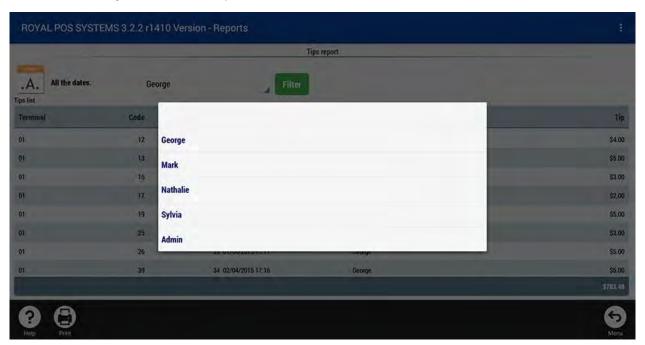
- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Tips Report**

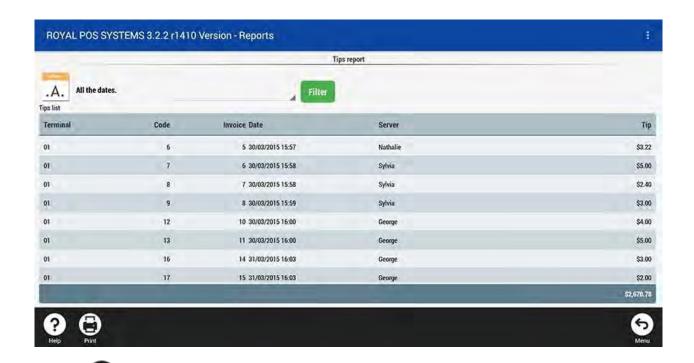
In this screen, you will see the details of the **tips totals by receipt** for each selected user. You can use the **date filter** to select the period that will be shown.



You can select any user to see the tips details.



If you want to show all users, select the blank line.

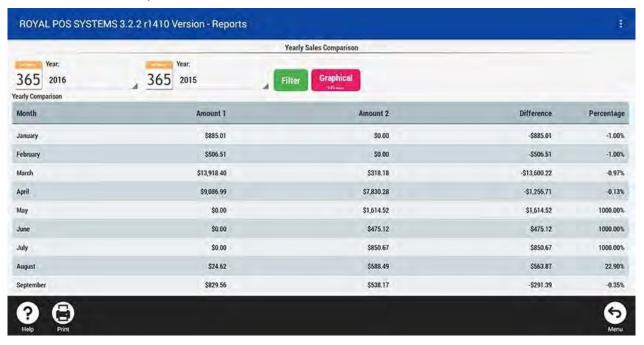


- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Advanced Statistics**

# **Yearly Sales Comparison**

In this screen, **you can compare the total sales** from two different years month by month. You can use the **date filter** to select the years that will be shown.



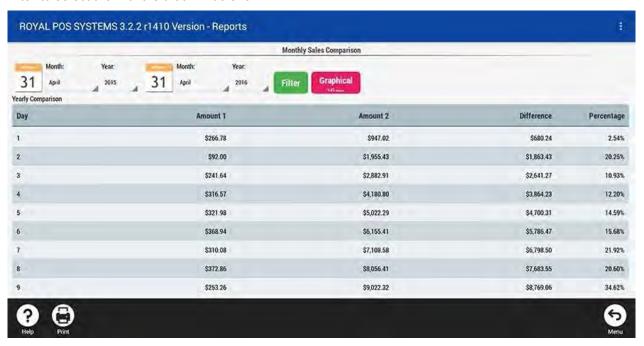


You can view the comparison in a graphic chart using the **Graphical View button**.

- csv
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Monthly Sales Comparison**

In this screen, **you can compare the total sales** from two different months day by day. You can use the **date filter** to select the months that will be shown.



You can view the comparison in a graphic chart using the Graphical View button.



- XIS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

POS1500 Reporting

## **Customer Debts**

In this screen, you will see a list of customers that have delayed the payment of some receipt, with the current account balance.



You can select one customer and see the **details of the payments** made using the **DETAIL** button.



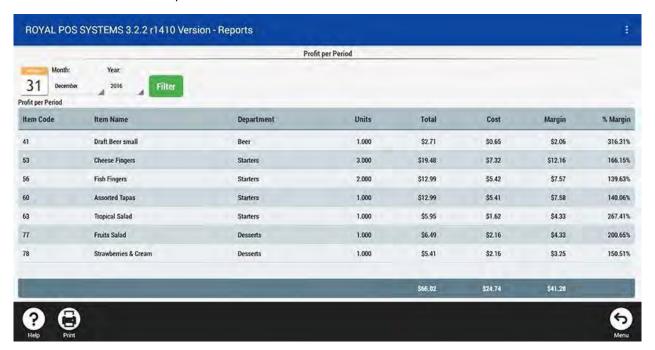


Using the button you can **export the current chart** into the following formats:

- CSV
- EMAIL (sent as an attached PDF file)

# **Profit per Period**

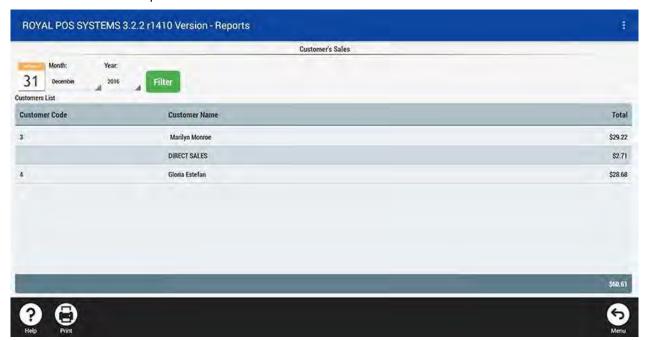
In this screen, you can see the cost price and sale price of the units sold and the profit margin. You can use the **date filter** to select the period that will be shown.



- CSV PDF
- EMAIL (sent as an attached PDF file)

## **Customer's Sales**

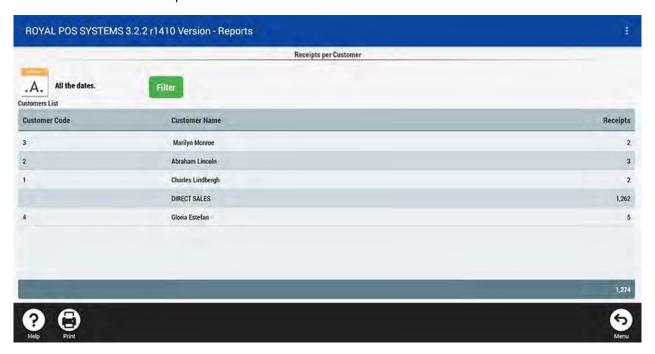
In this screen, you can see the **sales total of all customers** used in the selected period. You can use the **date filter** to select the period that will be shown.



- KLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Receipts per Customer**

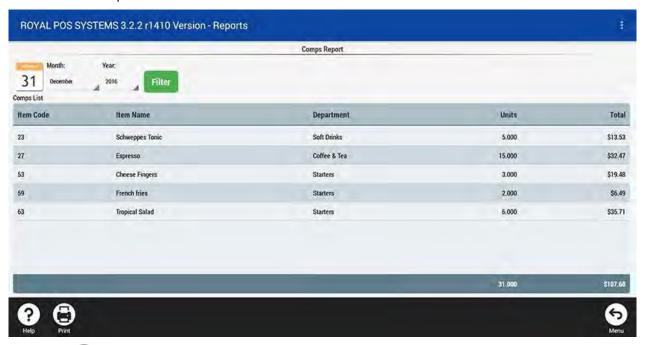
In this screen, you can see the **number of receipts all customers** used in the selected period. You can use the **date filter** to select the period that will be shown.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Comps Report**

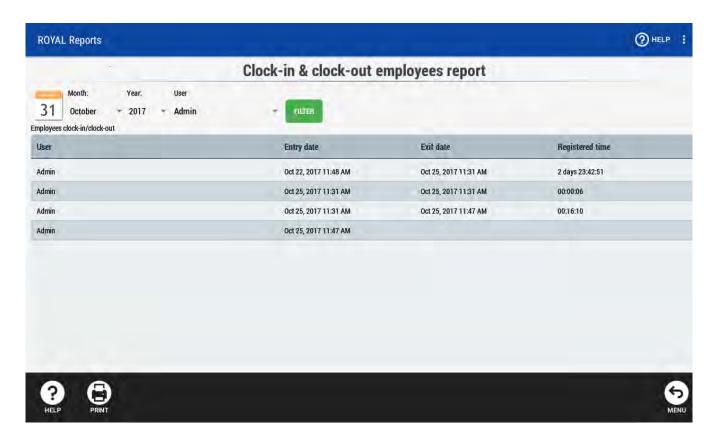
In this screen you can see the **items sold as comps** and the total amount invited. You can use the **date filter** to select the period that will be shown.



- KES CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# Employees clock-in/ clock-out

In this report you can see a **timetable of employees**. You can use the **date filter** to select the period that will be shown



Using the button you can export the current chart into the following formats:

- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Programming List**

# **Departments List**

In this screen, you will see all the programmed Departments.



Using the button you can export the current chart into the following formats:

- CSV
- EMAIL (sent as an attached PDF file)

## **Items List**

In this screen, you will see all the programmed Items.



Using the button you can export the current chart into the following formats:

- PDF PDF
- (sent as an attached PDF file)

### **Customers List**

In this screen, you will see all the programmed Customers.



Using the button you can export the current chart into the following formats:

- CSV PDF
- EMAIL (sent as an attached PDF file)

### **Price List**

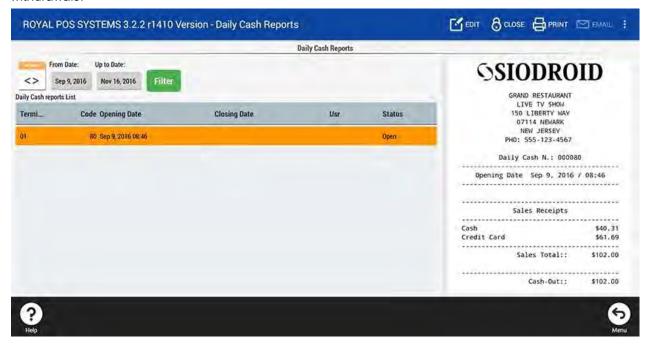
In this screen, you will see all the programmed Items with their prices.



- PDF PDF
- EMAIL (sent as an attached PDF file)

# Daily cash

The **Daily Cash Report** shows the flow of money that enters into the Cash Drawer. Mainly this will be the result of the sales made during the business hours but also will show the pending payments received or cash withdrawals.



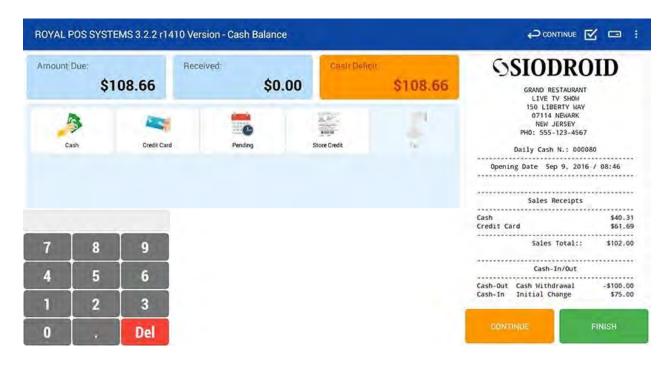
The screen shows the current Daily Report opened. On the right side, you can scroll up and down the selected report. In the top, you can see these action buttons:

Edit Cash Movements: With this option, you can add cash movements into the current Daily Report. For example, to enter pending payments of a customer, the initial change of the day, cash withdrawals.

Close Daily Report: This will run the process to close the current Daily Report and open a new Daily Report.

Print Daily Report: The current selected report will be printed.

Send Report by Email: The selected report will be sent via Email as an attached PDF file.

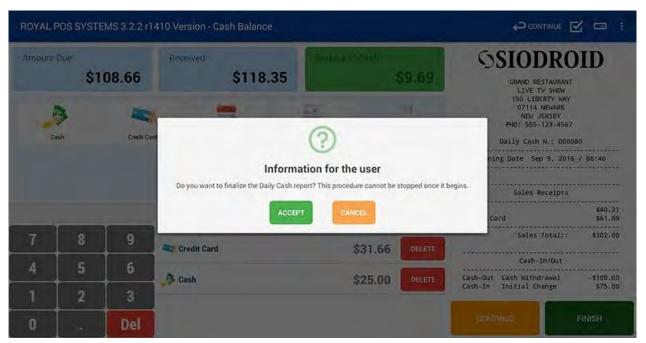


When you start the process to **Close the current Daily Report**, this screen will appear. Here you have the option to enter the money you have in your drawer and perform a **Cash Declaration**.

You can use the button to **open the Cash Drawer**. Depending on the **permissions of the current user**, the amounts to be declared may be hidden so the user must account the contents of the drawer.

It is possible to **add different amounts** into the **same Payment** in order to sum up total amounts. For example, for adding Credit Card operations.

To finalize the process of closing the Daily Report you must use the button or the **FINISH** key.

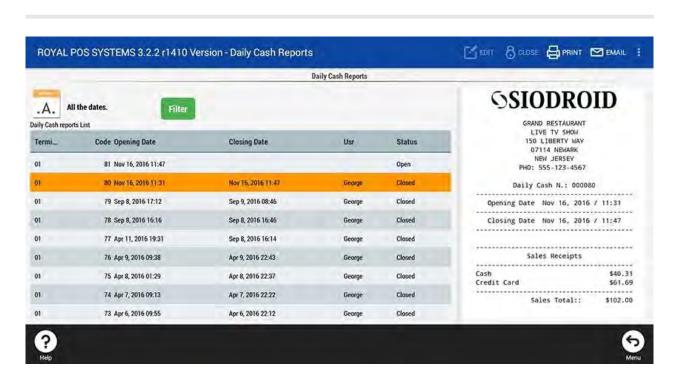


POS1500

After you confirm to finalize the report it cannot be undone. It will ask if you want to print the report.



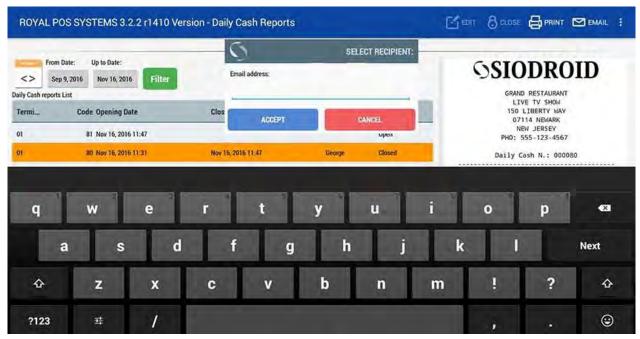
When you close a Daily report, it opens automatically the next Daily report. All operations starting from this moment will be recorded on the new Daily Cash Report.



You can use the date filter to show a list of Daily Reports from a certain period.

When you select a report, it will appear a preview on the right side. You can **print it** using the button or send it via Email with the button.

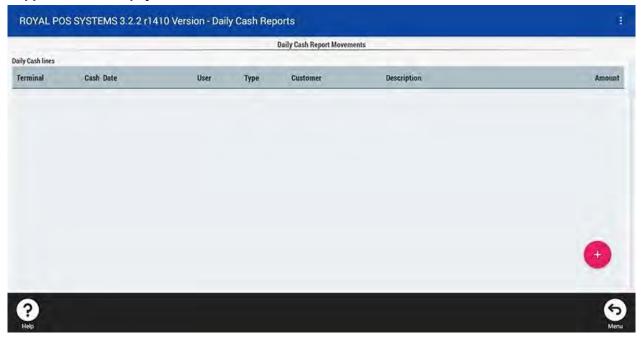




Enter a valid Email address and push the ACCEPT button.

### **Edit Cash Movements**

You can add Cash Movements to track the **money that gets in and out** of the cash drawer as a result of operations that are **not sales**. You can use this for **adding the change** into the cash drawer, to **pay to a supplier** or **receive payments** from customers' debts.

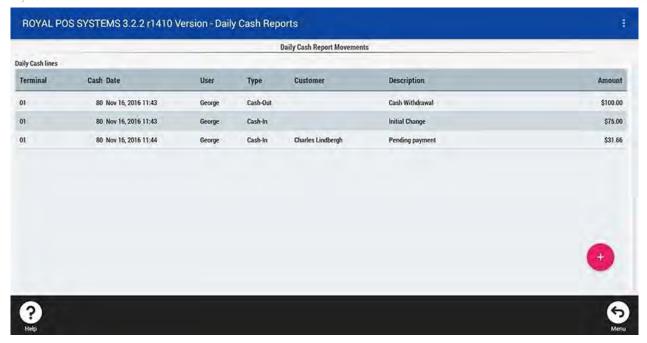


You can add a new Cash Movement with the



You enter the data for the new cash movement:

- Type: you have to select if the money will get In or Out of the cash drawer
- **Description:** the description of the movement
- Customer: in the case you select Cash-In type, you will be able to select a customer. It will
  show the current account debts
- Tender Media: select the payment media you will use
- Amount: enter the amount to be registered



You will have here the list of all cash movements added.

These lines will be added to the Daily Cash Report

Pro version POS1500

# **PRO VERSION**

This license has the next additional features:

#### Stock control

You can manage your inventory, then POS will notify you what items need a purchase order. In addition, you can create your purchase orders and the delivery notes of your suppliers (when you receive the goods to update the current inventory).

#### **Price Levels**

Up 999 price levels for each PLU. You can save all promotions that you will offer in a year.

#### Table floorplan design

For restaurants, POS1500 allows you to include your real layout in the POS. It's too easy to do, you only have to follow manual steps. It helps them to remind what table they attend with only a look.

#### Size and color

For fashion businesses, POS1500 allows you to use size and color in each item. In addition to what item you sold, you can know what size and color it had. You can do it thanks to matrix (advanced setup).

#### Access to all statistics (15 additional reports)

With POS1500 you will have access to all statistics:

- Advanced statistics:
  - o Price Levels comparison
  - Average receipt
  - o Hourly sales
  - o Pending store credits
  - o Group sales
  - Cancelled receipts
  - o Cancelled lines
- Now in programming list you can see Suppliers list

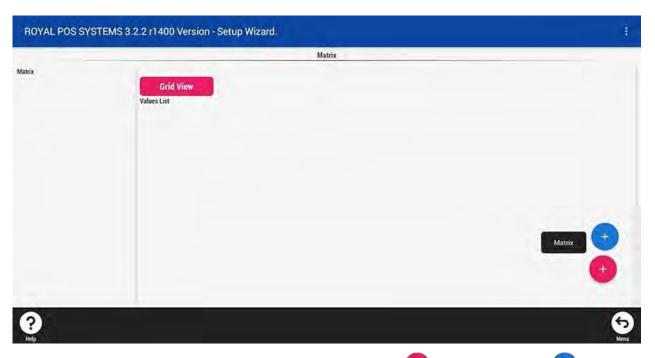
Pro version POS1500

# Set up

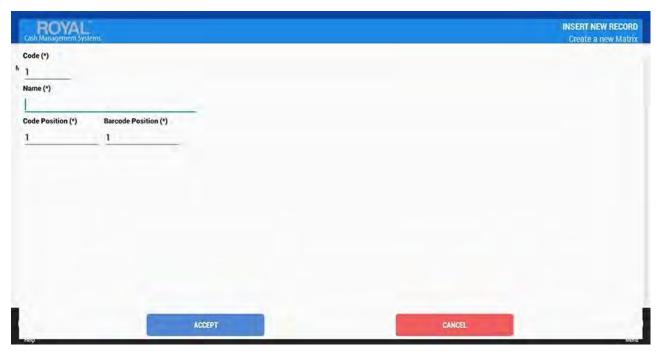
# **Advanced Setup**

### **Matrix**

The item **Matrix** allows you to generate item variations like **Sizes, Colors**, etc. When you sell an item, it will ask you to enter which variation you are selling.

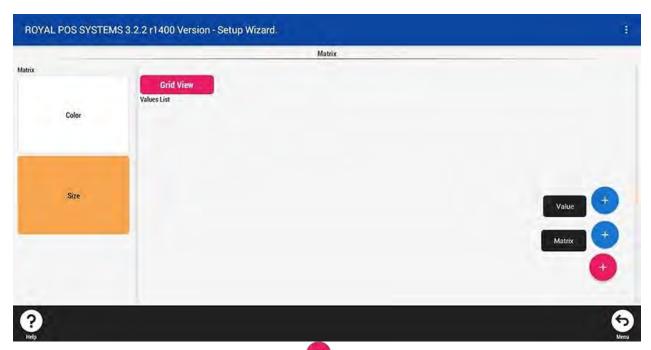


In this screen, we will add the **Matrix with their Values**. Press the button and then the button to **add** a **Matrix** 



On this screen, you can enter the data for the new matrix:

- Name: The name of the matrix (color, size, etc.)
- **Code Position:** All items created with a matrix will **add a suffix to the code** of the main item. If you use more than one matrix you will have to enter the **order of the suffixes used** here.
- Bar code Position: All items created with a matrix will add a suffix to the bar code of the main item. If you use more than one matrix you will have to enter the order of the suffixes used here.

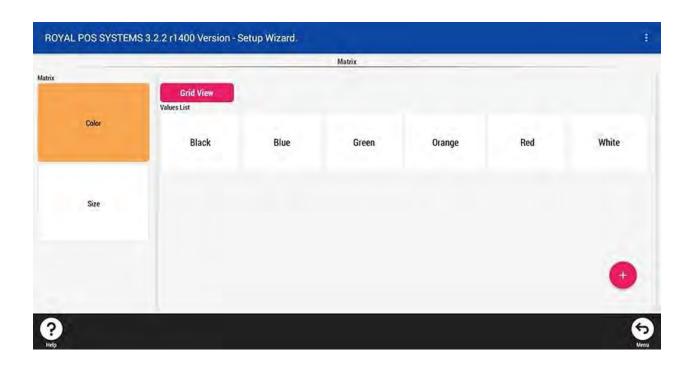


A **Matrix** is created. If you select one and press the button, you then have the option to create a **new matrix** or **add values to the selected matrix**. Press the corresponding button to **add a value**.

Here you can enter the values for the matrix:



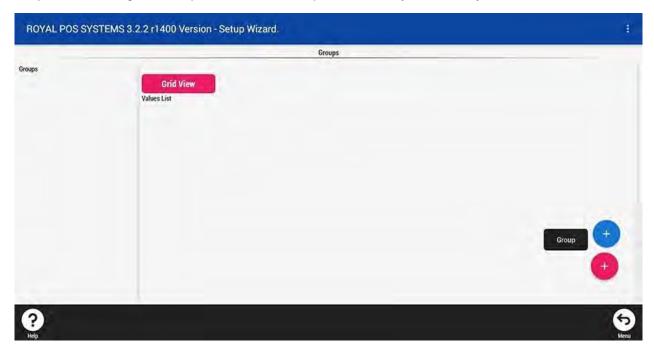
- Name: The name of the value of the matrix (black, white, red, etc.)
- Item Suffix: Enter the value that will be added as a suffix to the main item code that will be used to generate the new items.
- Bar code Suffix: Enter the value that will be added as a suffix to the main item bar code that will be used to generate the new items bar codes.



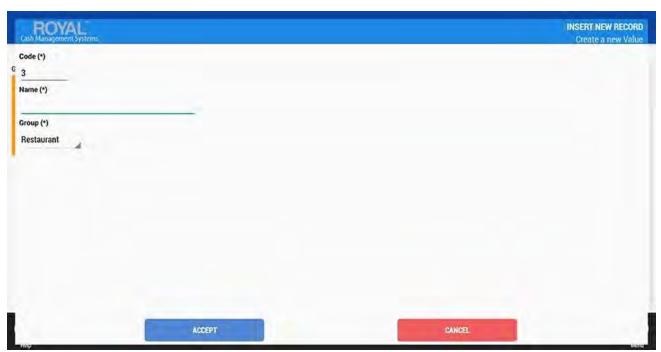
On this screen you can see a sample of values entered into the **Color Matrix**.

### **Groups**

Groups are used to generate special item sales reports filtered by the values you set here.

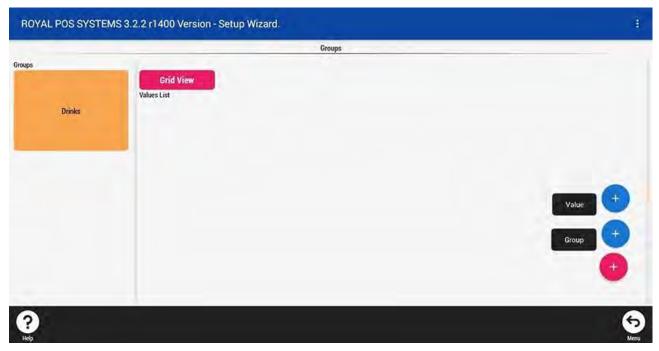


On this screen we will add the **Groups with their Values**. Press the button and then the button to **add a Group**.



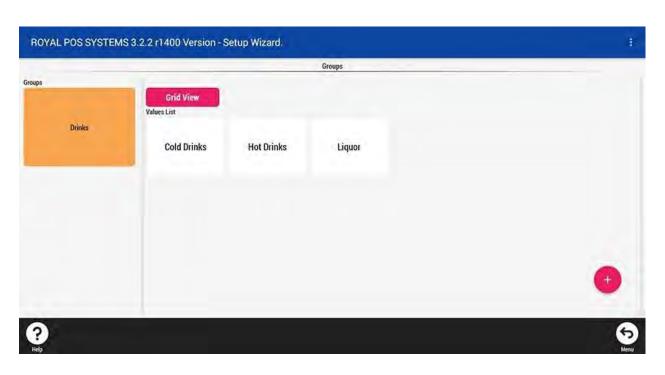
On this screen you can enter the data for the new group:

• Name: The name of the Group.



A **Group** is created. If you select it and press the button, you then have the option to create a **new group** or **add values to the selected group**. Press the corresponding button to **add a value**.

On this screen you can enter the values for the group types: Name: The name of the value of the group.

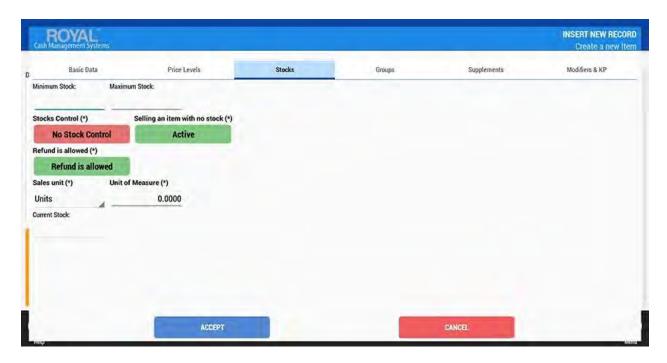


On this screen, you can see a sample of the values entered into the **Drinks Group** where you can filter by **Cold Drinks, Hot Drinks or Liquor**.

### Items & Price levels

#### **Items**

#### **Stocks**



In the Stocks tab, you can activate stock control for this item. Here you have the available options:

- Minimum Stock: You can set here the minimum stock quantity for this item. You can have a report of
  the items under minimum stock. Also you can set to see items under minimum stock with a warning
  sign in the sales screen.
- Maximum Stock: This is for your own information.
- Stock Control: Enables the stock control for this item.
- Sell Item with no Stock: If the stock control is enabled you cannot sell the item if stock is zero.
- Refund Allowed: With this option enabled, you can make a sale with negative units of this item.
- Sales Unit: You can set here if you buy this item by weight, unit or volume.
- Unit of Measure: The number of units depending on the sales unit (weight, unit or volume).
- Current Stock: This shows the current units of stock of this item (not editable)

### Consumer area

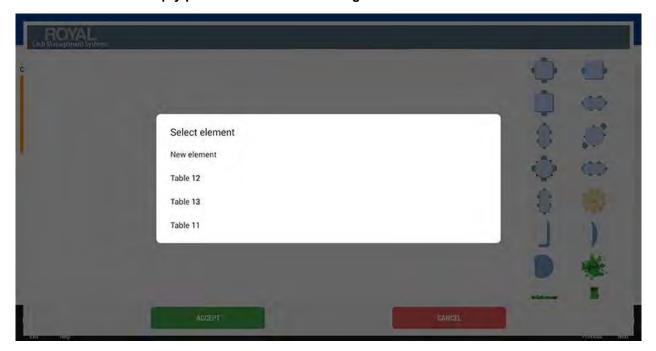
### Consumer area & floorplan

#### Design floorplan

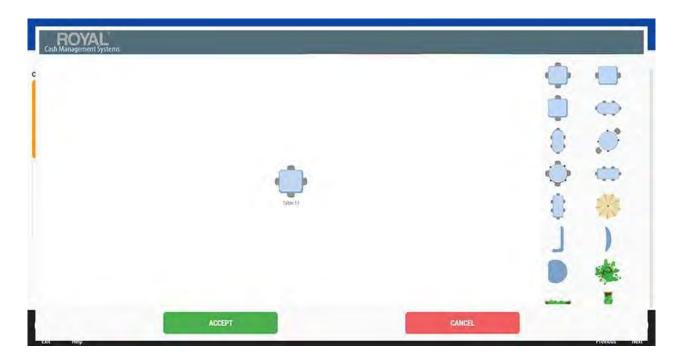
When you have all tables created you can draw the **Plan of the Area** so it can look like your real area. Push the **Plan** button.



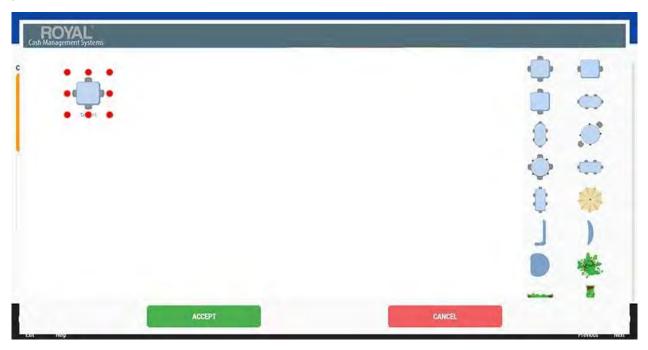
You can see here an empty plan and a sort of table images. Select a table icon to insert it as a table.



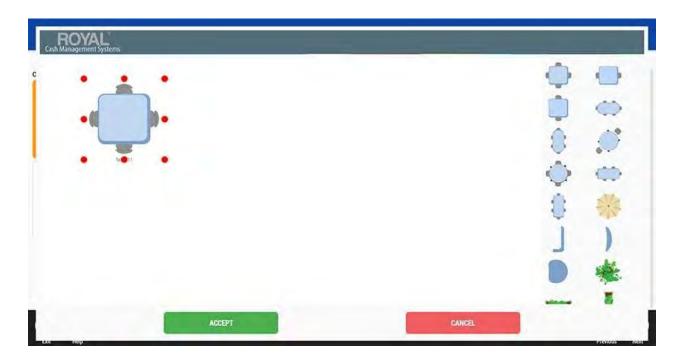
After selecting an image, it appears the **list of all available tables**. In case it is necessary, you can create new tables with the **New Element** line. Select one table from the list.



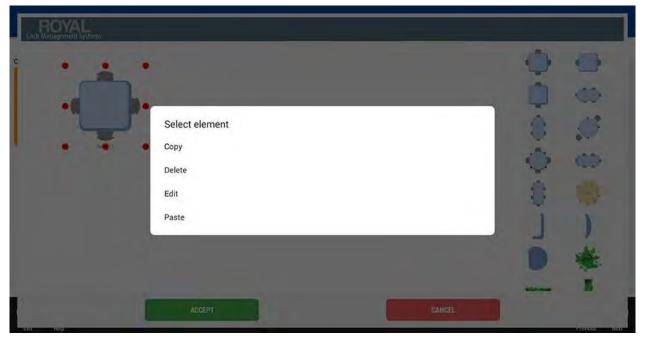
The **new table is added** in the middle of the screen. You can **move** the table by **dragging** it to the new position.



Once you moved the table you can also **change the size** of it. Push on the table and you will see some **red points** surrounding the table. **Drag** any of this points to **change the size manually**.



As you can see, it is very easy to change the size but it is very difficult to put all tables at the same size. There is another method to change the image properties. **Push on the table image for 2 seconds**.



Here you have some options:

- Copy: To copy current size properties to assign to other tables.
- Delete: To delete this table from the plan.
- *Edit:* To change the size and position values.
- Paste: To paste the properties of another table.

Now we are going to **change the size** of a table. Push the **Edit** option.

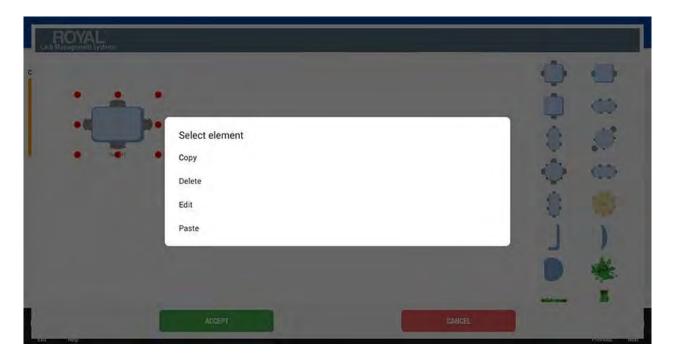


You can fix easily the correct size and also the position if you want to have some tables in the same line.

Now we will add a new table.

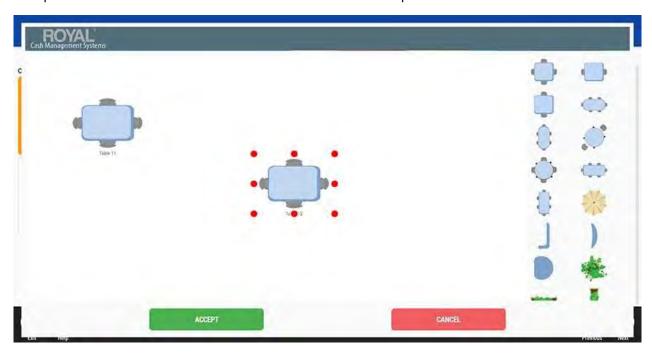


The **new table has a different size** than the other we created. You can **copy the properties** from the first table.

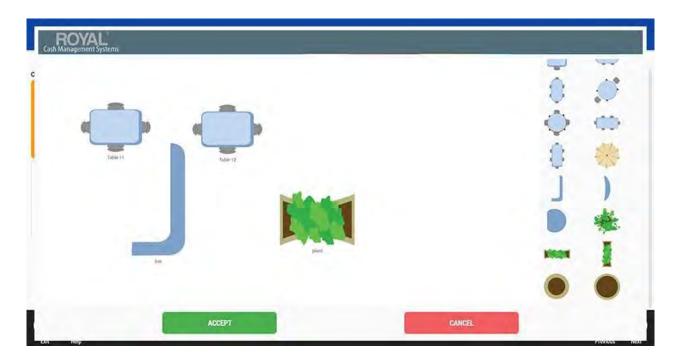


Push the **first table** for 2 seconds and select the **Copy** option.

Now push the **second table** for 2 seconds and select the **Paste** option.



Both tables are now the same size.

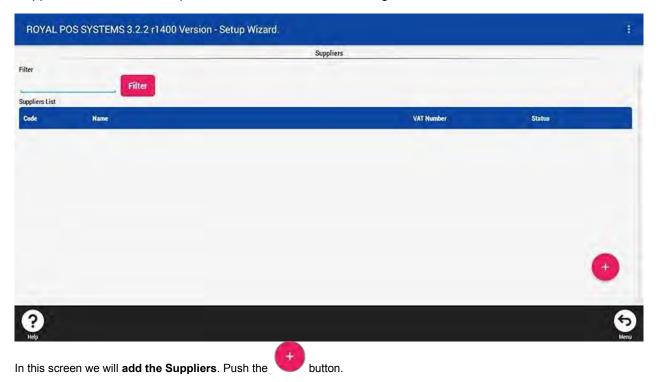


You can add also some objects as **decorations** to make the plan look like your real table area. You can use **objects like a bar or a plant**. Remember to use tables created as **Theme type** for objects that will not be used to sell.

### Miscellaneous setup

### **Suppliers**

Suppliers are used to enter purchase documents and to manage stock.

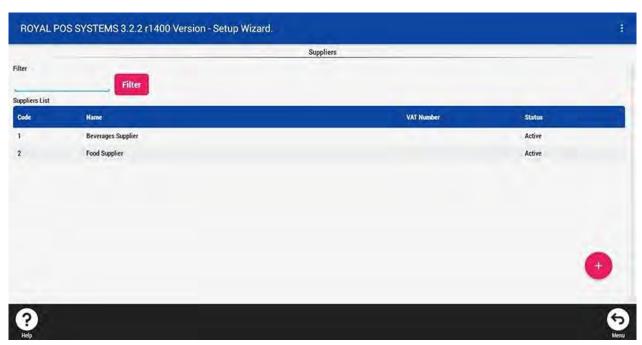




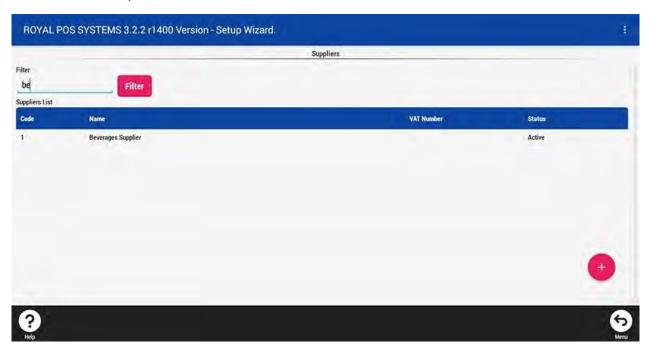
Here you can enter the data for the new supplier:

- Taxes: Choose if this supplier applies taxes or not.
- Name: The name of the Supplier.
- Supplier Data: Enter the data you need from this supplier: address, city...

- **Discount:** Select if the supplier applies a fixed discount.
- Special Price Level: This is the price that the supplier applies when purchasing items.

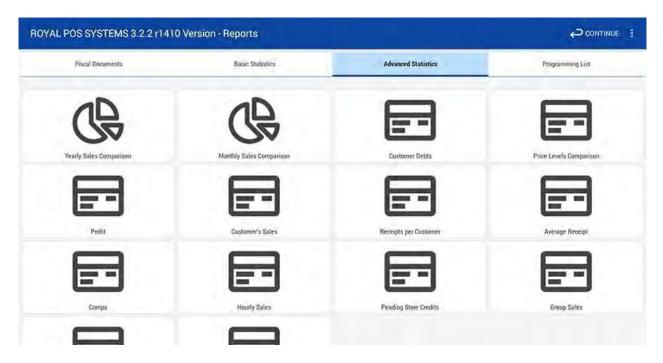


Here you can see a sample of some **suppliers created**. In the case there are many suppliers created we can use the **Filter** option.



You can **enter some characters** and, after pushing the **Filter button**, they will appear only the **suppliers** with the same characters on their names.

## **Reporting - Advanced Statistics**

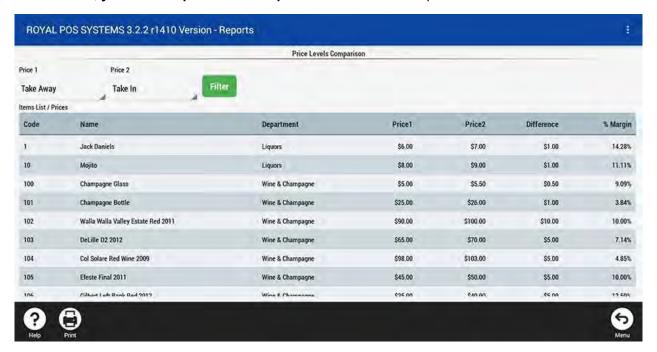


#### These are the PRO advanced statistics.

- Price Levels Comparison: You can compare the difference between 2 price levels.
- Average Receipt: Average sales total depending the number of guests for the selected period.
- Hourly Sales: Total amount of sales per hour for the selected period.
- Pending Store Credits: List of store credits issued but not used.
- Group Sales: Total amount of sales per group for the selected period.
- Cancelled Receipts: List of cancelled receipts for the selected period.
- Cancelled Lines: List of cancelled items for the selected period.

## **Price Levels Comparison**

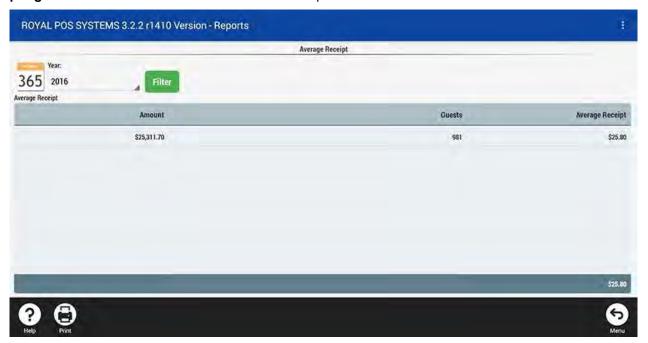
In this screen, you can compare the items prices from two different price levels.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

## **Average Receipt**

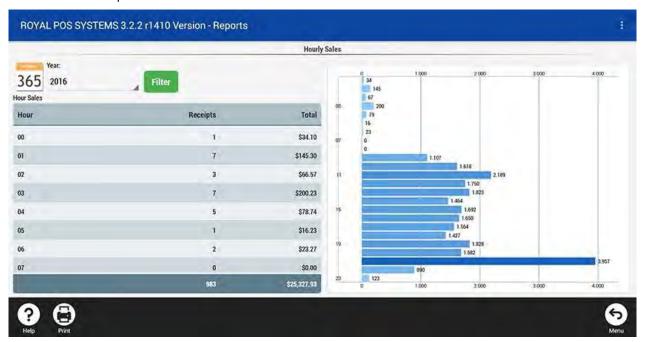
In this screen you can see the sales total divided by the number of guests, so you can get the **average sale per guest**. You can use the **date filter** to select the period that will be shown.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

## **Hourly Sales**

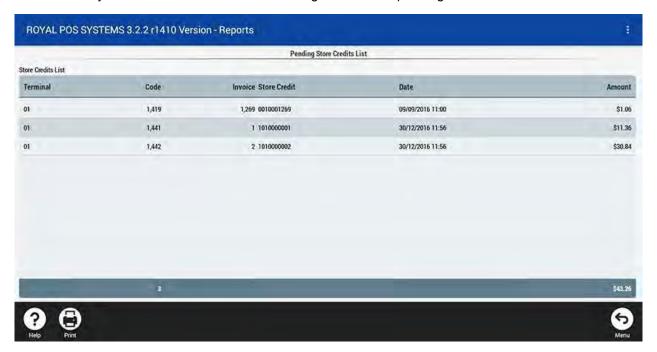
In this screen you can see the **sales made during every business hour** of the day. You can use the **date filter** to select the period that will be shown.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

## **Pending Store Credits**

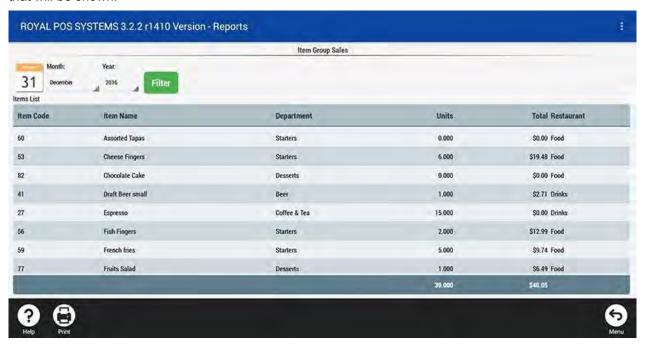
In this screen you can see a list of Store Credits generated but pending to be used.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Item Group Sales**

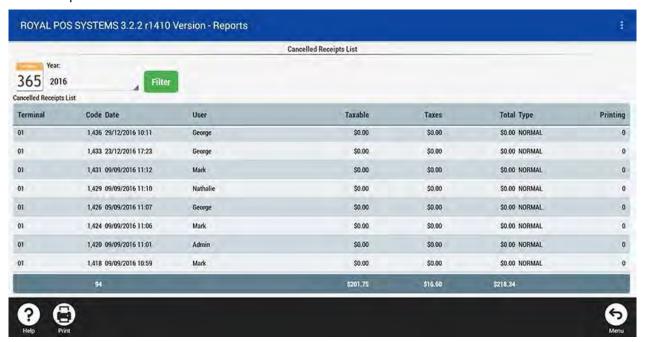
In this screen you can see the item sales sorted by groups. You can use the **date filter** to select the period that will be shown.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Cancelled Receipts**

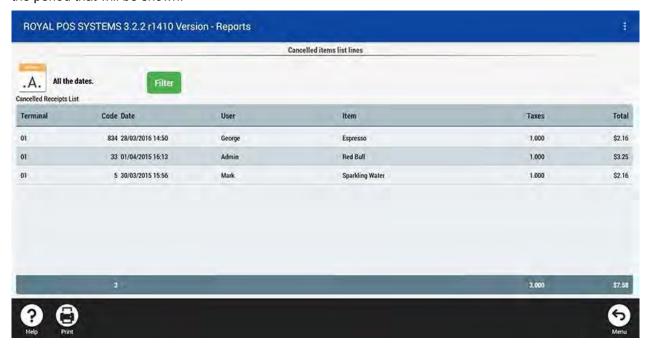
In this screen you can see a **list of cancelled receipts** before tendering. You can use the **date filter** to select the period that will be shown.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Cancelled Lines**

In this screen you can see a **list of items cancelled** during the sales. You can use the **date filter** to select the period that will be shown.

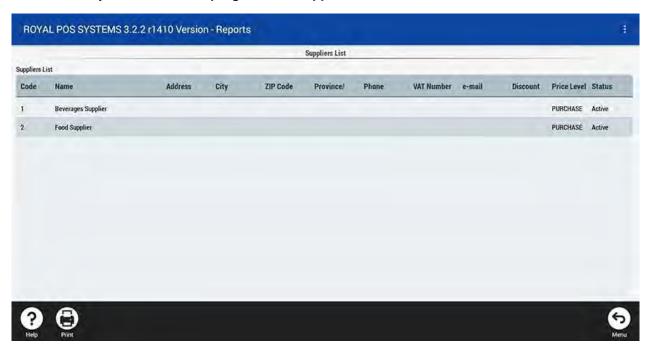


- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

# **Reporting - Programming list**

## **Suppliers List**

In this screen, you will see all the programmed Suppliers.



Using the button you can export the current chart into the following formats:

- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

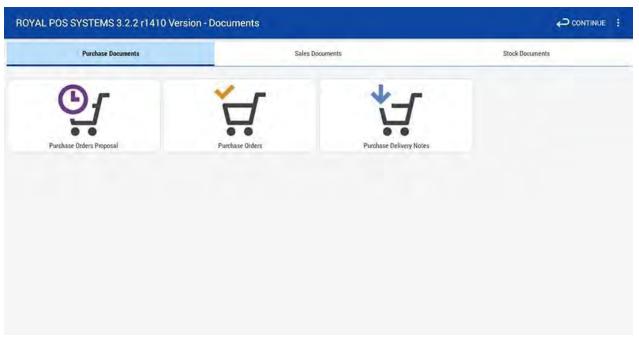
You can also **print the list** on the receipt printer using the PRINTER option.

### **Documents**

### Introduction

From these menus, you can track the stock control by entering the orders to your suppliers and checking the inventory status. Push on the **buttons below** to check the settings.

#### **Purchase Documents**





**Purchase Orders Proposal:** You can prepare a draft of your orders before sending them to your suppliers

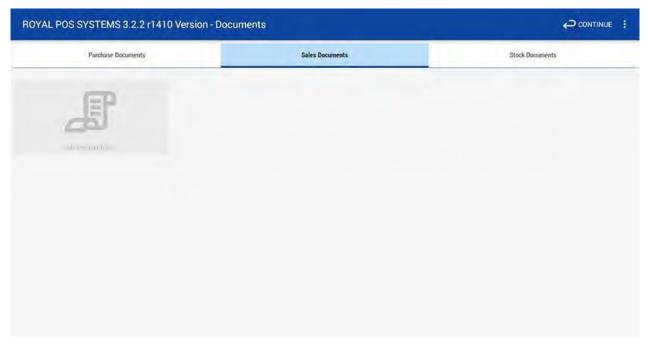


**Purchase Orders:** Here you create the orders that you expect to receive from your suppliers.



**Purchase Delivery Notes:** When you receive the goods, you add a delivery note to add items into inventory.

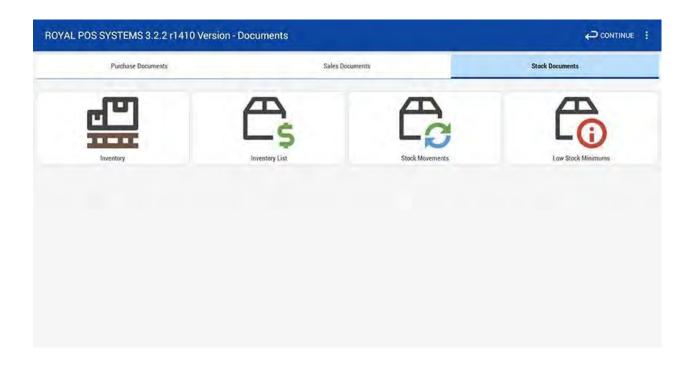
### **Sales Documents**





Sale Delivery Notes: Future use.

#### **Stock Documents**





**Inventory:** This option allows you to correct the inventory manually.



**Inventory List:** This shows a list of current inventory.



**Stock Movements:** Here you will see a list with the difference between sales and purchases and the benefit margins.

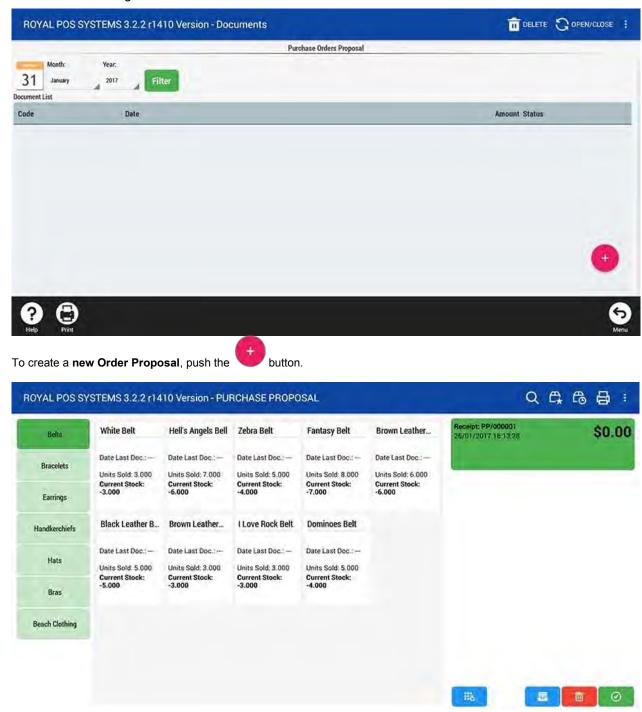


**Low Stock Minimums:** You can see a list of items under minimum stock so you can prepare your orders.

#### **Purchase Documents**

### **Purchase Orders Proposal**

In this screen, you can create your **drafts for future orders** to your suppliers. Once an order is corrected you can transfer it to a regular order.

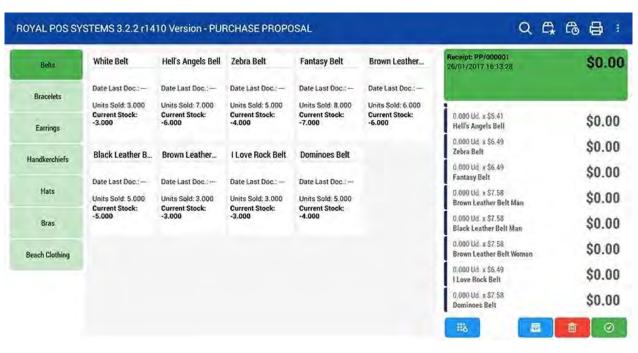


In this screen, you can enter your order the same way as doing a sale. You will see here only items with the **Stock status active**.

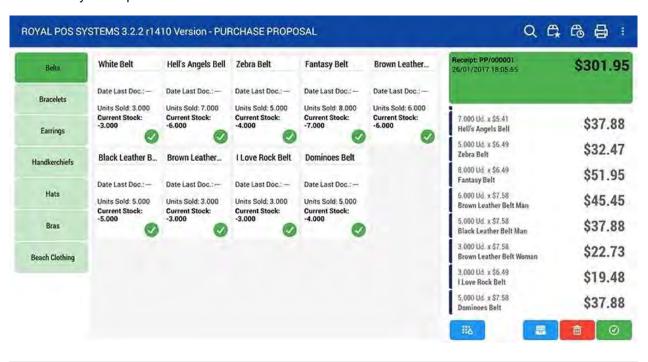
You can use the button to search items.

You can use the Filter button to search by description. It will show the current stock of the selected item.

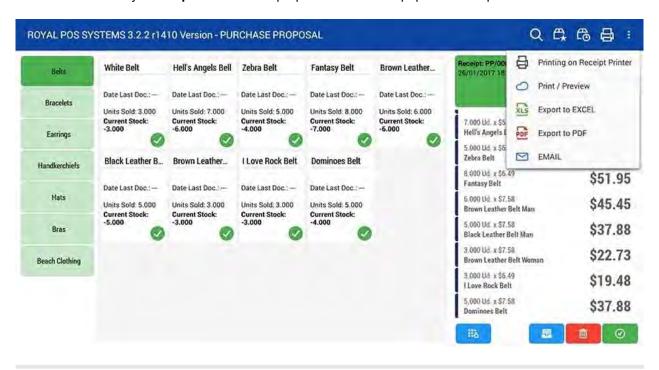
With the button, you can load all **items with 0 units** in order to modify only the units with the keypad.



With the button you can load a list of **items sold since the last order** made, so you can easily replace the inventory to the previous status.



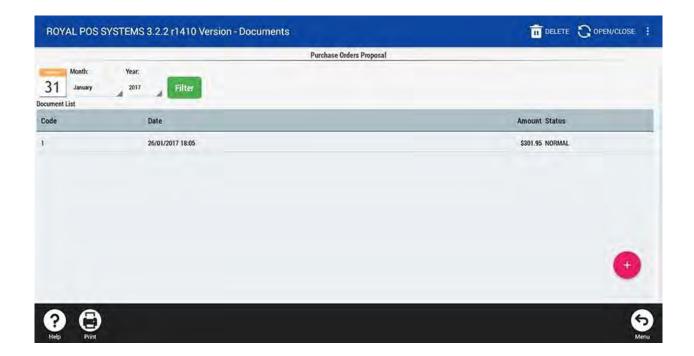
button you can print the order proposal on the receipt printer or export into PDF or CSV file.



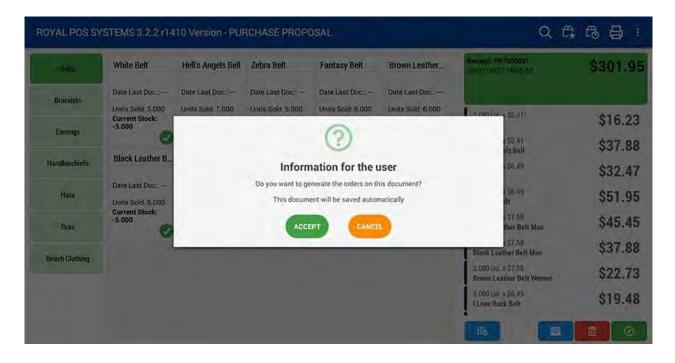
You can **finalize the order** proposal with the button or **cancel the order** with the





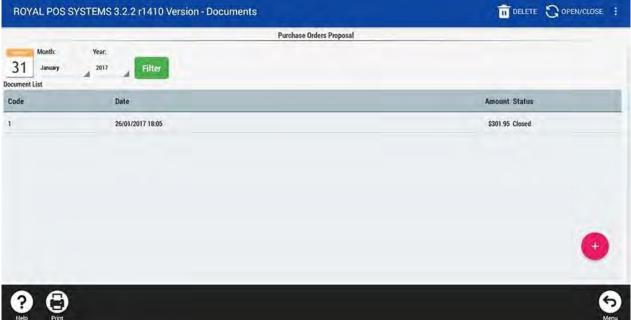


The order proposal is stored and can be reopened any time.



If an order proposal is corrected you can transfer it into a final order with the



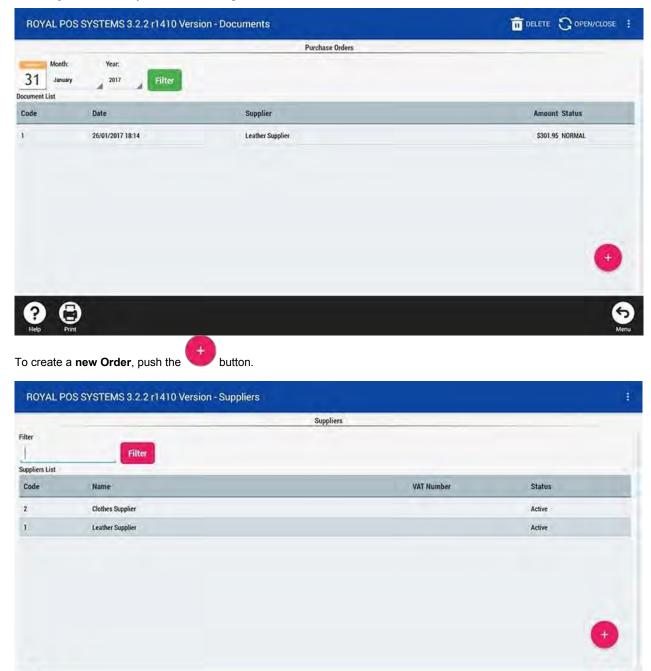


The status of the order proposal will be changed to **Closed** and it is not possible to edit the order again. You can **change the status** of an order with the button, so you can edit it again. You can **delete** an order with the

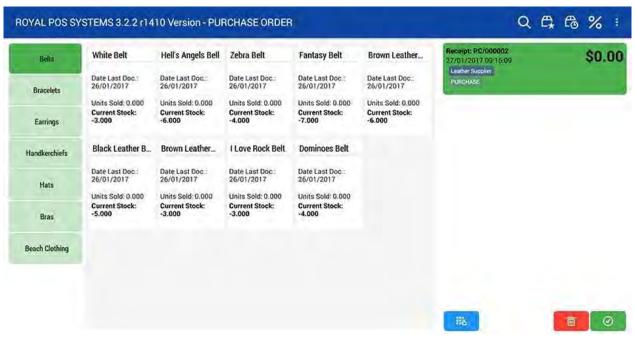
- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Purchase Orders**

In this screen, you can create your **definitive orders** to your suppliers. An order can be transferred to a **delivery note** when you receive the goods.



You have to **select the supplier** that you will order the items to.

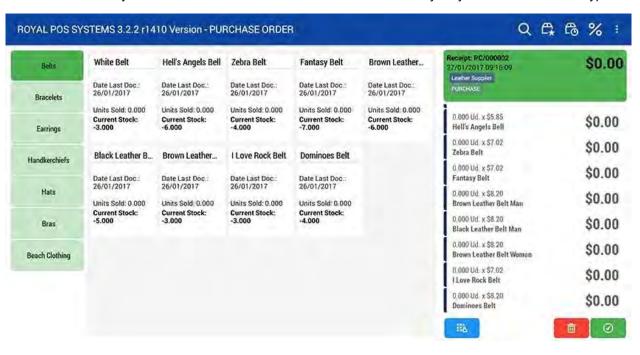


In this screen, you can enter your order the same way as doing a sale. You will see here only items with the **Stock status active**.

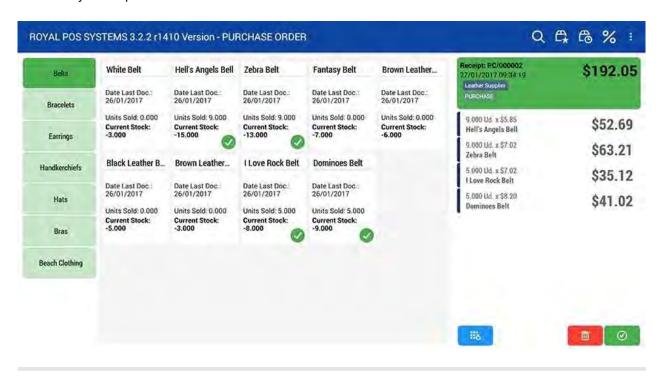
You can use the button to search items.

You can use the Filter button to search by description. It will show the current stock of the selected item.

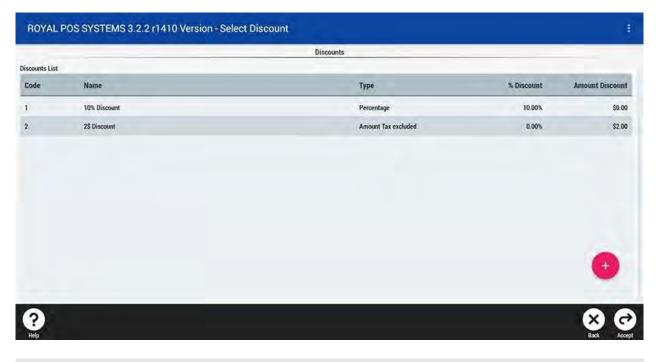
With the button you can load all **items with 0 units** in order to modify only the units with the keypad.



With the button you can load a list of **items sold since the last order** made, so you can easily replace the inventory to the previous status.



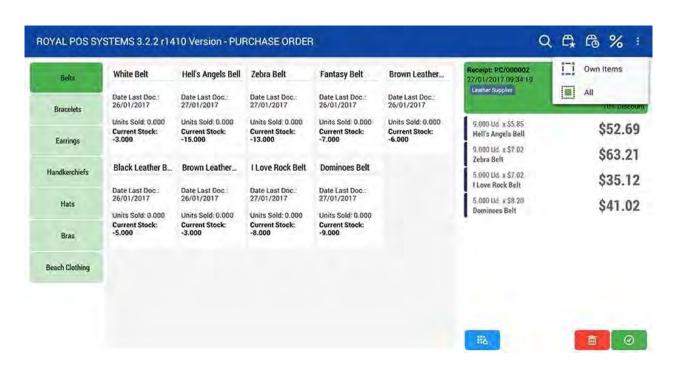
With the button, you can apply the discount to all the order that your supplier may offer.



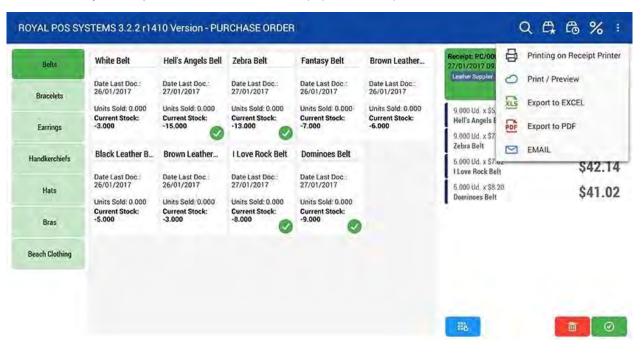
There are more options in the **context menu**:

• **Supplier**: you can change the current supplier of the order, but only if you haven't entered any item yet.

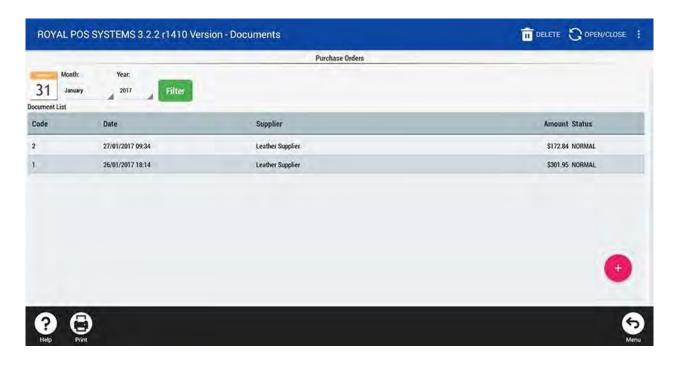
 Filter: you can select to show all items with stock or only the items you ordered previously to this supplier.



Print: you can print the order on the receipt printer or export into PDF or CSV file.



You can **finalize the order** with the button or **cancel the order** with the button



The order is stored and can be reopened any time.

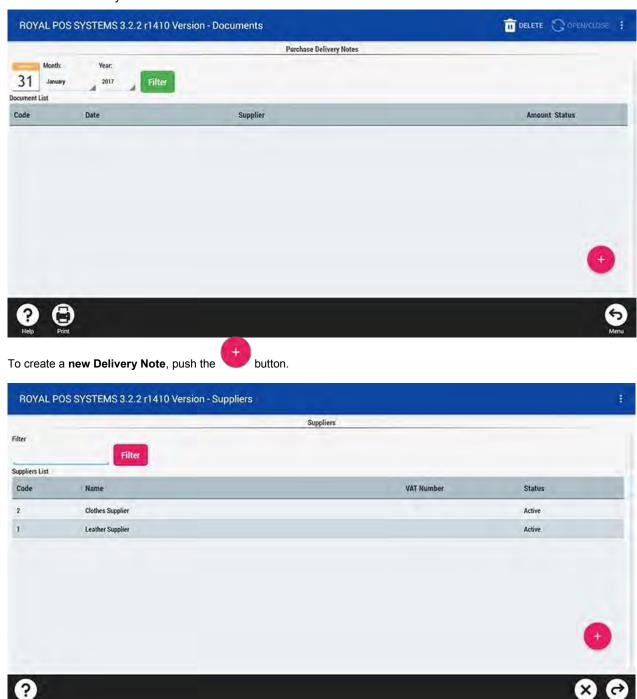
M EMAIL

The status of the order will be changed to Closed when it is transferred to a Delivery Note. You can change the status of an order with the button, so you can edit it again. You can delete an order with the button. Using the button you can export the current chart into the following formats:

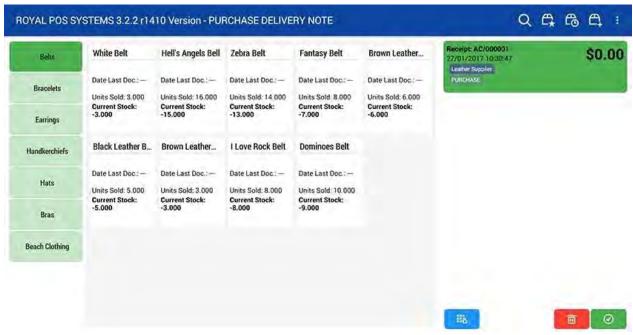
(sent as an attached PDF file)

### **Purchase Delivery Notes**

In this screen, you can create the **delivery notes of your suppliers** when you receive the goods to update the current inventory.



You have to select the supplier that you will buy the items to.

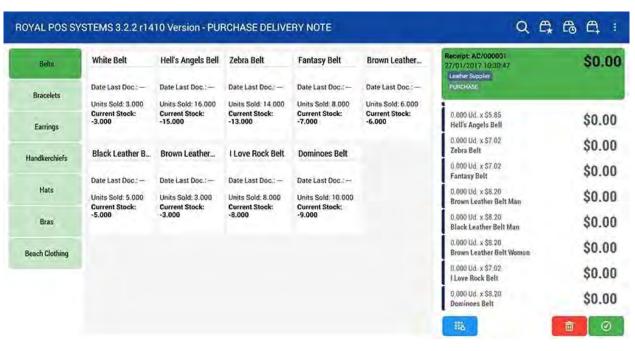


In this screen, you can enter your order the same way as doing a sale. You will see here only items with the **Stock status active**.

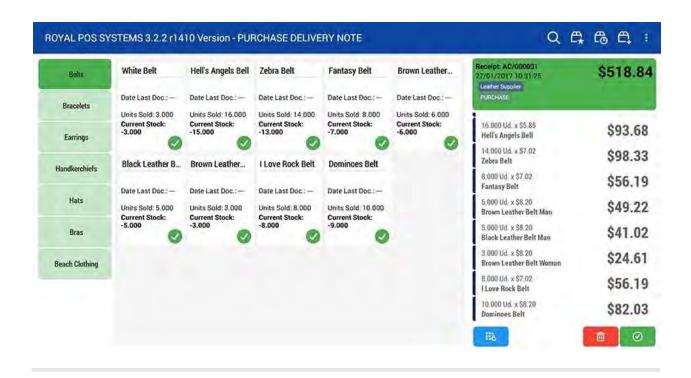
You can use the button to search items.

You can use the Filter button to search by description. It will show the current stock of the selected item.

With the button you can load all items with 0 units in order to modify only the units with the keypad.

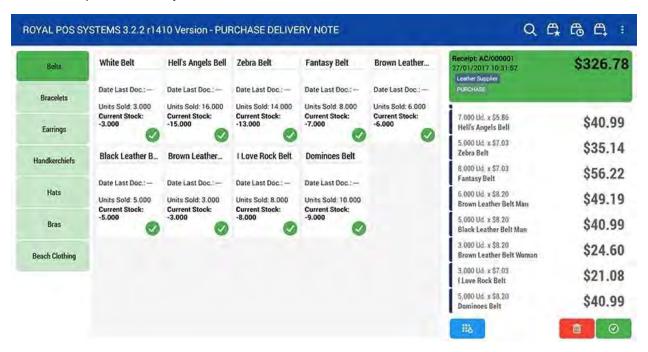


With the button you can load a list of items sold since the last order made, so you can easily replace the inventory to the previous status.



With the button you can transfer an **existing order to a delivery note**, so you don't have to enter all items again.

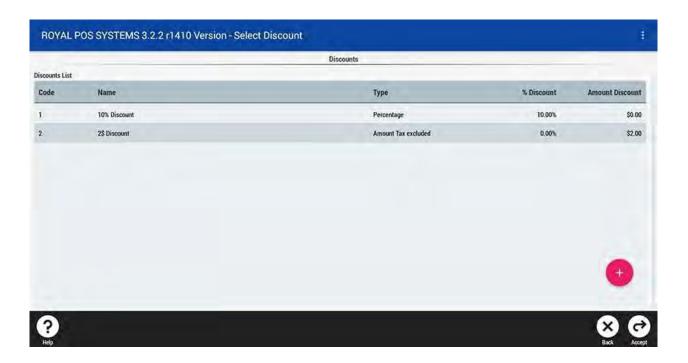
You will see all **pending orders of this supplier** from the selected period. Select the order you want to transfer and push the **Accept** button.



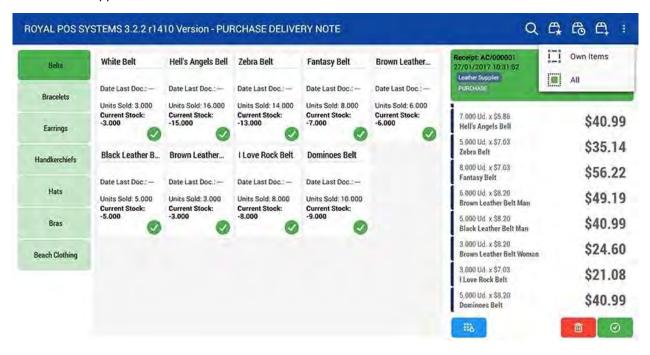
The order is transferred into the delivery note. The status of the order is changed to Closed.

There are more options in the context menu:

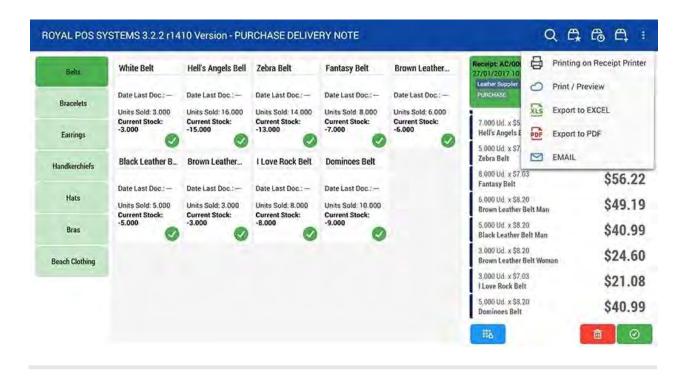
• **Discount**: you can apply the discount to all the order that your supplier may offer.



- **Supplier**: you can change the current supplier of the delivery note, but only if you haven't entered any item yet.
- *Filter*: you can select to show all items with stock or only the items you ordered previously to this supplier.



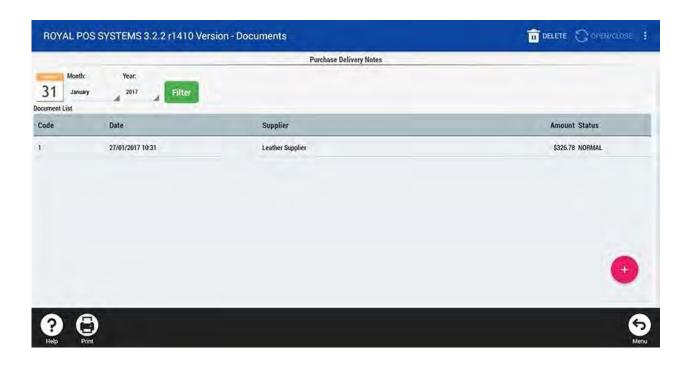
Print: you can print the delivery note on the receipt printer or export into PDF or CSV file.



You can finalize the delivery note with the button or cancel the order with the







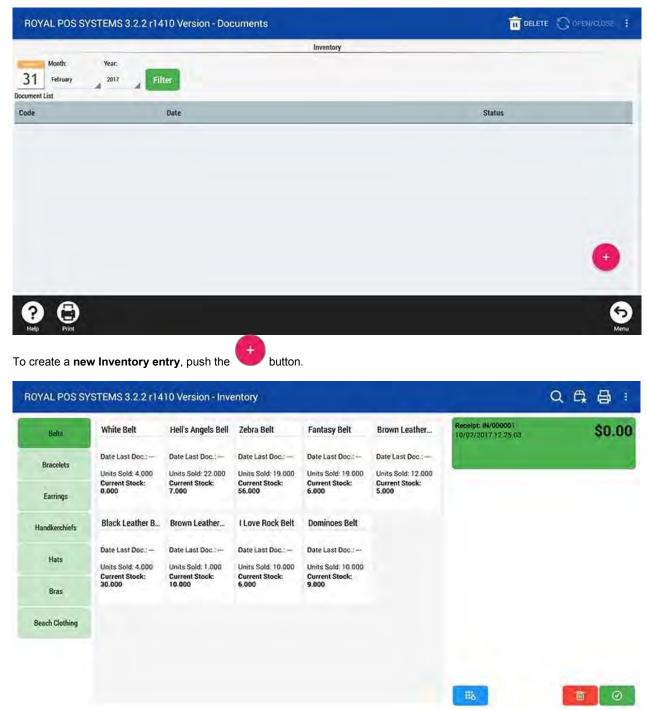
The delivery note is stored and can be reopened any time. The **inventory has been updated** with the new items. You can **delete** a delivery note with the button and the inventory will be updated again.

- CSV CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

#### **Stock Documents**

### Inventory

In this screen, you can **regularize your current inventory** by entering the **real stock units** you have. This can be used in case of **wasted items** or for the **initial stock entry**.

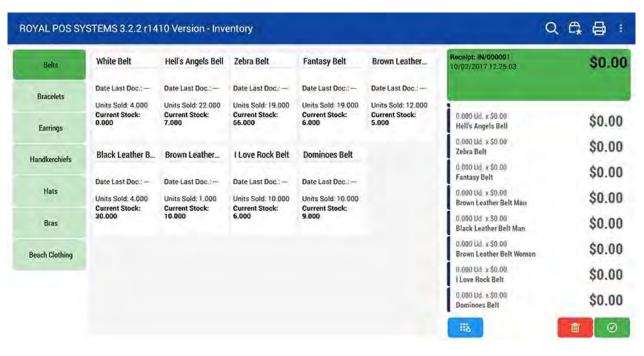


In this screen, you can enter the inventory the same way as doing a sale. You will see here only items with the **Stock status active**.

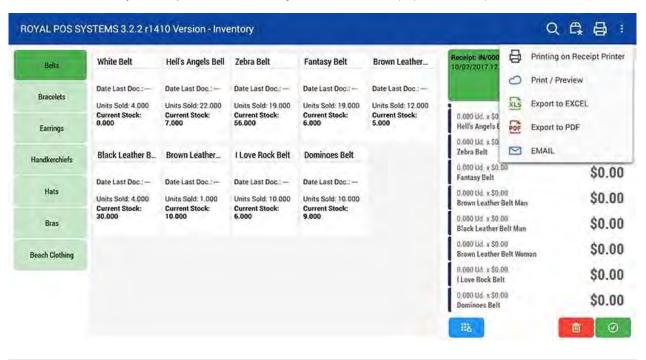
You can use the button to search items.

You can use the Filter button to search by description. It will show the current stock of the selected item.

With the button, you can load all **items with 0 units** in order to modify only the units with the keypad.



With the button you can **print the inventory note** on the receipt printer or export into PDF or CSV file.



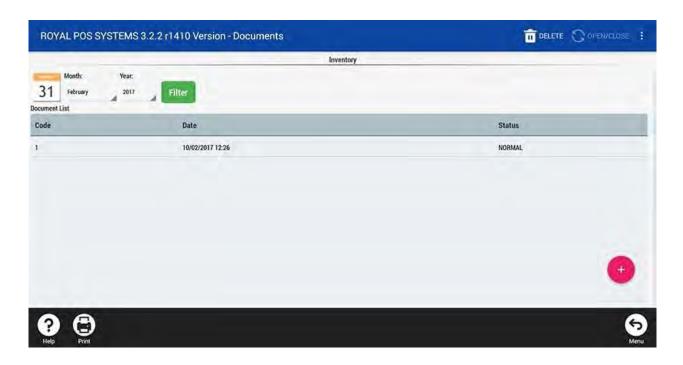
POS1500 Pro version

You can **finalize the inventory note** with the



button or cancel the entry with the





The inventory note is stored and can be reopened any time. The inventory has been updated with the new items.

You can **delete** an inventory note with the button and the inventory will be updated

- CSV
- PDF
- EMAIL (sent as an attached PDF file)

## **Inventory List**

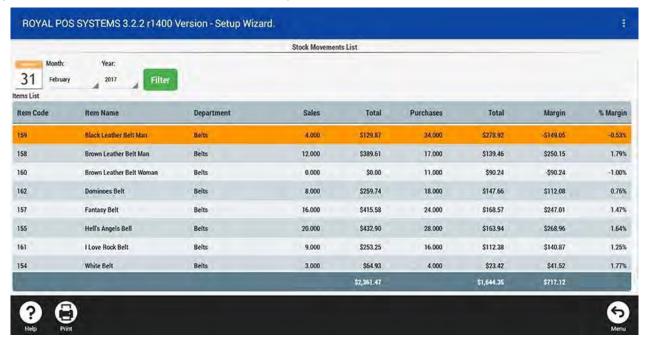
In this screen, you can see the current stock of items in the inventory, with the cost price.



- XLS CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

#### **Stock Movements List**

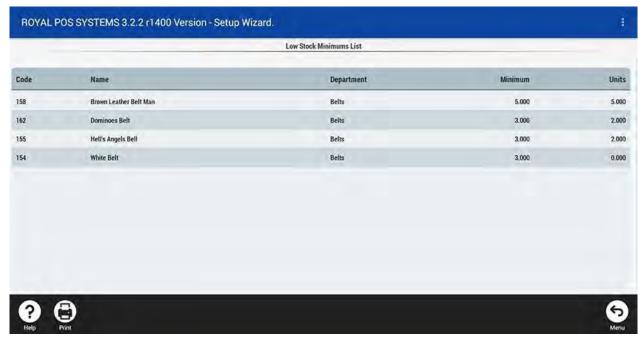
In this screen, you can see the units of **items sold and purchased and the benefit margin** of the selected period. You can use the **date filter** to select the period that will be shown.



- CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

### **Low Stock Minimums List**

In this screen, you can see the list of all **items that are under minimum stock**, with the current stock units. This list is very useful to prepare **new orders** to your suppliers.



- CSV
- PDF PDF
- EMAIL (sent as an attached PDF file)

## SERVER VERSION

This license has the next features:

- All PRO version additional features
- You can create a network
- You can use up to 6 CLIENT devices

The difference between the PRO and the SERVER version is the CLIENT devices. The Server version allows you to create a network, then you can connect the Client devices to the POS. For example, a Client device can be a cell phone (Android and iOS). All you have to do is download an App into your employees' cell phones and they can take an order, send it to a bar or kitchen printer and add cooking instructions and sides. There are many more sales features that can be used.

# **Network Setting**

The ROYAL POS SYSTEM is an application that can work perfectly as a **standalone system** but you have also the option to create a **network with other devices**. It is possible to connect to another **ROYAL POS SYSTEM or SIOGES** with a **SERVER license**.





- **Standalone use:** This option means that this device will work alone with all databases and will not be linked to any other device in a network.
- Network with SIOGES: With this option, you will be asked to setup the link to a Windows based device with SIOGES SERVER that will manage all databases.





In the **Database Server** field, you must enter the IP address of the machine with the SERVER license in this format:

http://192.168.x.x:8000/siogesjson/ where 192.168.x.x is the IP address of the SERVER
machine.





**8000** means the port that will be used to connect, so check that the **Windows Firewall allows the use of this port** or disable the firewall.

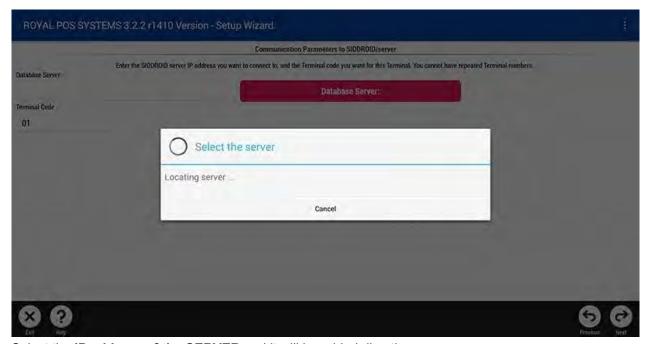
It is also required to enter a **Terminal Code** for this device. Use a terminal number that is not being already used in the network.

 Network with ROYAL POS SYSTEM: With this option, you will be asked to setup the link to an Android based device with a ROYAL POS SYSTEM SERVER that will manage all databases.





In the **Database Server** field, you must enter the IP address of the machine with the SERVER license or push the **Database Server button** to search automatically the SERVER on the network.



Select the IP address of the SERVER and it will be added directly.





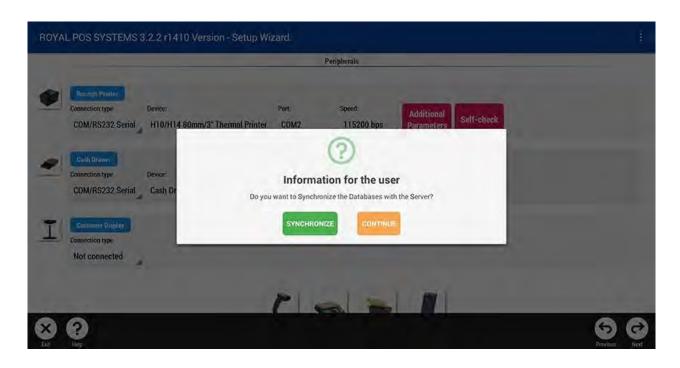
In the Database Server field, there will be the IP address of the machine with the

SERVER license. In case you need to enter it manually you must use this format:

192.168.x.x/

where 192.168.x.x is the IP address of the SERVER machine.

It is also required to enter a **Terminal Code** for this device. Use a terminal number that is not being already used in the network.



After setting up the connection to a SERVER device you will have the option to **Synchronize the databases** with the server, to receive all programming data.

NOTE: you have to use the same software versions and the same IP range in both devices.

## **CLIENT** devices

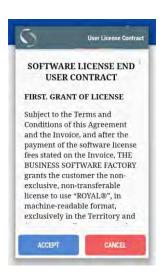
## Set up

You should make sure that your Client App and POS have the same version. If not, it doesn't work.

If Client App in the store has a different version, please contact Royal customer service: 1 800 (272)-6229

For enabling Client devices read the following steps:

- Connect POS to a Wi-Fi network
- Connect your cell to same Wi-Fi network that POS
- Download Client App from Google Play or App Store
- Accept if you agree with our conditions

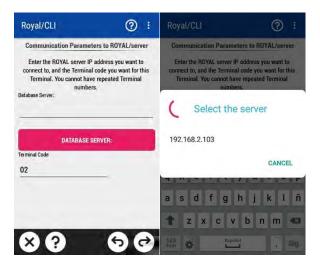


Choose Network with Royal

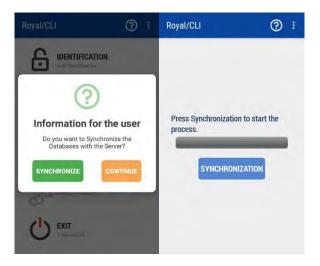


 Push Database server button to search automatically the SERVER on the network or you must enter the IP address of the machine, with the SERVER license, in the Database Server field.

It is also required to enter a **Terminal Code** for this device. Use a terminal number that is not being already used in the network.



Synchronize the databases with the Server.



• Now you have your Client device enabled



**NOTE:** in the previous chapter you can read more about Network settings.

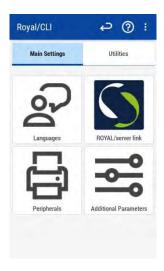
**NOTE:** If I synchronized my Client device and the next time I turn on POS it can't enable. The problem can be about the version of the App or about the IP.

- You have to use the same version in POS App and Client Device App.
- You have to use the same IP range in both devices.

### **Features**

From Client Device you can manage some features:

- Setup:
  - Main Setting



- Languages
- Royal/ server link
- Peripherals
- Additional Parameters:
  - Sales
  - Sales continued
  - Printing
- Utilities:



- Delete sales data
- Delete databases
- Backup copy
- Sales
- o Daily cash reports

**NOTE:** if you want to know more about this functions, you can read about them in the Main Menu chapter.

## LIMITED WARRANTY

#### ROYAL ELECTRONIC CASH REGISTER LIMITED WARRANTY

Royal Consumer Information Products, Inc. ("Royal") at 1160 U.S. Highway 22 East, Suite 301, Bridgewater, NJ 08807 USA warrants that your NEW Royal Point Of Sale ("Product") is free of defects of workmanship and materials. If there is a defect or malfunction of this Product, Royal will repair the Product free of charge as follows:

PARTS: New or comparable rebuilt parts in exchange for defective parts for ONE YEAR from the date of purchase.

LABOR: All labor charges incurred from a Royal Authorized Service Center or the Royal National Repair Center are covered for 90 DAYS from the date of purchase. After 90 days, there will be a labor charge for repair of the Product and/or assemblies such as the keyboard, display(s), logic board, power supply and printer(s) at the Royal National Repair Center's or the Royal Authorized Service Center's then prevailing rates. The Product must be brought to a Royal Authorized Service Center nearest to your location; or the Product must be shipped postage prepaid, insured and via a traceable shipping method to a Royal Authorized Service Center or to the Royal National Repair Center. Royal will pay return postage from the Royal National Repair Center during the labor warranty period only.

This warranty does not apply to persons who purchased this Product second hand or used.

This warranty does not include the replacement of ink rolls, ribbons, paper rolls or any other consumables or supplies used in the point of sale and consumed through the normal use of the Product.

This warranty does not include cleaning, adjustments, parts, or reairs required by circumstances beyond the control of Royal, including, but not limited to, fire or other casualty, accident, neglect, abuse, abnormal use, misuse or battery leakage damages. THERE ARE NO OTHER EXPRESSED WARRANTIES EXCEPT AS STATED HEREIN. AFTER THE PERIOD OF EXPRESSED WARRANTY SET FORTH HEREIN, THERE ARE NO EXPRESSED OR IMPLIED WARRANTIES AND THOSE EXCLUDED INCLUDE THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Royal shall NOT be liable for CONSEQUENTIAL DAMAGES resulting from any failure, defect, or malfunction of this Product. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

#### TO OBTAIN SERVICE UNDER THE TERMS OF THIS WARRANTY:

- · Pack your Product in the original carton or equivalent.
- Enclose a copy of the bill of sale or other documention showing the original purchase date.
- Enclose a card or note describing the difficulty you have had with the Product.
- Bring or ship the above Product, prepaid and insured, via a traceable shipping method to the nearest Royal
  Authorized Service Center location or to the Royal National Repair Center. The Royal National Repair Center
  and/or the Royal Authorized Service Centers cannot be held responsible for any loss or damage that occurs while
  in transit.

For the Authorized Service Centers within your local area, please call 1-800-272-6229. Or you may call the Royal National Repair Center directly at 1-800-832-6522 for shipping instructions and additional information

Please retain the original proof of purchase for your records to establish the date of the original purchase. Your warranty starts with the date of original purchase. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

· This warranty is valid only on cash registers purchased, delivered and used in the United States.

ROYAL®

Consumer Information Products, Inc.

1160 U.S. Highway 22 East
Suite 301
Bridgewater, NJ 08807

Made in Malaysia